# BEFORE THE ARIZONA CORPORATION COMMISSION

JIM IRVIN
COMMISSIONER-CHAIRMAN
RENZ D. JENNINGS
COMMISSIONER
CARL J. KUNASEK
COMMISSIONER

Mar 21 9 32 M '98

Water Street

IN THE MATTER OF THE APPLICATION OF CITIZENS UTILITIES COMPANY FOR A (1) APPROVAL OF THE AGREEMENT FOR THE VILLAGES AT DESERT HILLS WATER/WASTEWATER INFRASTRUCTURE, AND (2) APPROVAL OF FORMATION OF SUBSIDIARIES.

**DOCKET NO. W-01032A-97-0599** 

IN THE MATTER OF THE APPLICATION OF CITIZENS WATER SERVICES COMPANY OF ARIZONA FOR (1) A CERTIFICATE OF CONVENIENCE AND NECESSITY TO PROVIDE POTABLE WATER AND WASTE-WATER SERVICES TO THE VILLAGES AT DESERT HILLS, (2) APPROVAL OF THE AGREEMENT FOR THE VILLAGES AT DESERT HILLS WATER/WASTEWATER INFRASTRUCTURE, AND (3) APPROVAL OF THE WATER/WASTEWATER PURCHASE AGREEMENT.

**DOCKET NO. SW-03454A-97-0599** 

IN THE MATTER OF THE APPLICATION OF CITIZENS WATER RESOURCES COMPANY OF ARIZONA FOR (1) A CERTIFICATE OF CONVENIENCE AND NECESSITY TO PROVIDE POTABLE WATER AND WASTEWATER SERVICES TO THE VILLAGES AT DESERT HILLS, (2) APPROVAL OF THE AGREEMENT FOR THE VILLAGES AT DESERT HILLS WATER/WASTEWATER INFRASTRUCTURE, AND (3) APPROVAL OF THE WATER/WASTEWATER PURCHASE AGREEMENT.

DOCKET NO. SW-03455A-97-0599

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MAY 21 1998



**NOTICE OF FILING** 

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Citizens Utilities Company hereby provides Notice of Filing Revised Tariffs in the above-referenced docket.

RESPECTFULLY SUBMITTED this 21st day of May, 1998.

and marker

**Associate General Counsel** Citizens Utilities Company

2901 N. Central Avenue, Suite 1660

Phoenix, Arizona 85012

Original and ten copies filed this 21st day of May, 1998, with:

**Docket Control** Arizona Corporation Commission 1200 West Washington Phoenix, Arizona 85007

Copies of the foregoing delivered this 21st day of May, 1998, to:

Lyn Farmer **Hearing Division Arizona Corporation Commission** 1200 West Washington Phoenix, Arizona 85007

Paul Bullis Chief Counsel, Legal Division **Arizona** Corporation Commission 1200 West Washington Phoenix, Arizona 85007

Ray Williamson
Director, Utilities Division
Arizona Corporation Commission
1200 West Washington
Phoenix, Arizona 85007

Teena Ingram Wolfe, Staff Attorney Residential Utilities Consumer Office 2828 N. Central Avenue, Suite 1200 Phoenix, Arizona 85004

By Garn Lychlew 162 John Zychlewicz

Citizens Water Resources Company of	CANCELING	ORIGINAL	SHEET NO	Toc
Arizona (NAME OF COMPANY)			•	

#### Water Service **Table of Contents** GNP - 1 General Nonpotable Water Service 1 - Original CNP -1 Construction Nonpotable Water Service 2 - Original CRC - 1 Capacity Reservation Charges 3 - Original MISC - 1 Miscellaneous Service Charges 4 - Original Rules and Regulations ACC No. 1 thru ACC No. 52

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		15262 Nort	h Del Webb B	loulevard, Sun City	, Arizona 8535	-	
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			ORIGINAL	SHEET NO	
	sources Company of zona	CANCELING		SHEET NO	),
(NAME OF	COMPANY)				
	Villages a	t Desert Hills, Mari	copa County, Arizona	3	
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		Water Se	rvice		
	Gen	eral Nonpotable Y	Vater Service G-1		
Availability				,	
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tales.					
				Rate	
All Consum	ption	Per 1,000 (	gations	\$0.62	
Special Conditions	•				
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Terms & Condition	19				
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A CONTRACTOR OF THE PARTY OF TH	NTH DAY	YEAR	MONT	H DAY	YEAR
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Citizens Water Resources Company of Arizona (NAME OF COMPANY)	CANCELING	ORIGINAL	SHEET NO	
Villages	at Desert Hills, Mari	copa County, Anzoni	3	
	(IVANE OF	CITT)		
	Water Se	rvice		
Constru	ction Nonpotable	Water Service CNP	<u>.1</u>	
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Rates				
All Consumption	Per 1,000 g	gallons	<u>Rate</u> \$0 62	
Special Conditions				
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Terms and Conditions				
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ISSUED BY Fred L Kriess, .  NAME OF OFFICE	grange op grange i transport om de kommende grange i transport og ble ste kommende for ste kommende for ste ko		nd General Manage	



(NAME OF COMPANY)  Villages at Desert Hills. Maricopa County. Arizona (NAME OF CITY).  Water Service  Capacity Reservation Charges CRC-1  Availability  Applicable to persons or entities that construct residential homes, commercial properties, schools, parks, churches or other improvements that require water or wastewater service from Citizens Water Services Company of Arizona  Rates  Fee per Equivalent Residential Unit  Period Through December 31, 2005 Security 1, 2006 - December 31, 2008 January 1, 2006 - December 31, 2008 January 1, 2009 and Thereafter  Security 1, 2009 and Thereafter  Security 2, 415, 00  Special Conditions  1. Before applying for a building permit, each person or entity constructing improvements (Builder) will notify Citizens Water Resources of Arizona (CWR) of how many ERUs will be connected to Citizens Water Services Company of Arizona (CWR) of how many ERUs will be connected to Citizens Water Services Company of Arizona (CWR) of how many ERUs will be connected to Citizens Water Services Company of Arizona (CWR) of how many ERUs will be connected to Citizens Water Services Company of Arizona (CWR) of how many ERUs will be connected to Citizens Water Services Company of Arizona (CWR) of how many ERUs will be connected to Citizens Water Services Company of Arizona (CWR) of how many ERUs will be connected to Citizens Water Services Company of Arizona (CWR) of how many ERUs will be connected to Citizens Water Services Company of Arizona (CWR) of how many ERUs will be connected to Citizens Water Services Company of Arizona (CWR) of how many ERUs will be connected to Citizens Water Services Company of Arizona (CWR) of how many ERUs will be connected to Citizens Water Services Company of Arizona (CWR) of how many ERUs will be connected to Citizens Water Services Company of Arizona (CWR) will be connected to Citizens Water Services Company of Arizona (CWR) will be connected to Citizens Water Services Company of Arizona (CWR) will be connected to Citizens Water Services Company of Arizona (CWR) wi		r Resources Company	CANCELING	ORIGINAL	SHEET NO	3
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Capacity Reservation Charges are due and payable to CWR in full within five Business Days after a building permit is issued for each ERU that will be connected to CWS. CWS will not be obligated to supply water to any customer that has not paid in full all Capacity Reservation Charges attributable to the customer's property. CWR will provide CWS with notice of such payment.	buildir water	ng permit is issued for ea to any customer that ha	ich ERU that will s not paid in full a	be connected to CWS II Capacity Reservation	. CWS will not be obli n Charges attributable	gated to supply
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Citizens Water Resources Company	CANCELING	ORIGINAL	SHEET NO	<u> </u>
of Arizona (NAME OF COMPANY)				

#### **Water Service**

#### Capacity Reservation Charges CRC-1 (cont'd)

#### Special Conditions (cont'd)

4 Equivalent Residential Unit is that portion of a residential or commercial unit that uses an equivalent amount of water as a typical single-family home. Equivalent Residential Units for various facilities are determined under the following schedule:

Type of Improvement	Associated ERU
Single Family Homes	1 00
Apartment Units	75
Recreation Centers	32.00
Elementary Schools	35.00
Middle Schools	125 00
High School	125.00
Junior College	125 00
Club House	16.00
Neighborhood Park	5 00
Regional Park	10 00
Church	4 00
Other Commercial Units (per acre)	4 25
Landscape Services	0 00

ISSUED				EFFECTIVE			
****	MONTH	DAY	YEAR		MONTH	DAY	YEAR
ISSUED BY	Fred	L. Kriess.	Ĵr.		Vice President	and General Ma	anager
	NAME	OF OFF	ICER			TITLE	
15262 North Del Webb Boullevard, Sun City, Arizona 85351							
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Citizens Water Resources Company CANCELING of Arizona	ORIGINAL SHEET NO 4 SHEET NO
(NAME OF COMPANY)	
Villages at Desert Hills, Ma (NAME)	oricopa County, Anzona OF CITY)
Water	Service
Miscellane	ous - MISC-1
The Company is authorized to charge the following	ng miscellaneous service fees.
Service Establishment, Re-establishment and/or Rec	onnection Charge
As provided for in Rule No. 2 (D), the Company of establishment and/or reconnection of Water Utilit	will charge the following rates for the establishment or re- ty service:
1 During normal business ho	urs. \$60 00
2. During non-business hours	\$90 00
Insufficient Funds (NSF) Check Charge	
As provided for in Rule No. 8 (F), the Company vicustomer tenders payment for service with insuff	will charge the customer \$20 00 for each instance the ficient funds check
Customer Requested Meter Reread Charge	
As provided for in Rule No. 7(C), the Company we meter rereading, provided that the original reading	will charge the customer \$10.00 for customer requested ong was not in error.
Meter Test Charge	
As provided for in Rule No. 7 (F), the Company v	will charge the customer \$30.00 for testing a meter upon found to be over-registering by more than three percent customer.
ISSUED EFFE	CTIVE
MONTH DAY YEAR	MONTH DAY YEAR
ISSUED BY Fred L. Kriess, Jr.	Vice President and General Manager
NAME OF OFFICER	TITLE
	evard, Sun City, Arizona 85351

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	Villages at Desert Hills, Ma	laricona County Arizona		
·	Villages at Desert Fills, mi (NAME	OF CITY)	HEADON STREET	
	Water	Service		*
	Miscellane	ous - MISC-1 (cont'd)		
ervice and Meter Installat	tion Charges			
		will about the evictoria	r se s refundable :	advance in a
As provided for in R	tule No. 4 (B), the Company amount for each meter and s	will charge the customer service line as specified !	below, if such has	not already
been paid as part of	f a main extension agreemer	nt.		·
			,	
1 Service Instal	lations			
	Service Size	Rate		
	1.5*	290.00		
	2*	310.00		
	Over 2" - charges are to	to be equal to actual total	cost of installation	<b>i</b> .
2. Meter Installa	itions:			
	Meter Size	Rate 340.00		
eri Totalisasi	1.5° 2°	775.00		
	Over 2" - charges are t	to be equal to actual total	I cost of installation	<b>)</b> .
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pecial Conditions				
<b>**</b> **********************************	not accept applications for m	veters smaller than 1 1/2"		
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		A.C.C.	SHEET NO	1
Citizens Water Resources Company of Arizona	CANCELING		SHEET NO.	
(NAME OF COMPANY)	·		•	<del>and and the first the state of the the training and the state of the </del>
Villages	at Desert Hills. Ma	ricopa County, Anzoni	a .	
**************************************		OF CITY)		
	Water	Service		
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CITIZENS	WATER RESOUR	CES COMPANY OF A	RIZONA	
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VILLAGES AT DESERT HILL	S. MARICOPA COI	UNTY, ARIZONA		
		•		
These rules and regulations ha	ave been authorize		oration Commission	and are the
effective rules and regulations of the a	forementioned Con	npany:		
Services will be furnished in a epresentative of this Company has an	cordance with the	se rules and regulation		
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CHILLING -9

Decision No.

Citizens Water Resources Company	A.C.C.	SHEET NO	<u></u>
Of Arizona .			

		Water Service	
		TABLE OF CONTENTS	
Rule No	SectionNo	Title of Page	ACC Sheet No.
•		DEFINITIONS	6
2	•	ESTABLISHMENT OF SERVICE	10
	A.	INFORMATION FROM NEW APPLICANTS	10
	В	DEPOSITS	* 1
	č	GROUNDS FOR REFUSAL OF SERVICE	12
	Ö	SERVICE ESTABLISHMENTS. REESTABLISHMENTS OR RECONNECTION CHARGE	13
	E	TEMPORARY SERVICE	13
	Ę	DOUBTFUL PERMANENCY	14
	G	SERVICE LOCATION INFORMATION	14
	•	IDENTIFICATION OF PREMISES	15
	<b>H</b>	SERVICE CALLS OR ESTABLISHMENTS DURING REGULAR HOURS	15
	<b>.</b>	SERVICE CALLS OR ESTABLISHMENTS AFTER REGULAR HOURS	16
3.		MINIMUM CUSTOMER INFORMATION REQUIREMENTS	17
	A.	INFORMATION FOR RESIDENTIAL CUSTOMERS	17
	8	INFORMATION REQUIRED DUE TO CHANGES IN TARIFFS	18
4.		SERVICE CONNECTIONS AND REESTABLISHMENTS	19
	Α.	PRIORITY AND TIMING OF SERVICE ESTABLISHMENTS	19
	В	SERVICE LINES	20
	Č	CUSTOMER PROVIDED EQUIPMENT, SAFETY AND OPERATION	21
	O.	EASEMENTS AND RIGHTS-OF-WAY	21

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5.         MAIN EXTENSION AGREEMENTS         22           A         EXTENSIONS TO MAINS AND SERVICES ADVANCES         22           IN AID OF CONSTRUCTION         25           B         WRITTEN AGREEMENT REQUIREMENTS         25           C         FINAL COST         26           B         PROVISION OF SERVICE         27           B         CUSTOMER RESPONSIBILITY         27           C         CONTINUITY OF SERVICE         29           D         SERVICE INTERRUPTION         29           E         MINIMUM DELIVERY PRESSURE         30           F         CONSTRUCTION STANDARDS         30           G         ELECTION OF RATE SCHEDULE         30           7         METER READING         31           A         FREQUENCY         31           B         MEASURING OF SERVICE         31           C         CUSTOMER REQUESTED REREADS         32           D         ACCESS TO CUSTOMER PREMISES         32           E         METER TESTING AND MAINTENANCE PROGRAM         32			TABLE OF CONTENTS	
A EXTENSIONS TO MAINS AND SERVICES ADVANCES IN AID OF CONSTRUCTION B WRITTEN AGREEMENT REQUIREMENTS C FINAL COST  A COMPANY RESPONSIBILITY B CUSTOMER RESPONSIBILITY C CONTINUITY OF SERVICE D SERVICE INTERRUPTION E MINIMUM DELIVERY PRESSURE F CONSTRUCTION STANDARDS G ELECTION OF RATE SCHEDULE  METER READING  A FREQUENCY B MEASURING OF SERVICE C CUSTOMER REQUESTED REREADS D ACCESS TO CUSTOMER PREMISES E METER TESTING AND MAINTENANCE PROGRAM 32	⊴e No	Sector No.	Title of Page	A.C.C. Sheet No
IN AID OF CONSTRUCTION  B WRITTEN AGREEMENT REQUIREMENTS 25  C FINAL COST 26  6. PROVISION OF SERVICE 27  A COMPANY RESPONSIBILITY 27  B CUSTOMER RESPONSIBILITY 27  C CONTINUITY OF SERVICE 29  D SERVICE INTERRUPTION 29  E MINIMUM DELIVERY PRESSURE 30  F CONSTRUCTION STANDARDS 30  G ELECTION OF RATE SCHEDULE 30  7. METER READING 31  A FREQUENCY 31  B MEASURING OF SERVICE 31  C CUSTOMER REQUESTED REREADS 32  D ACCESS TO CUSTOMER PREMISES 32  E METER TESTING AND MAINTENANCE PROGRAM 32	<b>5</b> ,		MAIN EXTENSION AGREEMENTS	22
6 FINAL COST 26  B PROVISION OF SERVICE 27  A COMPANY RESPONSIBILITY 27  B CUSTOMER RESPONSIBILITY 27  C CONTINUITY OF SERVICE 29  D SERVICE INTERRUPTION 29  E MINIMUM DELIVERY PRESSURE 30  F CONSTRUCTION STANDARDS 30  G ELECTION OF RATE SCHEDULE 30  7 METER READING 31  A FREQUENCY 31  B MEASURING OF SERVICE 31  C CUSTOMER REQUESTED REREADS 32  D ACCESS TO CUSTOMER PREMISES 32  E METER TESTING AND MAINTENANCE PROGRAM 32		A	The state of the s	22
6. PROVISION OF SERVICE 27  A COMPANY RESPONSIBILITY 27  B CUSTOMER RESPONSIBILITY 27  C CONTINUITY OF SERVICE 29  D SERVICE INTERRUPTION 29  E MINIMUM DELIVERY PRESSURE 30  F CONSTRUCTION STANDARDS 30  G ELECTION OF RATE SCHEDULE 30  7 METER READING 31  A FREQUENCY 31  B MEASURING OF SERVICE 31  C CUSTOMER REQUESTED REREADS 32  D ACCESS TO CUSTOMER PREMISES 32  E METER TESTING AND MAINTENANCE PROGRAM 32		8	WRITTEN AGREEMENT REQUIREMENTS	25
A COMPANY RESPONSIBILITY B CUSTOMER RESPONSIBILITY C CONTINUITY OF SERVICE D SERVICE INTERRUPTION E MINIMUM DELIVERY PRESSURE F CONSTRUCTION STANDARDS G ELECTION OF RATE SCHEDULE  7 METER READING 31 A FREQUENCY B MEASURING OF SERVICE C CUSTOMER REQUESTED REREADS D ACCESS TO CUSTOMER PREMISES E METER TESTING AND MAINTENANCE PROGRAM 32		C	FINAL COST	26
B CUSTOMER RESPONSIBILITY C CONTINUITY OF SERVICE D SERVICE INTERRUPTION E MINIMUM DELIVERY PRESSURE F CONSTRUCTION STANDARDS G ELECTION OF RATE SCHEDULE  7 METER READING 31 A FREQUENCY B MEASURING OF SERVICE C CUSTOMER REQUESTED REREADS D ACCESS TO CUSTOMER PREMISES E METER TESTING AND MAINTENANCE PROGRAM 32	<b>6</b>		PROVISION OF SERVICE	27
C         CONTINUITY OF SERVICE         29           D         SERVICE INTERRUPTION         29           E         MINIMUM DELIVERY PRESSURE         30           F         CONSTRUCTION STANDARDS         30           G         ELECTION OF RATE SCHEDULE         30           7         METER READING         31           A         FREQUENCY         31           B         MEASURING OF SERVICE         31           C         CUSTOMER REQUESTED REREADS         32           D         ACCESS TO CUSTOMER PREMISES         32           E         METER TESTING AND MAINTENANCE PROGRAM         32		A	COMPANY RESPONSIBILITY	27
D SERVICE INTERRUPTION 29 E MINIMUM DELIVERY PRESSURE 30 F CONSTRUCTION STANDARDS 30 G ELECTION OF RATE SCHEDULE 30  METER READING 31  A FREQUENCY 31 B MEASURING OF SERVICE 31 C CUSTOMER REQUESTED REREADS 32 D ACCESS TO CUSTOMER PREMISES 32 E METER TESTING AND MAINTENANCE PROGRAM 32		8	CUSTOMER RESPONSIBILITY	27
D SERVICE INTERRUPTION 29 E MINIMUM DELIVERY PRESSURE 30 F CONSTRUCTION STANDARDS 30 G ELECTION OF RATE SCHEDULE 30  7 METER READING 31 A FREQUENCY 31 B MEASURING OF SERVICE 31 C CUSTOMER REQUESTED REREADS 32 D ACCESS TO CUSTOMER PREMISES 32 E METER TESTING AND MAINTENANCE PROGRAM 32		C	CONTINUITY OF SERVICE	29
F CONSTRUCTION STANDARDS 30 G ELECTION OF RATE SCHEDULE 30  7 METER READING 31 A FREQUENCY 31 B MEASURING OF SERVICE 31 C CUSTOMER REQUESTED REREADS 32 D ACCESS TO CUSTOMER PREMISES 32 E METER TESTING AND MAINTENANCE PROGRAM 32			SERVICE INTERRUPTION	
G ELECTION OF RATE SCHEDULE 30  METER READING 31  A FREQUENCY 31  B MEASURING OF SERVICE 31  C CUSTOMER REQUESTED REREADS 32  D ACCESS TO CUSTOMER PREMISES 32  E METER TESTING AND MAINTENANCE PROGRAM 32		E	MINIMUM DELIVERY PRESSURE	
7 METER READING 31  A. FREQUENCY 31  B. MEASURING OF SERVICE 31  C. CUSTOMER REQUESTED REREADS 32  D. ACCESS TO CUSTOMER PREMISES 32  E. METER TESTING AND MAINTENANCE PROGRAM 32		F.	CONSTRUCTION STANDARDS	
A FREQUENCY 31 B MEASURING OF SERVICE 31 C CUSTOMER REQUESTED REREADS 32 D ACCESS TO CUSTOMER PREMISES 32 E METER TESTING AND MAINTENANCE PROGRAM 32		G	ELECTION OF RATE SCHEDULE	30
B MEASURING OF SERVICE 31 C CUSTOMER REQUESTED REREADS 32 D ACCESS TO CUSTOMER PREMISES 32 E METER TESTING AND MAINTENANCE PROGRAM 32	7		METER READING	31
C CUSTOMER REQUESTED REREADS 32 D ACCESS TO CUSTOMER PREMISES 32 E METER TESTING AND MAINTENANCE PROGRAM 32		Α.	FREQUENCY	31
D ACCESS TO CUSTOMER PREMISES 32 E METER TESTING AND MAINTENANCE PROGRAM 32		8.	MEASURING OF SERVICE	
E METER TESTING AND MAINTENANCE PROGRAM 32			CUSTOMER REQUESTED REREADS	
E METER TESTING AND MAINTENANCE PROGRAM 32			ACCESS TO CUSTOMER PREMISES	
and the second s		E	METER TESTING AND MAINTENANCE PROGRAM	
F. CUSTOMER REQUESTED METER TESTS 33		F	CUSTOMER REQUESTED METER TESTS	33

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Ottizens Water Resources Company	CANCELING	ACC	SHEET NO	4
of Arizona (NAME OF COMPANY)				***************************************

		Water Service	
		TABLE OF CONTENTS	
Rule No	Section No	Title of Page	A.C.C. Sheet No
8		BILLING AND COLLECTION	34
W	<b>A</b>	FREQUENCY AND ESTIMATED BILLS	34
	В	COMBINING METERS, MINIMUM BILL INFORMATION	35
	C	BILLING TERMS	36
	Ö	APPLICABLE TARIFFS, PREPAYMENT, FAILURE TO RECEIVE, COMMENCEMENT DATE, TAXES	36
1	E	METER ERROR CORRECTION	37
	F	INSUFFICIENT FUNDS (NSF) CHECKS	37
	G	DEFERRED PAYMENT PLAN	38
1	H.	LATE PAYMENT PENALTY	39
to the second	<b>I</b> ,	CHANGE OF OCCUPANCY	40
9		TERMINATION OF SERVICE	41
-1	Α.	NONPERMISSIBLE TERMINATION OF SERVICE	41
	8	TERMINATION OF SERVICE WITHOUT NOTICE	41
	Č.	TERMINATION OF SERVICE WITH NOTICE	42
	Ď	TERMINATION NOTICE REQUIREMENTS	43
	E	TIMING OF TERMINATION WITH NOTICE	44
	F	LANDLORD/TENANT RULE	45
10.		ADMINISTRATIVE AND HEARING REQUIREMENTS	46
	Α.	CUSTOMER SERVICE COMPLAINTS	46
* .			•
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	Anna alaka kandunin kandunin kandunin kandun di <u>angan apan aka</u> a	(NAME	OF CITY)		
		Water	Service		
		PRELIMINAR	RY STATEMENT		
			(heremafter the "Compounties previously ment		the business
each customer the	greatest practical	atitude in the enjoy	overn the supply of wat yment of service, consis he Company's employe	stent with good serv	as will secure to rice to himself
and copies are ava	Hable at all Compa except where spec understandings ar	ny offices. They a dific provisions in c e hereby rescinde	e Arizona Corporation C re a part of every contri ontracts or schedules no d. These rules and reg	act for service and nodify same. All pri	govern all or rules
			ndered are those on file pany providing water se		orporation
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Citizens V	Vater Resources Company of Arizona	CANCELING		SHEET NO	
(N/	ME OF COMPANY)	ec			
	Villages	at Desert Hills, Mar	ricopa County, Arizo	na	
	The appropriate in a contract the contract to	(NAME C		**************************************	
		Water 9	Service		
		RULE		·	
	or the purpose of these rule s shall apply:	s and regulations, ur	niess the context oth	erwise requires, the fo	ollowing
exte	ance in aid of Construction asion agreement or under its sich may be refundable.	Funds provided to the miscellaneous - Mi	ne Company by an a ISC-1 tariff for service	pplicant under the termine or meter installation	ms of a main the amount
2 Appi	icant. A person requesting t	he Company to supp	oly water service.		
	cation: A written request of ability or charges for such se		ater service, as distir	nguished from an inqu	iry as to the
	ina Corporation Commission c service corporations opera		thority of the State of	of Arizona having juris	diction over the
	g Month: The period between proximately thirty (30) day in		eadings or estimated	readings of the Com	pany's meters
	g period: The time interval t g purposes.	petween two consecu	utive meter readings	or estimates that are	taken for
7 Com	mission. The Arizona Corpo	oration Commission			
B Com	modity Charge: The unit of	cost per billed usage	e, as set forth in the	Company's tariffs	
9 Com	pany: Citizens Water Resor	urces Company of A	rizona		
10 Cont	ributions in Aid of Constructi extension agreement and/o	ion: Funds provided in service connection	to the Company by tariff, the amount of	an applicant under the which is not refundate	e terms of a
ISSUED		EFFEC	TIVE		
	MONTH DAY	YEAR	MON	TH DAY	YEAR
ISSUED	BY Fred L Kries	<b>ss. Jr.,</b>	Vice Presider	it and General Manag	er
	NAME OF OF	FICER		TITLE	

CITIZENS 9

Citta	A C C SHEET NO 7  Citizens Water Resources Company CANCELING SHEET NO of Arizona (NAME OF COMPANY)  Villages at Desert Hills, Maricopa County, Arizona											
	Villages		Maricopa C IE OF CITY		name.							
		Wat	er Servic	0								
**	Customer The person or entity is application or contract for that set the identity of the actual user of the	vice, or by the										
12	Customer Charge The amount t excluding any water used, as spe				availability of wat	er service.						
13	Customer Piping: The pipe that to usage by the customer	ransports water	to the custo	omer from the poi	nt of delivery to t	he point of						
14	Day: Calendar day.			•								
15	15. Distribution Main. A water main of the Company from which service connections may be extended to customers											
16	Interruptible Water Service: Wat	er service that s	s subject to	interruption or cu	rtailment.							
17	Main Extension The mains and the extension of the distribution s	•	s relevant to	o providing service	e to additional cu	istomers via						
18.	Master Meter. A meter for measurable is transported through a pip											
19	Meter: The instrument for measu through it.	ring and indicat	ing or recor	ding the volume o	f water that has	passed						
20	Meter Tampering: A situation who bypassing, use of devices to slow					e meter						
ISSI	UED	EFI	ECTIVE									
.,	MONTH DAY	YEAR		MONTH	DAY	YEAR						
ISS	UED BY Fred L. Kries		<u></u>	/ice President and		<u> </u>						

			A.C.C.	SHEET NO	8
	sources Company	CANCELING		SHEET NO	
	ZONB				
(NAME OF	COMPANY)				
	Villages		icopa County, Arizo	na	
		(NAME	OF CITY)		
			<u> </u>		
		Water	Service		
		the customer must part the Company's tar		ty of water service, i	ncluding an
22. Minimum Del	ivery Pressure 20	pounds per square	inch gauge at the r	neter or point of deli	very
	ustomer: A custom nanent water service		or owner of a service	e location who appli	es for and
			f the Company, is o ermittent, or seasor	f a permanent and e hal in nature	stablished
25 Person Any single entity	individual, partners	ship, corporation, go	vernmental agency	, or other organization	on operating as a
	ery. The point whe		leased, or under lic	ense by a customer	connect to the
		y and apparatus en c streets, alleys or i		enterprise or living ur	nit on an integral
	r the construction of			n divided into four or obile homes for eithe	
21 1					
ISSUED		EFFE(		1253	VEN
MC	ONTH DAY	YEAR	MON	NTH DAY	YEAR
ISSUED BY	Fred L Kries	ss, Jr.,	Vice Preside	ent and General Mar	ager
	NAME OF OF			TITLE	

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Citi	zens Water Resources Company CA	NCELING	ACC	SHEET NO	9
	(NAME OF COMPANY)	; qualific de la companya del companya del companya de la companya		unnervision della	
	Villages at De	sert Hills, Mari	copa County, Ariz	ona	
		(NAME (	)F CITY)		
		Water	Service		
30	Rules: The regulations set forth in the	e tariffs which a	apply to the provis	ion of water service.	5
31	Service Area: The territory in which the necessity and is authorized by the Co				ence and
32	Service Establishment Charge The constablishing a new account	charges specifi	ed in the Compan	s tariffs which cover	the cost of
33	Service Line. A water line that transpisupply to the customer's point of deliv		a common sourc	e (normally a distribut	ion main) of
34	Service Reconnect Charge. The char customer prior to reestablishment of v whenever service is discontinued for t	vater service e	ach time the water	is disconnected for r	onpayment or
35	Service Reestablishment Charge: A disconnection within the preceding two	nber of the cus	tomer's immediate		
36	Tariffs The documents filed with the Company and which set forth the term services and products.				
37.	Temporary Service   Service to premisin advance that the service will be of li- operations of a speculative character	mited duration	Service which, in	the opinion of the Co	
38	Utility The public service corporation	providing water	er service to the pu	blic in compliance wil	h state law
ISE	UED	EFFEC	:TiVE		
· AND AND		EAR		NTH DAY	YEAR

MONTH DAY YEAR

ISSUED BY
Fred L. Kriess, Jr. Vice President and General Manager
NAME OF OFFICER

TITLE

15262 North Del Webb Boulevard, Sun City, Arizona 85351
ADDRESS OF OFFICER



	of Arizo	A.C.C. SHEET NO 10 urdes Company CANCELING SHEET NO 10 na OMPANY)  Villages at Desert Hills, Maricopa County, Arizona	- 1 <del>460</del> 00000000000000000000000000000000000						
		(NAME OF CITY)							
		Water Service	No. of Control						
		RULE NO. 2 ESTABLISHMENT OF SERVICE							
A. INFO	)RMATI	ON FROM NEW APPLICANTS							
		Company may obtain the following minimum information prior to acceptance of an applicar customer	nt						
	Э.	Name or names of applicant(s).							
	b	Service address or location and telephone number							
	C	Billing address or location and telephone number, if different than service address.							
	đ	Address where service was provided previously.							
	e	Date applicant will be ready for service.							
	* <b>f</b> .	Indication of whether premises have been supplied with Company service previously.							
	g.	Purpose for which service is to be used.							
	h	Indication of whether applicant is owner or tenant of or agent for the premises, and written proof of agency.							
<b>2</b> .	The Company may require a new applicant for service to appear at the Company's designated place of business to produce proof of identity and sign the Company's application form.								
3		re service is requested by two or more Individuals the Company shall have the right to colle uit amount owed to the Company from any one of the applicants.	<b>PC</b> I						

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ISSUED BY	Fred L. Kriess, Jr.,			Vice President and General Manager	
	NAM	E OF OFF	ICER	TITLE	December 1
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CITIZENS -3

Citizens Water Resources Company	CANCELING	A.C.C.	SHEET NO	11
of Arizona (NAME OF COMPANY)		April 1997 to the contract contract to the con		

		(NAME OF CITY)							
		Water Service							
8.	DE	POSITS							
		The Company may require a deposit from any new applicant for service							
	2	The Company shall issue a nonnegotiable receipt to the applicant for the deposit. The inability of the customer to produce such a receipt shall in no way impair his right to receive a refund of the deposit which is reflected on the Company's records.							
	3.	Interest on deposits shall be calculated annually at an interest rate filed by the Company and approved by the Commission in a tariff proceeding. In the absence of such, the interest rate shall be 6%.							
	4.	Interest shall be computed and accrued to the customer's account on an annual basis.							
	5	Deposits plus accrued interest shall be refunded within thirty (30) days after discontinuance of service when the customer has paid all outstanding amounts due the Company.							
	6	A separate deposit may be required for each service installed.							
		The amount of a deposit required by the Company shall be determined according to the following terms:							
		Customer deposits shall not exceed two and one-half times that customer's estimated maximum monthly bill.							
		b. The Company may review the customer's usage after service has been connected and adjust the deposit amount on the basis of the customer's actual usage.							

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15262 North Del Webb Boulevard, Sun City, Arizona 85351								
ADDRESS OF OFFICER								

A C SHEET NO							
(NAME OF COMPANY)  Villages at Desert Hills, Maricopa County, Arizona (NAME OF CITY)  Water Service  8. Deposits will automatically be refunded by the Company after twelve (12) consecutive me during which time the customer has not been delinquent more than three (3) times in a twenth period, or at the discretion of the Company at any time before service is discontinuant upon final discontinuance of the use of the service and full settlement of all bills by the cuany deposit, not previously refunded, with accrued interest, if any, in accordance with the provisions of this policy will be returned to the customer or at the Company's election, it in applied to the payment of any unpaid accounts of the customer and the balance, if any, reto the customer.  9. The Company may require a customer to establish or reestablish a deposit if the customer becomes delinquent in the payment of two (2) or more bills within a twelve (12) consecutive period or has been disconnected for nonpayment during the last twelve (12) months.  10. Deposits shall not prevent the Company from terminating the agreement for service with customer or suspending service for any failure in the performance of customer obligations the agreement for service or any violation of the Company's Rules and Regulations.  11. Upon discontinuance of service, the deposit may be applied by the Company toward setting customer's bill.  12. GROUNDS FOR REFUSAL OF SERVICE.  13. The Company may refuse to establish service if any of the following conditions exist:  14. The applicant has an outstanding amount due for the same class of utility service Company, and the applicant is unwilling to make arrangements with the Company payment:  15. A condition exists, or could occur, which in the Company's judgment is unsafe or nazardous to the applicant, the general population, or the Company's personnel of the compan					ACC	de de la company	12
(NAME OF COMPANY)  Villages at Desert Hills. Maricopa County. Arizona (NAME OF CITY)  Water Service  8. Deposits will automatically be refunded by the Company after twelve (12) consecutive moduring which time the customer has not been delinquent more than three (3) times in a two month period, or at the discretion of the Company at any time before service is discontinuous of the period of the service and full settlement of all bills by the cuany deposit, not previously refunded, with accrued interest, if any, in accordance with the provisions of this policy will be returned to the customer or at the Company's election, it in applied to the payment of any unpaid accounts of the customer and the balance, if any, in to the customer.  9. The Company may require a customer to establish or reestablish a deposit if the customer becomes delinquent in the payment of two (2) or more bills within a twelve (12) consecuting period or has been disconnected for nonpayment during the last twelve (12) months.  10. Deposits shall not prevent the Company from terminating the agreement for service with customer or suspending service for any failure in the performance of customer obligations the agreement for service or any violation of the Company's Rules and Regulations.  11. Upon discontinuance of service, the deposit may be applied by the Company toward setting customer's bill.  GROUNDS FOR REFUSAL OF SERVICE.  1. The Company may refuse to establish service if any of the following conditions exist and the applicant has an outstanding amount due for the same class of utility service. Company, and the applicant is unwilling to make arrangements with the Company payment.  b. A condition exists, or could occur, which in the Company's judgment is unsafe or hazardous to the applicant, the general population, or the Company's personnel of the compan	constraint days and the feedback of the			CANCELING	·····	SHEET NO	
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Citizens Water Resources Company	CANCELING	ACC.	SHEET NO	***************************************
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**Water Service** 

- c Refusal by the applicant to provide the Company with a deposit
- d Customer is known to be in violation of the Company's tariffs filed with the Commission or of the Commissions Rules and Regulations.
- e Failure of the customer to furnish such funds, service, equipment, and/or rights-of-way necessary to serve the customer and which have been specified by the Company as a condition for providing service.
- f. Applicant falsifies his or her identity for the purpose of obtaining service.

#### D. SERVICE ESTABLISHMENTS, REESTABLISHEMNTS, OR RECONNECTION CHARGE

- 1. The Company may make a charge as periodically approved by the Commission for establishment, reestablishment, reconnection or disconnection of utility services
- Should service be established or disconnected during a period other than regular working hours at the customer's request or cause, the customer may be required to pay an after hours charge. Where the Company's scheduling will not permit the requested service on the same day requested, the customer can elect to pay the after hours charge for the service that day
- 3: For the purpose of this tariff, service establishments are where the customer's facilities are ready and acceptable to the Company and the Company needs only to install a meter, read a meter, or turn the service on.

#### E. TEMPORARY SERVICE

- Applicants for temporary service may be required to pay the Company, in advance of service establishment, the estimated cost of installing and removing the facilities necessary for furnishing the desired service
- 2. Where the duration of service is to be less than one month, the applicant may also be required to advance a sum of money equal to the estimated bill for service

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Citizens Water Resources Company	CANCELING	ACC	SHEET NO.	
(NAME OF COMPANY)				

#### Water Service

- Where the duration of service is to exceed one month, the applicant may also be required to meet the deposit requirements of the Company
- 4. If at any time during the term of the agreement for service the character of a temporary customer's operations changes so that in the opinion of the Company the customer is classified as permanent, the terms of the Company's main extension rules shall apply

#### F. DOUBTFUL PERMANENCY

When in the Company's opinion, the permanent nature of the customer's requirement for water service is doubtful, the customer shall be required to enter into an agreement with the Company and shall advance the entire cost of construction, including the mains and associated equipment. The agreement shall include provisions for refund upon proof of permanency to the satisfaction of the Company.

#### G. SERVICE LOCATION, INFORMATION

- 1. The Company reserves the right to determine the conditions under which extension will be made. Conditions for service and extending service to the customer will be based upon the following.
  - a All such installations shall be in accordance with the Company's specifications and located at an outdoor location accessible to the Company
  - b Individual customers may be required to have their property corner pins and/or markers installed.
  - Where the installation requires more than one meter for service to the premises, each
     meter pit or box shall be permanently marked (not painted) by the contractor or customer to properly identify the portion of the premises being served.

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The identification shall be the same as the apartment, office, etc., served by that meter. The identifying marking placed on each meter shall be impressed into or raised from a tag of aluminum, brass or other approved non-ferrous metal with minimum ¼-inch-high letters. This tag must be attached to the meter pit or box. The impression must be deep enough to prevent the identification(s) from being obscured.

#### H. IDENTIFICATION OF PREMISES

The premises to be served by the Company shall be clearly identified by the customer at the time of application. If the service address is not recognized in terms of a commonly used identification system, the customer may be required to provide specific written directions and/or legal descriptions before the Company shall be required to act upon a request for water service.

#### I. SERVICE CALLS OR ESTABLISHMENTS DURING REGULAR HOURS

A service charge shall be made to the customer based upon the time, materials and equipment used by the Company for the following:

- Interruption caused by the customer's willful act or omission, negligence or failure of customer owned equipment, even though the Company is unable to perform any work beyond the point of delivery.
- Reconnection of water service to any customer previously disconnected for nonpayment, unlawful use of service, misrepresentation to the Company, unsafe conditions, threats to Company personnel or property, failure to permit safe access, detrimental effects of customer demands on the Company system, failure to establish credit and/or sign an agreement for service, or any other reason authorizing the Company to make such disconnection.

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Citizens Water Resources Company	CANCELING	ACC	SHEET NO	15
of Arizona (NAME OF COMPANY)				
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#### **Water Service**

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#### Water Service

#### J. SERVICE CALLS OR ESTABLISHMENTS AFTER REGULAR HOURS

A service charge, not to exceed the actual cost of the employee's time and the materials and equipment used by the Company, will be imposed for a service call after regular hours for the following.

- Interruptions caused by the customer's willful act or omission, negligence or failure of customer owned equipment, even though the Company is unable to perform any work beyond the point of delivery. The Company shall make reasonable effort to advise the customer about the possibility of such charges before the service call starts.
- Reconnection of water service to any customer previously disconnected for nonpayment, unlawful use of service, misrepresentation to the Company, unsafe conditions, threats to Company personnel or property, failure to permit safe access, detrimental effects of customer demands on the Company system, failure to establish credit and/or sign an agreement for service or any other reason authorizing the Company to make such disconnection. Such work will be performed only when requested and agreed to by the customer.

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		MINIMUM	RULE : CUSTOMER INFO		REMENTS	
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	3				e amount of the charge ie minimum charge, wi	
	b	Rate blocks	where applicable.			
	C.	Any adjustme	nt factor(s) or tax im	positions, and mel	hods of calculation.	
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NAME OF OFFICER

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4	The Company upon w transmit a concise sta during the prior twelve	tement of actual co	onsumption by such o	sustomer for each bi	lling period
5	The Company shall in above.	form all new custo	mers of their right to c	obtain the informatio	n specified
B. INFO	RMATION REQUIRED (	DUE TO CHANGE	S IN TARIFFS		
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<b>2</b>	This information shall date of the change.	be transmitted to t	he affected customer	within sixty (60) day	s of the effective
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of Arizona (NAME OF COMPANY)				

#### **Water Service**

## RULE NO. 4 SERVICE CONNECTIONS AND REESTABLISHMENTS

#### A. PRIORITY AND TIMING OF SERVICE ESTABLISHMENTS

- After an applicant has compiled with the Company's application and deposit requirements and has been accepted for service by the Company, the Company shall schedule that customer for service connection and/or establishment.
- Service establishments shall be scheduled for completion within five (5) working days of the date the customer has been accepted for service, except in those instances when the customer requests service establishments beyond the five (5) working day limitation.
- When the Company has made such arrangements to meet with a customer for service establishment purposes and the Company or the customer cannot make the appointment during the prearranged time, the Company shall reschedule the service establishment to the satisfaction of both parties.
- The Company shall schedule service establishment appointments within a maximum range of four (4) hours during normal working hours, unless another time frame is mutually acceptable to the Company and its customer.
- 5 Service establishments shall be made only by qualified Company service personnel or persons authorized by the Company
- For the purposes of this tariff, establishments are where the customer's facilities are ready and acceptable to the Company and the Company needs only to install or read a meter or turn the service on.

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#### B. SERVICE LINES

- An applicant for service shall be responsible for the cost of installing all piping up to the meter.
- An applicant for service shall pay to the Company as a refundable advance in aid of construction a sum for each meter and service line unless the sum has already been advanced as part of a main extension agreement.
- Except where the refundable advances in aid of construction for meters and service lines have been included in refundable advances in aid of construction for main extensions and thus are refundable pursuant to main extensions contracts approved by the Commission, each advance in aid of construction for a service line or meter shall be repaid by the Company by an annual credit of one-tenth of the amount received, said credit to be applied upon the water bill rendered in November of each year until fully paid, for each service line and meter for which the advance was made, and said credit to commence in the month of November for all such advances received during the preceding calendar year.
- Where the service is being provided for the first time, the customer shall provide and maintain a private cutoff valve within 18 inches of the meter on the customer's side of the meter, and the Company shall provide a like valve on the Company's side of such meter.
- 5. The Company may install its meter at the property line or, at the Company's option, on the customer's property in a location mutually agreed upon.
- 6. Where the meter or service line location on a customer's premises is changed at the request of the customer or due to alterations on the customer's premises, the customer shall provide and have installed at his expense in accordance with Company specifications, all piping necessary for relocating the meter, and the Company may charge the actual cost of moving the meter or service line.
- The customer's piping must be installed in such a manner as to prevent cross-connection or backflow.

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	8.	The Company shall re connection	etain the right to spe	cify the location and	size of any meter s	setting or service		
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D.	EAS	EMENTS AND RIGHTS-	OF-WAY					
	*	Each customer shall gensure that customer adequate easements	s proper service co	nnection Failure or	the part of the cust	omer to grant		
	2	When the Company of facilities adjacent to or poses a hazard or is in regulations, or signification shall notify the customethe hazard, obstruction	r within an easemer n violation of federa antly interferes with her or his agent and	nt or right-of-way and i, state or local laws the Company's acc shall take whatever	d such work, constru- , ordinances, statute ess to equipment, the actions are necess	uction or facility es, rules or ne Company		
	3. If it is necessary for the Company to excavate in an easement or right-of-way to extend or repair water facilities, the Company will not be responsible for the cost to replace or repair landscaping, fences, trees, shrubs, structures, etc. placed within the easement or right-of-way.							
	4	The Company shall at premises at all reason property used in furnit	nable hours for any (					
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of Arizona . (NAME OF COMPANY)				

#### **Water Service**

### RULE NO. 5 MAIN EXTENSION AGREEMENTS

#### EXTENSIONS OF MAINS AND SERVICES: ADVANCES IN AID OF CONSTRUCTION

- The Company will supply services for temporary purposes, provided that the Company has water available in excess of the Company's regular needs, and provided the Company has available material and equipment necessary to supply said service. Each applicant for such service must pay in advance, to the Company, the Company's estimate of the cost of labor and materials, less salvage value on removal, for installing and removing such service.
- An applicant for the extension of mains shall be required to pay the Company, as a refundable advance in aid of construction, before construction is commenced, the estimated reasonable cost of all mains, distribution mains and service mains, including all valves, fittings, meters, other costs and reasonable overheads.
  - a. Upon request by a potential applicant for a main extension, the Company shall prepare, without charge, a preliminary sketch and rough estimates of the cost of installation to be paid by said applicant.
  - Any applicant for a main extension requesting the Company to prepare detailed plans, specifications, or cost estimates may be required to deposit with the Company an amount equal to the estimated cost of preparation. The Company shall, upon request, make available within forty-five (45) days after receipt of the deposit referred to above, such plans, specifications, or cost estimates of the proposed main extension. Where the applicant accepts the plans and the Company proceeds with construction of the extension, the deposit shall be credited to the cost of construction, otherwise the deposit shall be nonrefundable. If the extension is to include oversizing of facilities to be done at the Company's expense, appropriate details shall be set forth in the plans, specification and cost estimates.

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Citizens Water Resources Company	CANCELING	A C.C	SHEET NO	23
of Arizona				
(NAME OF COMPANY)				

#### Water Service

- of the event that additional facilities are required to provide or sustain pressure, storage or water supply for the new service or services requested, or for existing customers as a consequence of the extension of service, and the cost of the additional facilities is disproportionate to anticipated revenues to be derived from the future customers, the estimated reasonable cost of such additional facilities may be included in refundable advances in aid of construction to be paid to the Company.
- Refunds of advances shall be made in accord with the following method: the Company shall each year pay to the party making an advance under a main extension agreement, or that party's assigns or other successors in interest where the Company has received notice and evidence of such assignment or succession, an amount equal to ten per centum (10%) of the total gross annual revenue, less any gross receipts or sales taxes and amounts payable to any municipalities or others for treatment and/or transmission of water from each bonafide customer whose service is connected directly to main or extension mains covered by the main extension agreement. Refunds shall not be made for any period after the expiration of ten (10) years from the date of the advance. Refunds shall be made by the Company on or before the 31" day of August of each year, covering any refunds owing from water revenues received during the preceding July 1" to June 30" period. A balance remaining at the end of the ten-year period shall become non-refundable, and the balance not refunded shall be entered as a contribution in aid of construction in the accounts of the Company.
- The aggregate refunds shall in no event exceed the total of the refundable advances in aid of construction. No interest shall be paid by the Company on any amount advanced. The Company shall make no refunds from any revenues received from any mains or mains, other than customer service mains, leading up to or taking off from the particular main extension covered by the agreement.
- The Company may upon approval by the Commission, terminate its obligation to refund a percentage of gross revenues from a main extension by accord and satisfaction of its obligations under the main extension agreement.

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#### Water Service

- 6. All agreements entered into shall be evidenced by a written agreement, and signed by the Company and all parties advancing the funds for advances in aid, or the duly authorized agents of each
- The size: type and quality of materials of the system, installed location in the ground, and the manner of installation, shall be specified by the Company, and shall accord with the requirements of the Commission or other public agencies having authority therein. The Company may install main extensions of any diameter meeting the requirements of the Commission or any other public agencies having authority over the construction and operation of the water system.
- 8. All mains, valves, fittings, wells, meters, tanks, and other facilities installed shall be the sole property of the Company, and parties making advances in aid of construction shall have no right, title or interest in any such facilities.
- 9. The Company, upon written request, shall furnish to any party seeking to enter into a main extension agreement a schedule of the proposed reasonable contract price for such extension of mains, or other facilities. Such schedule shall show a breakdown of the contract prices of materials and costs of installation. Different sizes and types of mains shall be separately stated. Valves, meters, and fittings shall be separately stated or listed as a percentage of total cost. All advances shall be made without provision for profit to the Company but shall include reasonable overheads.
- The Company shall schedule within reason, new requests for main extension agreements, and for service under main extension agreements, promptly and in the order received.
- If an applicant for service seeking to enter into a main extension agreement deems the contract price or the time of performance to be unreasonable, he may solicit bids from bonded contractors provided that all bids shall be submitted by the bid date stipulated by the Company. If a lower bid is obtained, or if a bid is obtained at an equal price and with a more appropriate time of performance, and if such bid contemplates total conformity with the Company's requirements and specifications, the Company shall be required to meet the terms and conditions of the bid proffered, or to enter into a construction contract with the contractor proffering such bid.

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12	provisions, or where	the application of the	s rule works an inj lot hereunder, the	ation of this rule or any ustice or undue hardsh party aggrieved may re Rules and Practice an	fer the
	Where agreements to construction shall be	or extension of servi immediately due an	ce are not filed and d payable to any p	ies Division of the Com d approved, all advance terson making such an	advand
	specifications of suc Quality or its design Utilities Division of the	h extensions or insta ated agent. A copy one Arizona Corporation	illations from the A of such written app	received approval of prizona Department of E roval shall then be filed	#1 1 A 13 A 11 :
B. WRIT	TEN AGREEMENT RI				
	Each main extensio	n agreement shall in	clude the following	information	
	a Name and a	address of applicant(	<b>s</b> )		
	b Proposed s	ervice address or loc	ation		
and our age of the control of the co	* *	of requested service			
	c Description	of requested service	<b>).</b>	sion.	
	c Description d Description	of requested service and sketch of the re-	quested line exten		essary
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	foreseen at the time to be due and payable 3	he estimate for the to	otal amount paid was								
	applicant will only be in	required to pay five (	percent (5%) more th	an the total amou	nt paid, unless the						
	Company's receipt of However, if the actual										
2	2. In the event the actual cost is more than the estimated cost, the Company will bill the customer for the amount due within 30 days after completion of the provision of the service or after the										
	Company's receipt of		· · · · · · · · · · · · · · · · · · ·								
	In the event the actual cost is less than the estimated cost, the Company will refund the excess to the customer within 30 days after completion of the provision of the service or after the										
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C. FINA	L COST										
2	Each applicant shall t	be provided with a co	opy of the written mai	n extension agree	ement.						
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A.	CON	IPANY RESPONSIBILIT	Y					
	***************************************	The Company shall be delivery.	e responsible for pr	roviding nonpotable	water to the customer	s point of		
	2		itions indicating that		stomer has obtained all pilities comply with loca			
8.	CUS	TOMER RESPONSIBILI	TY					
	***************************************	of delivery in safe an	d efficient manner a	and in accordance v	ties on the customer's t with the rules of the Ari pecifications of the Con	zona		
	2	Each customer shall customer's premises			mpany property installe	d in or on the		
	Each customer shall exercise all reasonable care to prevent loss or damage to Company property, excluding ordinary wear and tear. The customer shall be responsible for loss of or damage to Company property on the customer's premises arising from neglect, carelessness, or misuse and shall reimburse the Company for the cost of necessary repairs and replacements							
	· .4. ·	Each customer shall unauthorized breaking	be responsible for p g of seals, interferin	payment for any eq ig. tampering, or by	uipment damage result passing the Company	ing from meter		
	5	The customer shall be Company's equipmer		difying the Compan	y of any failure identifie	d in the		

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		Water Service
	6	Water furnished by the Company shall be used only on the customer's premises and shall not be resold or provided to any other person. During critical water conditions, as determined by the Commission, the customer shall use water only for those purposes specified by the Commission Disregard of this rule shall be sufficient cause for refusal or discontinuance of service.
	7	The customer agrees, when accepting service, that no one except Company employees or persons authorized by the Company shall be allowed to operate, remove or replace any Company owned equipment installed on customer's property.
	8	No person, except an employee or persons acting on behalf of the Company shall alter, remove or make any connection to the Company's meter or service equipment.
	9	No meter seal may be broken or removed by anyone other than an employee acting on behalf of the Company. However, the Company may give its prior consent to break the seal by an approved plumber employed by a customer when deemed necessary by the Company.
	10	The customer will be held responsible for any broken seals, tampering, or interfering with the Company's meter(s) or any other Company owned equipment installed on the customer's premises. In cases of tampering with meter installations, interfering with the proper working thereof, or any such tampering, interfering, theft, or service diversion, including the faisification of customer's meter readings, that customer shall be subject to immediate discontinuance of service. The Company shall be entitled to collect from the current customer under the appropriate rate, for all consumption not recorded on the meter as the result of such tampering, or other theft of service, and also any additional security deposits as well as all expenses incurred by the Company for property damages, investigation of the illegal act, and all legal expenses and court costs if necessary.
•	**	The customer will be held liable for any loss or damage occasioned or caused by the customer's negligence, want of proper care or wrongful act or omission on the part of any customer's agents, employees, licensees, or contractors

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••	Villages at Desert	Hills Mancopa County, Anz	ona						
		(NAME OF CITY)							
		Water Service							
c. cor	TINUITY OF SERVICE								
1.	The Company shall make reasservice. However, the Comparattributable to any interruption	any shall not be responsible to continuation of service	for any damage or clain e resulting from	n Or Qarnaye					
	a. Any cause against which the Company could not have reasonably foreseen or made provision for, i.e., force majeure.								
	b Intentional service interr	ruptions to make repairs or p	erform routine mainten	ance					
	c Curtailment								
D. SEF	VICE INTERRUPTIONS								
1	The Company shall make rea time when service interruption	sonable efforts to reestablishes occur.	n service within the sho	rtest possible					
<b>2</b>	The Company shall make rea service, and shall issue instru event of emergency in order to	ictions to its employees cove to prevent or mitigate interrup	ction or impairment of s	ervice.					
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	repairs or maintenand in advance of the sch	se the Company seduled date and e	ervice for more than for half attempt to inform a stimated duration of the lible time to minimize the stimate of the stime to minimize the stime the stime to minimize the stime the stime to minimize the stime to minimize the stime to minimize	affected customers ne service interrupti	at least 24 hours on. Such repairs
	major division thereof hours after the respon	The interruption isible representat	erruptions in service all of service and cause live of the Company be wed by a written repor	shall be reported with comes aware of sa	thin four (4) id interruption, by
<b>E.</b> 1	MINIMUM DELIVERY PRESS	JURE			
	The Company shall m gauge (PSIG) at the o		n standard delivery pre or point of delivery	essure of 20 pounds	s per square inch
F. (	CONSTRUCTION STANDAR	DS			
	guidelines established	i by the Arizona D	to be constructed all fa lepartment of Environn idiction thereof, and the	nental Quality or its	successors any
G. E	LECTION OF RATE SCHE	ULES			
	eligible based on avail for notifying the custo application, and shall schedules. Upon writ	lable data at the ti mer of the most fa not be required to ten application of	to select the most favo ime of application. The avorable rate schedule refund the difference i any material changes i change in rate schedul	<ul> <li>Company shall use if the class has cha in charge under diffe in the customer inst</li> </ul>	e its best efforts nged after initial erent rate
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			ead monthly or roved by the co		e same day or	each month as	practicable			
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	All water delivered by the Company shall be billed upon the basis of metered volume sales except that the Company may at its option, provide a fixed charge for the following.									
	a Te	mporary serv	rice where the v	vater use can	be readily est	mated				
	b Pu	blic and priva	ate fire protection	n.service.						
			street sprinkling nd the municipa	•	<b>.</b>	provided for by contain authority	ontract betwee			
	d. Ot	her fixed cha	rge schedules a	is shall <b>be sub</b>	mitted to and	approved by the	Commission			
<b>2</b>			nan one meter a ndicate the facili			juipment shall be	so tagged or			
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C.	cus	TOMER	REQUESTED	REREADS							
	The Company shall at the request of the customer reread that customer's meter within ten (10) working days after such request by the customer										
	Any rereads shall be charged to be customer at the rate on file and approved by the Commission, provided that the original reading was not in error. Adjustment for reasonable usage since the original reading was taken shall be considered when determining the original reading.										
	When the original reading is found to be in error, the reread shall be at no charge to the customer, given adjustment for reasonable usage since the original reading was taken										
D.	D. ACCESS TO CUSTOMER PREMISES										
	The Company shall at all times have the right of safe ingress to and egress from the customer's premises at all reasonable hours for any purpose reasonably connected with the Company's property used in furnishing service and the exercise of any and all rights secured to it by law or these rules.										
E.	MET	ER TES	TING AND MAI	NTENANCE PI	ROGRAM						
	1	The facto		estabiish a regu	iar progran	of meter testing	taking into accou	unt the following			
		<b>a</b> .	Size of meter								
		b	Age of Meter								
		С	Consumption								
		d.	Characteristic	s of water				·			
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		Water	Service			
F. CUST	OMER REQUESTED N	IFTER TESTS				
1	The Company shall to customer for such me However, if the meter fee will be charged to	est a meter upon co eter test according is found to over-re	to the tariff on	file and appr	oved by the Co	ommission
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		(NAME C	OF CITY)		
		Water :	Sarvice		
		RULE BILLING AND			
A. FREC	QUENCY AND ESTIMA	TED BILLS			
<b>1</b> , <b>1</b> ,				r readings shall be sch ss otherwise approved	
2				neter read date, it will i following factors when	
	a The customer	s usage during the si	ame month of the p	revious year	
	b The amount of	l usage during the pro	eceding month.		
3	severe weather or st		ce as approved by	ner's bill for reasons of the Commission, the C	
4.		f the customer to com nay lead to the termin	• •	ble request by the Con	npany for
5	Estimated bilis will be	e issued only under the	he following condition	ons:	
				ver his meter reading c Company's billing cycle	
	b Severe weather	er conditions which pi	revent the Compan	y from reading the met	er,
		s that make it dangero s, vicious or dangero		o read the meter, i.e., li	ocked gates
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		Villages a		OF CITY)	ona	
			Water	Service		
•	<b>3</b>	Other billing cyt	iles as approved b	y order of the Com	mission	
6	Eac	th bill based on es	timated usage will	indicate that it is an	estimated bill	
c	OMBININ	G METERS, MINI	NUM BILL INFOR	MATION		
. 1			imer's premises w re meters will not l		parately for billing purp	oses, and the
2	Eac	th bill for residentia	il service will conta	ain the following mir	nimum information	
	a	Date and meter	reading at the end	i of the actual or es	timated billing period.	
	b	Previous month	s actual or estima	ited meter reading a	and date.	
	C.	Billing usage	•			
•	đ	Company telep	none number			
	ė	Customer's nar	ne.			
	e ·	Customer's nar	· - 18			

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received and the second se	and the second s		ADC	RESS OF OFFI	CER		

Privilege, sales or use tax, or any regulatory assessment applicable

Past due amount where appropriate.

Adjustment factor, where applicable

Other approved tanff charges



		er Resources Cor of Anzona E OF COMPANY)		CANCELIN	**************************************	ACC	SHEET NO.	36		
		since contract of the second	∛a(jes a		Mancopa (	County, Arizona (Y)	No. Common			
					ater Servi	Ce				
C.	BILI	ING TERMS								
	1.	All bills for ser shall be consid			yable when	rendered. All b	oils not paid within f	ifteen (15) days		
	2. For purposes of this rule, the date a bill is rendered may be evidenced by									
	a The postmark date									
		b The ma	iling dati	<b>2</b> .						
	3	All delinquent bills shall be subject to the provisions of the Company's termination procedures								
	4	All payments shall be made or mailed to the office of the Company								
O.	APP	LICABLE TARIFI	FS, PRE	PAYMENT,	FAILURE TO	O RECEIVE, CO	OMMENCEMENT (	DATE, TAXES		
	₹.	Each custome service	r shall b	e billed unde	r the applica	ble tariff indical	led in the customer	s application for		
	2.	The Company	shall rn	ake provision	is for advanc	e payment for	services			
	3. Failure to receive bills or notices which have been properly placed in the United States mail shall not prevent such bills from becoming delinquent nor relieve the customer of his obligations therein									
ISSUE	·n				FFECTIVE	·				
* *************************************	conjected	HTMOM	DAY	YEAR	on a supplemental of the s	MONTI	1 DAY	YEAR		
ISSUE	ED BY Fred L. Kriess, Jr. Vice President and General Manager NAME OF OFFICER TITLE									

(NAME OF COMPANY)  Villages at Desert Hills. Manicopa County. Arizona (NAME OF CITY)  Walter Service  4. Charges for service commence when the service is installed and conne or not.  5. In addition to the collection of regular rates, the Company may collect fr proportionate share of any privilege, sales or use tax, or other imposts to revenues received by the Company  E. METER ERROR CORRECTIONS  1. If any meter after testing is found to be more than three percent (3%) in proper correction between three percent (3%) and the amount of the emprevious readings, and adjusted bills shall be rendered according to the service for test or from the time the meter was in service since late exceeding three (3) months since the meter shall have been show test, or  b. From the date the error occurred, if the date of the cause can be tested.  F. INSUFFICIENT FUNDS (NSF) CHECKIS	om its customers a pased on the gross
Walter Service  4 Charges for service commence when the service is installed and conne or not.  5 In addition to the collection of regular rates, the Company may collect fr proportionate share of any privilege, sales or use tax, or other imposts to revenues received by the Company  E. METER ERROR CORRECTIONS  1 If any mater after testing is found to be more than three percent (3%) in proper correction between three percent (3%) and the amount of the emprevious readings, and adjusted bills shall be rendered according to the service for test or from the time the meter was in service since last exceeding three (3) months since the meter shall have been show test, or  b From the date the error occurried, if the date of the cause can be tested.	om its customers a passed on the gross
4 Charges for service commence when the service is installed and conne or not.  5 In addition to the collection of regular rates, the Company may collect for proportionate share of any privilege, sales or use tax, or other imposts to revenues received by the Company.  E. METER ERROR CORRECTIONS  1 If any mater after testing is found to be more than three percent (3%) in proper correction between three percent (3%) and the amount of the emprevious readings, and adjusted bills shall be rendered according to the service for test or from the time the meter was in service since last exceeding three (3) months since the meter shall have been show test, or  b. From the date the error occurred, if the date of the cause can be lested.	om its customers a pased on the gross
<ul> <li>Charges for service commence when the service is installed and conne or not.</li> <li>In addition to the collection of regular rates, the Company may collect fr proportionate share of any privilege, sales or use tax, or other imposts to revenues received by the Company.</li> <li>METER ERROR CORRECTIONS</li> <li>If any mater after testing is found to be more than three percent (3%) in proper correction between three percent (3%) and the amount of the emprevious readings, and adjusted bills shall be rendered according to the any service for test or from the time the meter was in service since last exceeding three (3) months since the meter shall have been show test, or</li> <li>From the date the error occurred, if the date of the cause can be tested.</li> <li>No adjustment shall be made by the Company except to the customer litested.</li> </ul>	om its customers a pased on the gross
proportionate share of any privilege, sales or use tax, or other imposts to revenues received by the Company  E. METER ERROR CORRECTIONS  1. If any mater after testing is found to be more than three percent (3%) in proper correction between three percent (3%) and the amount of the en previous readings, and adjusted bills shall be rendered according to the an a For the period of three (3) months immediately preceding the rem service for test or from the time the meter was in service since last exceeding three (3) months since the meter shall have been show test, or  b. From the date the error occurred, if the date of the cause can be lested.  2. No adjustment shall be made by the Company except to the customer is tested.	pased on the gross
If any mater after testing is found to be more than three percent (3%) in proper correction between three percent (3%) and the amount of the enprevious readings, and adjusted bills shall be rendered according to the a For the period of three (3) months immediately preceding the rem service for test or from the time the meter was in service since last exceeding three (3) months since the meter shall have been show test, or  b. From the date the error occurred, if the date of the cause can be a No adjustment shall be made by the Company except to the customer intested.	
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service for test or from the time the meter was in service since last exceeding three (3) months since the meter shall have been show test, or  b. From the date the error occurred, if the date of the cause can be a like the adjustment shall be made by the Company except to the customer is tested.	or shall be made of
No adjustment shall be made by the Company except to the customer litested	st tested, but not
tested	definitely fixed
e inglieektent eling (NGE) CHECKS	ast served by the meter
F. INSUFFICIENT FUNDS (NSF) CHECKS	
The Company shall be allowed to recover a fee, as approved by the Co instance where the customer tenders payment for service with an insuff require a security deposit equal to that prescribed in Section B, provision	icient funds check, and
When the Company is notified by the customer's bank that there are inscheck tendered for service, the Company may require the customer to money order, certified check, or other means which guarantee the custo Company.	nake payment in cash,
ISSUED EFFECTIVE	
EMARKS AND	DAY YEAR
ISSUED BY Fred L. Kriess, Jr., Vice President and Ger NAME OF OFFICER TITLE	

	er Resource of Arizona	ces Company	CANCELING	ACC.	SHEET NO	38			
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		Villages a	at Desert Hills, Mark (NAME O	copa County, Arizor F CITY)	18				
			Water	Service					
3	render	payment to th	lers an insufficient fu e Company under the tion of service for no	ne original terms of	no way be relieved of the bill nor defer the (	f the obligation Company's			
<b>4</b> .	4. No personal checks will be accepted if two (2) NSF checks have been received by the Company within a twelve-month period in payment of any billing.								
DEF	ERRED P	AYMENT PLA	N						
	payme	ent plan for the	customer to retire u	inpaid bills for servi					
2	the Co	Each deferred payment agreement, entered into in writing by the customer and the customer and the Company, due to the customer's inability to pay an outstanding bill in full shall provide that service will not be discontinued if							
	ä	Customer ag	grees to pay a reaso r into the deferred pa	nable amount of the syment plan.	e outstanding bill at th	ne time the			
	<b>b</b> .	Customer ag	grees to pay all futur riffs of the Company	e bills for service in	accordance with the	billing and			
e e	€.	Customer a	grees to pay a reaso over a period not to	enable portion of the exceed six (6) more	e remaining outstandi hths	ng balance in			
3	For th	e purpose of doany and the cu	letermining a reason istomer shall give co	able installment pa	yment schedule unde following conditions:	r these rules.			
	а	Size of the	delinquent account						
	b	Customer's	ability to pay						
	¢	Customer's	payment history						
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, <del></del>	MONTH	DAY	YEAR		MONTH	DAY	YEAR
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					A	<b>C</b>	SHEET NO	39		
lizens	s Water	Resource f Arizona	es Company	CANCELING	3		SHEET NO			
(1		OF COMP	PANY)		Active and active and active and active and active active and active act					
			Villages a	ar Desert Hills.	Markopa Cou	nty, Arizona				
				(N/	AME OF CITY)					
				W	eter Service					
<u> </u>										
		d. L	ength of time	that the debt h	nas be <b>e</b> n outsta	inding.				
		<b>e</b> .	Circumstance	s which result	ed in the debt b	eing outstand	ng			
	f Any other relevant factors related to the circumstances of the customer									
	Any customer who desires to enter into a deferred payment agreement shall establish such agreement prior to the Company's scheduled termination date for nonpayment of bills. Customers failure to execute a deferred payment agreement prior to the scheduled termination date shall not prevent the Company from terminating service for nonpayment.									
	5	Deferred payment agreements shall be in writing and signed by the customer and an authorized Company representative								
	6	A defe	A deferred payment agreement may include a finance charge as approved by the Commission in a tariff proceeding.							
	7	have thunder	ne right to disc such circumst	CONTRACT CHINA	e pursuant to the ript be required	ie Company s	greement, the Co termination of se equent negotiation	AICE I DIES SILIS		
<b>4</b> .	LATI	E PAYME	NT PENALTY	r						
	1	The Co	ompany may i	nclude in its ta	anffs a l <b>ate pa</b> yr	nent penalty w	hich may be app	lied to delinquen		
	2		mount of the k Company	ate payment po	enalty shall be i	ndicated upon	the customer's b	ill when rendered		
	3	In the 1 %%	absence of ar per month of	approved tan the delinquent	iff, the amount of ball, applied on	of the late payr a monthly bas	nent penalty shalis.	I not exceed		
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iooul	EV	MONTH	T DAY	YEAR	W 1	MONTH	DAY	YEAR		
سد والمطورية وي	م دريانو پيښونون			aea tr	V	/ice President	and General Mar	nager		
155U	ED BY		Fred L Kness, Jr. Vice President and General Manager  NAME OF OFFICER  TITLE							

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· *			A.C.C.	SHEET NO	40
zens Wale	r Resources Comp	pany CANCELING		SHEET NO	
NAME	OF COMPANY)	r recoverance and the distribution	A transport and transport to the control of the con	, Additional	**************************************
***************************************		age at Desert Hills N	Maricopa County, Arizona		
	Andrew Control of the	(NAN	NE OF CITY)	•	
		Wat	er Service		
CHA	NGE OF OCCUPA	NCY			
•	Not less than the	iree (3) working days e Company office to d	advance notice must be gr iscontinue service or to ch	ven in person, in wange occupancy.	riting, or by
2	The outgoing pa and including th	arty shall be responsitive scheduled turn office	ble for all utility services pri date	ovided and/or cons	sumed up to
	•				
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ISSUED BY		L. Kriess, Jr.,	Vice President	and General Man	ager
· +	NAME	OF OFFICER		TITLE	
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			ACC	SHEET NO	41				
itizens Wi		rces Company CANCELING		SHEET NO					
/NAK	of Anzor	- Control of the Cont		AND THE PROPERTY OF THE PROPER					
		Villages at Desert Hills M	aricopa County, Arizon E OF CITY)	<b>2</b>					
		(NAMI	E OF GITT)						
		Wate	r Service						
		-	LE NO. 9 ON OF SERVICE						
. NO	NPERMIS	SIBLE YERMINATION OF SER	VICE						
•	The	Company may not disconnect ser	vice for any of the reas	ons stated below					
	<b>a</b> .	Delinquency in payment for se service is being provided, exc reside on the premises	ervices rendered to a prepart in the instance whe	rior customer at the re the prior custome	premises where ir continues to				
	b	b Failure of the customer to pay for services or equipment which are not regulated by the Commission.							
	C.	Nonpayment of a bill related to another class of water service.							
	d. Failure to pay for a bill to correct a previous underbilling due to a billing error, inaccurate meter reading or meter failure, if the customer and Company agree in writing to payment terms over a reasonable period of time.								
	е	Disputed bills where the custo regulations.	mer has complied with	the Commission's ri	ules and				
). TE	RMINATIO	ON OF SERVICE WITHOUT NO	TICE						
**************************************		pany service may be disconnecte itions.	d without advance writi	ten notice under the	following				
		The existence of an obvious hipopulation, Company personn		ealth of the consum	er, the general				
	b	The Company has evidence of	if meter tampening or fro	aud.					
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.596	MONT	H DAY YEAR	MON	TH DAY	YEAR				
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		, , , , , , , , , , , , , , , , , , ,	ACC	SHEET NO	42
	r Resour I Arizona	ces Company CANCELING		JOECT NO	
(NAME	OF CON	IPANY)			
		Villages at Desert Hills, Marico	pa County, Arizona	<b></b>	
		(NANIE OF	CITT		
		Water Sc	ervice		
		· · · · · · · · · · · · · · · · · · ·			
	¢	Unauthorized resale or use of utilit	y services		
	đ	Failure of a customer to comply will during supply shortages	th the curtailment pro	cedures imposed	by Company
2.	The C	ompany shall not be required to resti- ation have been corrected to the sat	ore service until the c isfaction of the Comp	onditions which re any	sulted in the
<b>3</b> .	shall t	ompany shall maintain a record of all be maintained for a minimum of one ( hission	I terminations of serv 1) year and shall be	ice without notice available for inspe	This record ction by the
TERA	MINATIO	N OF SERVICE WITH NOTICE			
1	The C	company may disconnect service to a lany has met the notice requirements	any customer for any sestablished by the C	reason stated bek commission	ow, provided the
	<b>a</b> .	Customer violation of any of the C violation of the Commission's rulet	ompany's tariffs filed s and regulations.	with the Commiss	ion and/or
	t	Failure of the customer to pay a di	elinquent bill for wate	r service.	
	C	Failure to meet or maintain the Co	impany's credit and d	eposit requiremen	ts.
	đ.	Failure of the customer to provide property.	the Company reason	able access to its	equipment and
	e	Customer breach of a written cont	ract for service betwe	en the Company	and customer
	€.	When necessary for the Company having such jurisdiction.	to comply with an or	der of any govern	mental agency
ISSUED		EFFEC			
***************************************	MONT	H DAY YEAR	MONTH		YEAR
SSUED BY	***************************************	Fred L Kriess, Jr.	Vice President	and General Mana TITLE	ager
·		NAME OF OFFICER	and the second second		
	CONTRACTOR CONTRACTOR AND SERVICE	15262 North Del Webb Bouleva ADDRESS OF	ard, Sun City, Arizona FOFFICER	00301	

	r Resourc of Arizona OF COMI		CANCELING	ACC	SHEET NO SHEET NO	43
, and the second		Villages	at Desert Hills, Mar (NAME	icopa County, Arizo OF CITY)	n <u>a</u>	
			Water	Service		
2	The Co	impany shall n	naintain a record of e (1) year and the a	fall terminations of s vailable for Commis	service with notice. T sion inspection	his record shall
D. TERI	MINATION	NOTICE RE	QUIREMENTS			
***	written	notice to the c	customer of the Co	e to any of its custo mpany's intent to dis iten notice is not req	mers without providin sconnect service, exc uired.	g advance ept under those
2	Such a	idvance writter	n notice shall conta	in, at a minimum, th	e following informatio	n
	3	The name of is being rend		service is to be tern	ninated and the addre	iss where service
	b	amount of th	ssion rule or regulate bill which the cus Company, if applic	tomer has failed to p	i and explanation the pay in accordance wil	reof or the th the payment
•		The date on	or after which serv	ice may be terminat	ed	
	<b>d</b> ,	phone numb the Compan	er for information f	egarding any deferre ork out some other r	ompany at a specific ed payment or other p nutually agreeable so	procedures which
	€	of service m number, adv cause for ter scheduled d the dispute a this opporture	ay be disputed by origing the Company rmination with a restate of termination and the Company so the for a meeting a	contacting the Comp of the dispute and responsible employee. The responsible em shall retain the option and concluding that the	ny's stated reason for lany at a specified ad- making arrangements of the Company in ad- iployee shall be emporant to terminate service the reason for terminal with the Commission	to discuss the vance of the owered to resolve after affording tion is just and
				CTIVE		
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And the second s		15252 No	enth Del Weob Floui ADDRESS	evard, Sun City, Arra	ona 85351	

Citizens Water Resources Company	CANCELING	A.C.C.	SHEET NO	44
of Arizona (NAME OF COMPANY)				

Villages at Desert Hills, Maricopa County, Arizona (NAME OF CITY)

Water	Service
# ## ## 1 ## ## #	

# TIMING OF TERMINATION WITH NOTICE

E.

- 1. The Company shall be required to give at least ten (10) days advance notice prior to termination
- Such notice shall be considered to be given to the customer when a copy thereof is left with the customer or posted first class in the United States mail, addressed to the customer's last known address.
- 3. If after the period of time allowed by the notice has elapsed and the delinquent account has not been paid nor arrangements made with the Company for the payment thereof or in the case of a violation of the Company's rules the customer has not satisfied the Company that such violation has ceased, the Company may their terminate service on or after the day specified in the notice without giving further notice.
- Service may only be disconnected in conjunction with a personal visit to the premises by an authorized representative of the Company.
- 5. The Company shall have the right (but not the obligation) to remove any or all of its property installed on the customer's premises upon the termination of service.

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	**************************************	***************************************	ADDR	ESS OF OFFICE	R		



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	OF COM	andre and the contract of the		A SE AND SECURITION OF COMMENSAGES		****	
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		Variation of		ME OF CITY		•	
			W	atar Servic			
F. LAND	LORD/TI	ENANT RULE					
<b>1</b>	or whe	re the Compar ner of the Comp nection of serv	ly knows that pany, and who	a landlord/tel ere the landic	dress different from ant relationship and as a custome disconnect servi	exists and that the would otherwise	ne landlord is a e be subject to
	а	in these rules her own nam	s, shall offer th	ie occu <b>pant</b> t pant th <b>en de</b> i	e, the Company, the opportunity to clines to so subs	subscribe for se	rvice in his or
	b	The Compan with the payn account of th	nent of any ou	empt to recovitatending bill	ver from a tenant s or other charge	or condition sen is due upon the	vice to a tenant outstanding
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ISSUED BY	AMMINIST TO STATE	Fred L. Knes		ender i ved en gegennen i desk av den en en en en	Vice President a	nd General Mani TTLE	ager



Citizens Water Resources Company	CANCELING	A C.C	SHEET NO	46
of Arizona (NAME OF COMPANY)		«. про ставлен ФР 1 «Рей» «Рей» « мицентрадной регоријальной по Ауксенского пос		

Villages at Desert Hills. Maricopa County, Arizona (NAME OF CITY)

#### **Water Service**

# RULE NO. 10

# ADMINISTRATIVE AND HEARING REQUIREMENTS

# A. CUSTOMER SERVICE COMPLAINTS

- The Company shall make full and prompt investigation of all service complaints made by its customers, either directly or through the Commission.
- The Company shall respond to the complaint and/or the Commission representative within five (5) working days as to the status of the Company investigation of the complaint.
- The Company shall notify the complainant and /or the Commission representative of the final disposition of each complaint. Upon request of the complainant or the Commission representative, the Company shall report the findings of its investigation in writing.
- The Company shall inform the customer of his right of appeal to the Commission should the results of the Company's investigation prove unsatisfactory to the customer.
- 5. The Company shall keep a record of all written service complaints received which shall contain, at a minimum, the following data:
  - a Name and address of complainant.
  - Date and nature of the complaint.
  - c Disposition of the complaint
  - d A copy of any correspondence between the Company, the customer, and/or the Commission.

This record shall be maintained for a minimum period of one (1) year and shall be available for inspection by the Commission.

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Villages at Desert Hills, Maricopa County, Arizona
(NAME OF CITY)

# **Water Service Table of Contents** G - 1 General Water Service 1 - Original FP - 1 Private Fire Protection 2 - Original MISC - 1 Miscellaneous Service Charges 3 - Original Rules and Regulations ACC No. 1 thru ACC No. 52

SSUED				EFFECTIVE				
Account	MONTH	DAY	YEAR	OSC DA	MONTH	DAY	YEAR	,
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vallability					
Available for residential and co	ommercial establis	ihments served	d by Citizens V	Vater Services (	Company of
linimum Monthly Charge	Meter Size	Rate	9		
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		000.	<b>70</b>		
age Charge					
In addition to the minimum mo	nthly charge abov	e, the following	usage charge	will be made:	
All meter sizes	All Usage	\$2 00	) per 1,000 gal	lions	
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Villages at	Desert Hills, Maricopa Count	ty, Arizona	
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# Water Service

# General Water Service G-1 (cont'd)

# **Terms and Conditions**

Water service provided under this rate schedule is subject to the Company's Rules and Regulations applicable to Water Service and may be subject to the Company's miscellaneous service charges set forth in Rate Schedule MISC-1.

Water service under this Schedule is for the exclusive use of the Customer and water shall not be resold or provided to others.

All rates in this Schedule shall be subject to their proportionate part of any taxes or other governmental imposts which are assessed directly or indirectly on the basis of revenues derived from service under this Schedule, or on the basis of the service provided or the volume of water produced, purchased or sold

A 1-1/2% late payment penalty will be applied to account balances not paid within 25 days after the postmark date of the bill in accordance with Rule 8 (H).

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The Company is authorized to	charge the following	g miscalianeous ser	vice fees				
Service Establishment, Re-establish	ment and/or Reco	nnection Charge					
As provided for in Rule No. 2 establishment and/or reconne			ng rates for the esta	iblishment or re-			
· 1 During n	ormal business hou	rs.	<b>\$</b> 60 00				
2 During n	on-business hours.		<b>59</b> 0 00				
Insufficient Funds (NSF) Check Cha	rge						
As provided for in Rule No. 8 ( customer tenders payment for			er \$20.00 fcr each	instance the			
Customer Requested Meter Reread	Charge						
	As provided for in Rule No. 7(C), the Company will charge the customer \$10.00 for customer requested meter rereading, provided that the original reading was not in error.						
Meter Test Charge							
As provided for in Rule No. 7 ( the customer's request. Howe (3%), no meter testing fee will	iver, if the meter is f	ound to be over-regi					
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Villages at Desert Hills, Maricopa County, Arizona
(NAME OF CITY)

# Water Service

# Miscell@neous - MISC-1 (cont'd)

# Service and Meter Installation Charges

As provided for in Rule No. 4 (B), the Company will charge the customer, as a refundable advance in aid of construction, an amount for each meter and service line as specified below, if such has not already been paid as part of a main extension agreement.

1 Service Installations:

Service Size	Rate		
3/4"	\$255.00		
<b>1</b> *	275.00		
1.5°	290.00		
2"	315.00		

Over 2" - charges are to be equal to actual total cost of installation.

2 Meter Installations

Meter Size	Rate
5/8"	\$65.00
3/4"	\$105.00
1*	145.00
1.5"	345.00
2"	775.00

Over 2" - charges are to be equal to actual total cost of installation.

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VILLAGES AT DESERT HILLS. MARICOPA COUNTY, ARIZONA  These rules and regulations have been authorized by the Arizona Corporation Commission and are the effective rules and regulations of the aforementioned Company.  Services will be furnished in accordance with these rules and regulations and no officer, employee, or representative of this Company has any authority to write, after, or amend these rules and regulations or any parts thereof in any respect.  SSUED  EFFECTIVE  MONTH DAY YEAR  WONTH DAY YEAR  SSUED BY Fred L Kriess, Jr.  Vice President and General Manager					
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Villages at Desert Hills: Maricopa County, Arizona (NAME OF CITY)

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TABLE OF CONTENTS							
Rule No	Section No.	Title of Page	A.C.C. Sheet No.				
1.		DEFINITIONS	6				
2	•	ESTABLISHMENT OF SERVICE	10				
* 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	A.	INFORMATION FROM NEW APPLICANTS	10				
	В	DEPOSITS	11				
	C	GROUNDS FOR REFUSAL OF SERVICE	12				
	D	SERVICE ESTABLISHMENTS, REESTABLISHMENTS, OR RECONNECTION CHARGE	13				
	E	TEMPORARY SERVICE	13				
	F	DOUBTFUL PERMANENCY	14				
	G	SERVICE LOCATION INFORMATION	14				
	Н	IDENTIFICATION OF PREMISES	15				
	<b>30</b>	SERVICE CALLS OR ESTABLISHMENTS DURING REGULAR HOURS	15				
	Ĵ.	SERVICE CALLS OR ESTABLISHMENTS AFTER REGULAR HOURS	16				
3.		MINIMUM CUSTOMER INFORMATION REQUIREMENTS	17				
	A.	INFORMATION FOR FIESIDENTIAL CUSTOMERS	17				
	8	INFORMATION REQUIRED DUE TO CHANGES IN TARIFFS	18				
4.		SERVICE CONNECTIONS AND REESTABLISHMENTS	19				
	A.	PRIORITY AND TIMING OF SERVICE ESTABLISHMENTS	19				
	8	SERVICE LINES	20				
	С	CUSTOMER PROVIDED EQUIPMENT, SAFETY AND OPERATION	21				
	D	EASEMENTS AND RIGHTS-OF-WAY	21				

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Villages at Desert Hills, Maricopa County, Arizona (NAME OF CITY)

#### Water Service TABLE OF CONTENTS Rule No Section No Title of Page ACC Sheet No 5 MAIN EXTENSION AGREEVENTS 22 **EXTENSIONS TO MAINS AND SERVICES ADVANCES** 22 IN AID OF CONSTRUCTION 8 25 WRITTEN AGREEMENT REQUIREMENTS C FINAL COST 26 PROVISION OF SERVICE 27 A COMPANY RESPONSIBILITY 27 8 CUSTOMER RESPONSIBILITY 27 C CONTINUITY OF SERVICE 29 0 SERVICE INTERRUPTION 29 E MINIMUM DELIVERY PRESSURE 30 F CONSTRUCTION STANDARDS 30 G **ELECTION OF RATE SCHEDULE** 30 7 METER READING 31 FREQUENCY 31 B MEASURING OF SERVICE 31 C CUSTOMER REQUESTED REREADS 32 0 ACCESS TO CUSTOMER PREMISES 32 E METER TESTING AND MAINTENANCE PROGRAM 32 CUSTOMER REQUESTED METER TESTS 33

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Villages at Desert Hills, Maricopa County, Arizona
(NAME OF CITY)

#### Water Service TABLE OF CONTENTS Rule No Section No. Title of Page A.C.C. Sheet No. **BILLING AND COLLECTION** 34 8 A FREQUENCY AND ESTIMATED BILLS 34 COMBINING METERS. MINIMUM BILL INFORMATION 35 **BILLING TERMS** 36 0 APPLICABLE TARIFFS, PREPAYMENT, FAILURE TO 36 RECEIVE, COMMENCEMENT DATE, TAXES E 37 METER ERROR CORRECTION INSUFFICIENT FUNDS (NSF) CHECKS 37 G DEFERRED PAYWENT PLAN 38 LATE PAYMENT PENALTY 39 39 CHANGE OF OCCUPANCY **TERMINATION OF SERVICE** 40 NONPERMISSIBLE TERMINATION OF SERVICE A 40 B TERMINATION OF SERVICE WITHOUT NOTICE 40 C TERMINATION OF SERVICE WITH NOTICE 41 D TERMINATION NOTICE REQUIREMENTS 42 TIMING OF TERMINATION WITH NOTICE 43 LANDLORD/TENANT RULE 43 10 **ADMINISTRATIVE AND HEARING REQUIREMENTS** 44 A **CUSTOMER SERVICE COMPLAINTS CROSS-CONNECTION & BACKFLOW** 11. 45

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# Water Service

#### PRELIMINARY SYATEMENT

Citizens Water Services Company of Arizona (hereinafter the "Company") is engaged in the business of supplying Water Service in the County or Counties previously mentioned.

These Rules and Regulations are designed to govern the supply of water in such manner as will secure to each customer the greatest practical latitude in the enjoyment of service, consistent with good service to himself and other customers, and with safety to the public and the Company's employees.

These Rules and Regulations are on file with the Arizona Corporation Commission of the State of Arizona, and copies are available at all Company offices. They are a part of every contract for service and govern all classes of service, except where specific provisions in contracts or schedules modify same. All prior rules, customs or alleged understandings are hereby rescinded. These rules and regulations are available for review by any customers, at any office of the Company.

Rates for metered service and other services rendered are those on file with the Arizona Corporation Commission and are available at the offices of the Company providing water service

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	Water S								
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	RULE	NO. 1							
	DEFINI	TIONS							
For the purpose of these rules definitions shall apply	and regulations, un	niess the context oth	erwise requires, the fo	illowing					
Advance in aid of Construction: If extension agreement or under its of which may be refundable.									
2. Applicant A person requesting the	ne Company to supp	oly water service.							
	3. Application: A written request of the Company for water service, as distinguished from an inquiry as to the availability or charges for such service.								
Arizona Corporation Commission     public service corporations opera	The regulatory aulting in Arizona.	thority of the State of	if Arizona having juriso	liction over the					
5. Billing Month. The period betwee at approximately thirty (30) day in		eadings or estimated	I readings of the Comp	any's meters					
6 Billing period. The time interval b billing purposes	elween two consect	ative meter readings	or estimates that are	taken for					
7 Commission The Arizona Corpo	ration Commission								
3 Commodity Charge The unit of o	ost per billed usage	as set forth in the	Company's tariffs						
9 Company Citizens Water Service	es Company of Ariza	ona							
10. Contributions in Aid of Construction: Funds provided to the Company by an applicant under the terms of a main extension agreement and/or service connection tariff, the amount of which is not refundable.									
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			r Service		
<b>1</b> *	Customer The person or entity in application or contract for that see the identity of the actual user of the second contract of the secon	rvice, or by the re			
12	Customer Charge: The amount to excluding any water used, as spe			or the availability of wate	er service.
13.	Customer Piping The pipe that thusage by the customer	ransports water (	to the customer from t	he point of delivery to the	ne point of
14	Day Calendar day				
15	Distribution Main. A water main costomers.	of the Company f	rom which service co	nnections may be exten	ided to
16	Interruptible Water Service Wal	ter service that is	subject to interruption	n or curtailment.	
17.	Main Extension The mains and the extension of the distribution s		relevant to providing	service to additional cu	stomers via
18	Master Meter. A meter for measurement is transported through a pip				
19	Meter The instrument for measu through it	iring and indicatii	ng or recording the vo	lume of water that has p	passed
20	Meter Tampering: A situation wh bypassing use of devices to slow				9 meter
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Villages at Desert Hills, Maricopa County, Arizona (NAME OF CITY)

	(NAME OF CITY)
	Water Service
21.	Minimum Charge. The amount the customer must pay for the availability of water service, including an amount of usage, as specified in the Company's tariffs.
22	Minimum Delivery Pressure. 20 pounds per square inch gauge at the meter or point of delivery
23.	Permanent Customer: A customer who is a tenant or owner of a service location who applies for and receives permanent water service.
24	Permanent Service Service which, in the opinion of the Company, is of a permanent and established character. The use of water may be continuous, intermittent, or seasonal in nature.
25	Person. Any individual, partnership, corporation, governmental agency, or other organization operating as a single entity
26	Point of Delivery: The point where facilities owned, leased, or under license by a customer connect to the Company's pipes or at the outlet side of the meter.
27	Premises. All of the real property and apparatus employed in a single enterprise or living unit on an integral parcel or land undivided by public streets, alleys or railways.
28	Residential Subdivision Development: Any tract of land which has been divided into four or more contiguous lots for use for the construction of residential buildings or permanent mobile homes for either single or multiple occupancy.
29	Residential Use. Service to customers using water for domestic purposes such as personal consumption, water heating, cooking, clothes washing, and other residential uses, including use in apartment buildings, mobile home parks, and other multi-unit residential buildings.

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Villages at Desert Fills, Maricopa County, Arizona (NAME OF CITY)

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,	Water Service				
30	Rules: The regulations set forth in the tanffs which apply to the provision of water service				
31	Service Area: The territory in which the Company has been granted a certificate of convenience and nécessity and is authorized by the Commission to provide water service.				
32. Service Establishment Charge. The charges specified in the Company's tariffs which cover the cost of establishing a new account.					
33	33. Service Line: A water line that transports water from a common source (normally a distribution main) of supply to the customer's point of delivery				
34. Service Reconnect Charge: The charge as specified in the Company's tariffs which must be paid by the customer prior to reestablishment of water service each time the water is disconnected for nonpayment or whenever service is discontinued for failure otherwise to comply with the company's filed rules					
35. Service Reestablishment Charge: A charge as specified in the Company's tariffs, for service at the same location where the customer or a member of the customer's immediate family, had ordered a service disconnection within the praceding twelve month period.					
36. Single Family Dwelling. A house, an apartment, or a mobile home permanently affixed to a lot, or any other permanent residential unit which is used as a home.					
37	Tariffs The documents filed with the Commission which list the services and products offered by the Company and which set forth the terms, conditions, and a schedule of the rates and charges for those services and products				
Temporary Service: Service to premises or enterprises which is temporary in character, or where it is known in advance that the service will be of limited duration. Service which, in the opinion of the Company, is for operations of a speculative character is also considered temporary service.					
39	Utility The public service corporation providing water service to the public in compliance with state law				
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Fred L Kriess Jr Vice President and General Manager
NAME OF OFFICER TITLE

15262 North Del Webb Boulevard, Sun City, Arizona 85351

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## Water Service

## RULE NO. 2 ESTABLISHMENT OF SERVICE

## A. INFORMATION FROM NEW APPLICANTS

- 1. The Company may obtain the following minimum information prior to acceptance of an applicant as a customer
  - a Name or names of applicant(s)
  - b Service address or location and telephone number.
  - Billing address or location and telephone number, if different than service address.
  - d Address where service was provided previously.
  - e Date applicant will be ready for service
  - Indication of whether premises have been supplied with Company service previously.
  - g Purpose for which service is to be used
  - h indication of whether applicant is owner or tenant of or agent for the premises, and written proof of agency
- The Company may require a new applicant for service to appear at the Company's designated place of business to produce proof of identity and sign the Company's application form.
- Where service is requested by two or more individuals the Company shall have the right to collect the full amount owed to the Company from any one of the applicants

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8.	OEP	OSITS									
	1	The	Company may require a deposit from any new applicant for service								
	2.	the c	Company shall issue a nonnegotiable receipt to the applicant for the deposit. The inability of sustomer to produce such a receipt shall in no way impair his right to receive a refund of the sist which is reflected on the Company's records.								
	3.		est on deposits shall be calculated annually at an interest rate filed by the Company and oved by the Commission in a tail'f proceeding. In the absence of such, the interest rate shall %								
	4	Inter	est shall be computed and accrued to the customer's account on an annual basis								
	5	Deposits plus accrued interest shall be refunded within thirty (30) days after discontinuance of service when the customer has paid all outstanding amounts due the Company									
	6	A se	parate deposit may be required for each service installed.								
	<b>7</b>	The	amount of a deposit required by the Company shall be determined according to the following s								
•		а	Residential customer deposits shall not exceed two times the average residential class bill as evidenced by the Company's most recent annual report filed with the Commission								
		b	Nonresidential customer deposits shall not exceed two and one-half times that customer's estimated maximum monthly bill								
		C	The Company may review the customer's usage after service has been connected and adjust the deposit amount on the basis of the customer's actual usage								

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## Water Service

- Deposits will automatically be refunded by the Company after twelve (12) consecutive months during which time the customer has not been delinquent more than three (3) times in a twelve (12) month period, or at the discretion of the Company at any time before service is discontinued. Upon final discontinuance of the use of the service and full settlement of all bills by the customer, any deposit, not previously refunded, with accrued interest, if any, in accordance with the provisions of this policy will be returned to the customer or at the Company's election, it may be applied to the payment of any unpaid accounts of the customer and the balance, if any, returned to the customer.
- 9. The Company may require a customer to establish or reestablish a deposit if the customer becomes delinquent in the payment of two (2) or more bills within a twelve (12) consecutive month period or has been disconnected for nonpayment during the last twelve (12) months
- Deposits shall not prevent the Company from terminating the agreement for service with a customer or suspending service for any failure in the performance of customer obligations under the agreement for service or any violation of the Company's Rules and Regulations.
- Upon discontinuance of service, the deposit may be applied by the Company toward settlement of the customer's bill.

## C. GROUNDS FOR REFUSAL OF SERVICE.

- 1 The Company may refuse to establish service if any of the following conditions exist:
  - The applicant has an outstanding amount due for the same class of utility service with the Company and the applicant is unwilling to make arrangements with the Company for payment
  - b A condition exists, or could occur, which in the Company's judgment is unsafe or hazardous to the applicant, the general population, or the Company's personnel or facilities.

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#### Water Service

- Refusal by the applicant to provide the Company with a deposit
- d Customer is known to be in violation of the Company's tariffs filed with the Commission or of the Commissions Rules and Regulations
- e. Failure of the customer to furnish such funds, service, equipment, and/or rights-of-way necessary to serve the customer and which have been specified by the Company as a condition for providing service.
- f. Applicant falsifies his or her identity for the purpose of obtaining service

## D. SERVICE ESTABLISHMENTS, REESTABLISHEMNTS, OR RECONNECTION CHARGE

- The Company may make a charge as periodically approved by the Commission for establishment, reestablishment, reconnection or disconnection of utility services.
- Should service be established or disconnected during a period other than regular working hours at the customer's request or cause, the customer may be required to pay an after hours charge. Where the Company's scheduling will not permit the requested service on the same day requested, the customer can elect to pay the after hours charge for the service that day.
- For the purpose of this tariff, service establishments are where the customer's facilities are ready and acceptable to the Company and the Company needs only to install a meter, read a meter, or turn the service on

### E. TEMPORARY SERVICE

- Applicants for temporary service may be required to pay the Company, in advance of service establishment, the estimated cost of installing and removing the facilities necessary for furnishing the desired service.
- Where the duration of service is to be less than one month, the applicant may also be required to advance a sum of money equal to the estimated bill for service

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### **Water Service**

The identification shall be the same as the apartment, office, etc., served by that meter. The identifying marking placed on each meter shall be impressed into or raised from a tag of aluminum, brass or other approved non-ferrous metal with minimum %-inch-high letters. This tag must be attached to the meter pit or box. The impression must be deep enough to prevent the identification(s) from being obscured.

#### H. IDENTIFICATION OF PREMISES

The premises to be served by the Company shall be clearly identified by the customer at the time of application. If the service address is not recognized in terms of a commonly used identification system the customer may be required to provide specific written directions and/or legal descriptions before the Company shall be required to act upon a request for water service.

#### 1. SERVICE CALLS OR ESTABLISHMENTS DURING REGULAR HOURS

A service charge shall be made to the customer based upon the time, materials and equipment used by the Company for the following:

- Interruption caused by the customers willful act or omission, negligence or failure of customer owned equipment, even though the Company is unable to perform any work beyond the point of delivery.
- Reconnection of water service to any cuistomer previously disconnected for nonpayment, unlawfuluse of service, misrepresentation to the Company, unsafe conditions, threats to Company personnel or property, failure to permit safe access, detrimental effects of customer demands on the Company system, failure to establish credit and/or sign an agreement for service, or any other reason authorizing the Company to make such disconnection.

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#### Water Service

## J. SERVICE CALLS OR ESTABLISHMENTS AFTER REGULAR HOURS

A service charge, not to exceed the actual cost of the employee's time and the materials and equipment used by the Company, will be imposed for a service call after regular hours for the following

- Interruptions caused by the customer's willful act or omission, negligence or failure of customer owned equipment, even though the Company is unable to perform any work beyond the point of delivery. The Company shall make reasonable effort to advise the customer about the possibility of such charges before the service call starts.
- Reconnection of water service to any customer previously disconnected for nonpayment, unlawful use of service, misrepresentation to the Company, unsafe conditions, threats to Company personnel or property, failure to permit safe access, detrimental effects of customer demands on the Company system, failure to establish credit and/or sign an agreement for service or any other reason authorizing the Company to make such disconnection. Such work will be performed only when requested and agreed to by the customer.

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## RULE NO. 3 MINIMUM CUSTOMER INFORMATION REQUIREMENTS

#### A. INFORMATION FOR CUSTOMERS

- 1. The Company shall make available upon customer request not later than sixty (60) days from the date of request a concise summary of the rate schedule applied for by such customer. The summary shall include the following
  - a. Monthly minimum or customer charge, identifying the amount of the charge and the specific amount of minimum discharge included in the minimum charge, where applicable
  - b Rate blocks, where applicable.
  - Any adjustment factor(s) or tax impositions, and methods of calculation.
- 2 The Company shall, to the extent practical, identify the tariff most advantageous to the customer and notify the customer of such prior to service commencement.
- In addition, the Company shall make available upon customer request not later than sixty (60) days from the date of request a copy of the Company's Rules and Regulations governing
  - a Deposits
  - b Termination of service
  - c Billing and Collection
  - d Complaint handling
- 4. The Company upon written request of a customer shall not more than once each calendar year, transmit a concise statement of actual consumption by such customer for each billing period during the prior twelve (12) months, unless such data is not reasonably ascertainable.
- The Company shall inform all new customers of their right to obtain the information specified above

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Water	Service

# RULE NO 4 SERVICE CONNECTIONS AND REESTABLISHMENTS

## A. PRIORITY AND TIMING OF SERVICE ESTABLISHMENTS

- After an applicant has complied with the Company's application and deposit requirements and has been accepted for service by the Company, the Company shall schedule that customer for service connection and/or establishment.
- Service establishments shall be scheduled for completion within five (5) working days of the date the customer has been accepted for service, except in those instances when the customer requests service establishments beyond the five (5) working day limitation
- When the Company has made such arrangements to meet with a customer for service establishment purposes and the Company or the customer cannot make the appointment during the prearranged time, the Company shall reschedule the service establishment to the satisfaction of both parties
- The Company shall schedule service establishment appointments within a maximum range of four (4) hours during normal working hours, unless another time frame is mutually acceptable to the Company and its customer.
- 5. Service establishments shall be made only by qualified Company service personnel or persons authorized by the Company.
- For the purposes of this tariff, establishments are where the customer's facilities are ready and acceptable to the Company and the Company needs only to install or read a meter or turn the service on

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## B. SERVICE LINES

- An applicant for service shall be responsible for the cost of installing all piping up to the meter.
- An applicant for service shall pay to the Company as a refundable advance in aid of construction a sum for each meter and service line unless the sum has already been advanced as part of a main extension agreement.
- Except where the refundable advances in aid of construction for meters and service lines have been included in refundable advances in aid of construction for main extensions and thus are refundable pursuant to main extensions contracts approved by the Commission, each advance in aid of construction for a service line or meter shall be repaid by the Company by an annual credit of one-tenth of the amount received, said credit to be applied upon the water bill rendered in November of each year until fully paid, for each service line and meter for which the advance was made, and said credit to commence in the month of November for all such advances received during the preceding calendar year.
- Where the service is being provided for the first time, the customer shall provide and maintain a private cutoff valve within 18 inches of the meter on the customer's side of the meter, and the Company shall provide a like valve on the Company's side of such meter.
- 5. The Company may install its meter at the property line or, at the Company's option, on the customer's property in a location mutually agreed upon
- 6. Where the meter or service line location on a customer's premises is changed at the request of the customer or due to alterations on the customer's premises, the customer shall provide and have installed at his expense in accordance with Company specifications, all piping necessary for relocating the meter, and the Company may charge the actual cost of moving the meter or service line.
- 7 The customer's piping must be installed in such a manner as to prevent cross-connection or backflow.

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The Company shall retain the right to specify the location and size of any meter setting or service connection

#### C. CUSTOMER PROVIDED EQUIPMENT, SAFETY AND OPERATION

Each customer shall be responsible for maintaining all equipment and facilities used for Company services located on his side of the meter in safe operating condition

#### D. EASEMENTS AND RIGHTS-OF-WAY

- Each customer shall grant adequate easements and rights-of-way satisfactory to the Company to ensure that customer's proper service connection. Failure on the part of the customer to grant adequate easements and rights-of-way shall be grounds for the Company to refuse service.
- When the Company discovers that a customer or his agent is performing work or has constructed facilities adjacent to or within an easement or right-of-way and such work, construction or facility poses a hazard or is in violation of federal, state or local laws, ordinances, statutes, rules or regulations, or significantly interferes with the Company's access to equipment, the Company, shall notify the customer or his agent and shall take whatever actions are necessary to eliminate the hazard, obstruction or violation at the customer's expense.
- 3. If it is necessary for the Company to excavate in an easement or right-of-way to extend or repair water facilities, the Company will not be responsible for the cost to replace or repair landscaping, fences, trees, shrubs, structures, etc. placed within the easement or right-of-way.
- The Company shall at all times have the right of safe ingress and egress from the customer's premises at all reasonable hours for any purpose reasonably connected with the Company's property used in furnishing service.

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#### Water Service

## RULE NO. 5 MAIN EXTENSION AGREEMENTS

### A. EXTENSIONS OF MAINS AND SERVICES; ADVANCES IN AID OF CONSTRUCTION

- 1. The Company will supply services for temporary purposes, provided that the Company has water available in excess of the Company's regular needs, and provided the Company has available material and equipment necessary to supply said service. Each applicant for such service must pay in advance, to the Company, the Company's estimate of the cost of labor and materials, less salvage value on removal, for installing and removing such service.
- 2. An applicant for the extension of mains shall be required to pay the Company, as a refundable advance in aid of construction, before construction is commenced, the estimated reasonable cost of all mains, distribution mains and service mains, including all valves, fittings, meters, other costs and reasonable overheads.
  - a. Upon request by a potential applicant for a main extension, the Company shall prepare, without charge, a preliminary sketch and rough estimates of the cost of installation to be paid by said applicant.
  - Any applicant for a main extension requesting the Company to prepare detailed plans, specifications, or cost estimates may be required to deposit with the Company an amount equal to the estimated cost of preparation. The Company shall, upon request, make available within forty-five (45) days after receipt of the deposit referred to above, such plans, specifications, or cost estimates of the proposed main extension. Where the applicant accepts the plans and the Company proceeds with construction of the extension, the deposit shall be credited to the cost of construction, otherwise the deposit shall be nonrefundable. If the extension is to include oversizing of facilities to be done at the Company's expense, appropriate details shall be set forth in the plans, specification and cost estimates.

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- In the event that additional facilities are required to provide or sustain pressure, storage or water supply for the new service or services requested, or for existing customers as a consequence of the extension of service, and the cost of the additional facilities is disproportionate to anticipated revenues to be derived from the future customers, the estimated reasonable cost of such additional facilities may be included in refundable advances in aid of construction to be paid to the Company
- Refunds of advances shall be made in accord with the following method: the Company shall each year pay to the party making an advance under a main extension agreement, or that party's assigns or other successors in interest where the Company has received notice and evidence of such assignment or succession, an amount equal to ten per centum (10%) of the total gross annual revenue, less any gross receipts or sales taxes and amounts payable to any municipalities or others for treatment and/or transmission of water from each bonafide customer whose service is connected directly to main or extension mains covered by the main extension agreement. Refunds shall not be made for any period after the expiration of ten (10) years from the date of the advance. Refunds shall be made by the Company on or before the 31° day of August of each year, covering any refunds owing from water revenues received during the preceding July 1° to June 30° period. A balance remaining at the end of the ten-year period shall become non-refundable, and the balance not refunded shall be entered as a contribution in aid of construction in the accounts of the Company.
- The aggregate refunds shall in no event exceed the total of the refundable advances in aid of construction. No interest shall be paid by the Company on any amount advanced. The Company shall make no refunds from any revenues received from any mains or mains, other than customer service mains, leading up to or taking off from the particular main extension covered by the agreement.
- 5. The Company may, upon approval by the Commission, terminate its obligation to refund a percentage of gross revenues from a main extension by accord and satisfaction of its obligations under the main extension agreement.

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-	6	All agreements entered into shall be evidenced by a written agreement, and signed by the Company and all parties advancing the furids for advances in aid, or the duly authorized agents of each
	7	The size, type and quality of materials of the system, installed location in the ground, and the manner of installation, shall be specified by the Company, and shall accord with the requirements of the Commission or other public agencies having authority therein. The Company may install main extensions of any diameter meeting the requirements of the Commission or any other public agencies having authority over the construction and operation of the water system.
	8	All mains, valves, fittings, wells, meters, tanks, and other facilities installed shall be the sole property of the Company, and parties making advances in aid of construction shall have no right title or interest in any such facilities.
	9	The Company, upon written request, shall furnish to any party seeking to enter into a main extension agreement a schedule of the proposed reasonable contract price for such extension of mains, or other facilities. Such schedule shall show a breakdown of the contract prices of materials and costs of installation. Different sizes and types of mains shall be separately stated Valves, meters, and fittings shall be separately stated or listed as a percentage of total cost. All advances shall be made without provision for profit to the Company but shall include reasonable overheads.
	10	The Company shall schedule within reason, new requests for main extension agreements, and for service under main extension agreements, promptly and in the order received.
		If an applicant for service seaking to enter into a main extension agreement deems the contract price or the time of performance to be unreasonable, he may solicit bids from bonded contractors, provided that all bids shall be submitted by the bid date stipulated by the Company. If a lower bid is obtained or if a bid is obtained at an equal price and with a more appropriate time of performance, and if such bid contemplates total conformity with the Company's requirements and specifications, this Company shall be required to meet the terms and conditions of the bid proffered or to enter into a construction contract with the contractor proffering such bid.

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	12	In the case of disagreement or dispute regarding the application of this rule or any of its several provisions, or where the application of this rule works an injustice or undue hardship upon any party or anticipated party to any agreement hereunder, the party aggrieved may refer the matter the Commission for hearing and decision in accord with the Rules and Practice and Procedure the Commission.								
	13	All agreements shall be filed with and approved by the Utilities Division of the Commission Where agreements for extension of service are not filed and approved, all advances in aid of construction shall be immediately due and payable to any person making such an advance								
	14	14. No extensions of facilities shall be made without first having received approval of plans and specifications of such extensions or installations from the Arizona Department of Environmental Quality or its designated agent. A copy of such written approval shall then be filed with the Utilities Division of the Arizona Corporation Commission.								
В.	WRIT	WRITTEN AGREEMENT REQUIREMENTS								
	1	Eac	n main extension agreement shall include the following information							
		a	Name and address of applicant(s)							
		b	Proposed service address or location							
		C	Description of requested service							
•		d	Description and sketch of the requested line extension							
		. <b>e</b>	Itercated cost estimate to include materials, labor, and other costs as necessary							
		f	Payment terms							
		9	A clear and concise explanation of any refunding provisions, if applicable							
		ħ.	Company's estimated start date and completion date for construction of the main extension							

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Each applicant shall be provided with a copy of the written main extension agreement.

#### C. FINAL COST

- 1. In the event the actual cost is less than the estimated cost, the Company will refund the excess to the customer within 30 days after completion of the provision of the service or after the Company's receipt of invoices, timesheets or other related documents, whichever is later
- 2. In the event the actual cost is more than the estimated cost, the Company will bill the customer for the amount due within 30 days after completion of the provision of the service or after the Company's receipt of invoices, timesheets or other related documents, whichever is later However, if the actual cost is more than five percent (5%) greater than the total amount paid, the applicant will only be required to pay five percent (5%) more than the total amount paid, unless the Company can demonstrate that the increased costs were beyond its control and could not be foreseen at the time the estimate for the total amount paid was made. The amount so billed will be due and payable 30 days after the invoice date.

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				RULE NO 6					
<b>A.</b>	CON	MPANY RESPONSIBILIT	TY						
	. 1	The Company shall t	ie responsible	for providing	j potable water to	the customer's	point of delivery		
	<ol> <li>The Company may, at its option, refuse service until the customer has obtained all required permits and/or inspections indicating that the customer's facilities comply with local construction and safety standards.</li> </ol>								
В.	cus	TOMER RESPONSIBIL	ΠΥ .						
	1 Each customer shall be responsible for maintaining all facilities on the customer's side of the p of delivery in safe and efficient manner and in accordance with the rules of the Arizona Department of Environmental Quality, and the prescribed specifications of the Company								
	2	Each customer shall customer's premises					led in or on the		
	3 Each customer shall exercise all reasonable care to prevent loss or damage to Company property, excluding ordinary wear and tear. The customer shall be responsible for loss of or damage to Company property on the customer's premises arising from neglect, carelessness, or misuse and shall reimburse the Company for the cost of necessary repairs and replacements								
	4	Each customer shall unauthorized breaking							
	5	The customer shall be Company's equipmen		for notifying t	the Company of a	iny failure identil	led in the		
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Citizens Water Services Company	CANCELING	ACC	SHEET NO	. in the contract of the contr
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	(NAME OF CITY)
	Water Service
5	Water furnished by the Company shall be used only on the customer's premises and shall not be resold or provided to any other person. During critical water conditions, as determined by the Commission, the customer shall use water only for those purposes specified by the Commission Disregard of this rule shall be sufficient cause for refusal or discontinuance of service.
7	The customer agrees, when accepting service, that no one except Company employees or persons authorized by the Company shall be allowed to operate, remove or replace any Company owned equipment installed on customer's property
8.	No person, except an employee or persons acting on behalf of the Company shall alter, remove or make any connection to the Company's meter or service equipment
9	No meter seal may be broken or removed by anyone other than an employee acting on behalf of the Company. However, the Company imay give its prior consent to break the seal by an approved plumber employed by a customer when deemed necessary by the Company.
10	The customer will be held responsible for any broken seals, tampering, or interfering with the Company's meter(s) or any other Company owned equipment installed on the customer's premises. In cases of tampering with meter installations, interfering with the proper working thereof, or any such tampering, interfering, theft, or service diversion, including the falsification of customer's meter readings, that customer shall be subject to immediate discontinuance of service. The Company shall be entitled to collect from the current customer under the appropriate rate, for all consumption not recorded on the meter as the result of such tampering, or other theft of service, and also any additional security deposits as well as all expenses incurred by the Company for property damages, investigation of the illegal act, and all legal expenses and court costs if necessary.
11	The customer will be held liable for any loss or damage occasioned or caused by the customer's negligence, want of proper care or wrongful act or omission on the part of any customer's agents employees, licensees, or contractors.
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C.	CON	TINUITY OF SERVICE
	*	The Company shall make reasonable efforts to supply a satisfactory and continuous level of service. However, the Company shall not be responsible for any damage or claim of damage attributable to any interruption or discontinuation of service resulting from
		Any cause against which the Company could not have reasonably foreseen or made provision for, i.e., force majeure
		b Intentional service interruptions to make repairs or perform routine maintenance c Curtailment
D.	SER	ICE INTERRUPTIONS
·	. 1	The Company shall make reasonable efforts to reestablish service within the shortest possible time when service interruptions occur
	2	The Company shall make reasonable provision to meet emergencies resulting from failure of service, and shall issue instructions to its employees covering procedures to be followed in the event of emergency in order to prevent or mitigate interruption or impairment of service
	3	In the event of a riational emergency or local disaster resulting in disruption of normal service, the Company may in the public interest, interrupt service to other customers to provide necessary service to civil defense or other emergency service agencies on a temporary basis until normal service to these agencies can be restored.
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The Company shall construct or cause to be constructed all facilities in accordance with the guidelines established by the Arizonal Department of Environmental Quality or its successors, any other governmental agency having jurisdiction thereof, and the Company. Phase construction is acceptable.

## G. ELECTION OF RATE SCHEDULES

The Company shall use its trest efforts to select the most favorable rate for which the customer is eligible based on available data at the time of application. The Company shall use its best efforts for notifying the customer of the most favorable rate schedule if the class has changed after initial application, and shall not be required to refund the difference in charge under different rate schedules. Upon written application of any material changes in the customer installation, the Company will assist in determining if a change in rate schedule is desirable.

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	a	Temporary ser	rvice where the w	ater use can l	be readily esti	mated	
	b	Public and priv	rate fire protection	service.			
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	d	Other fixed cha	arge schedules a	s shall be sub	mitted to and	approved by the	Commission.
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		The Company shall a working days after su			nat customer's meter w	ithin ten (10)
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- 1 The Company shall establish a regular program of meter testing taking into account the following factors.
  - a Size of meter
  - b Age of Meter
  - c Consumption
  - d Characteristics of water

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CUSTOMER REQUESTED METER TESTS			
The Company shall test a meter upon concustomer for such meter test according to However, if the meter is found to over-refee will be charged to the customer.	to the tariff on file and ap	proved by the Co	ommission
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# RULE NO. 8 BILLING AND COLLECTION

#### A. FREQUENCY AND ESTIMATED BILLS

- The Company shall bill monthly for services rendered. Meter readings shall be scheduled for periods of not less than 25 days or more than 35 days, unless otherwise approved by the Commission.
- If the Company is unable to read the meior on a scheduled meter read date, it will estimate the consumption for the billing period giving consideration to the following factors when applicable.
  - a The customer's usage during the same month of the previous year
  - b. The amount of usage during the preceding month.
- After the second consecutive month of estimating the customer's bill for reasons other than severe weather or standard billings practice as approved by the Commission, the Company will attempt to secure an accurate reading of the meter.
- Failure on the part of the customer to comply with a reasonable request by the Company for access to its meter may lead to the termination of service.
- 5. Estimated bills will be issued only under the following conditions.
  - a. Failure of a customer who reads his own meter to deliver his meter reading card to the Company in accordance with the requirements of the Company's billing cycle.
  - Severe weather conditions which prevent the Company from reading the meter
  - Circumstances that make it dangerous or impossible to read the meter, i.e., locked gates, blocked meters, vicious or dangerous animals, etc.

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## Other billing cycles as approved by order of the Commission Each bill based on estimated usage will indicate that it is an estimated bill 8. COMBINING METERS, MINIMUM BILL INFORMATION Each meter at a customer's premises will be considered separately for billing purposes, and the \$ : readings of two or more meters will not be combined 2 Each bill for residential service will contain the following minimum information Date and mater reading at the end of the actual or estimated billing period. Previous month's actual or estimated meter reading and date b C Billing usage Company telephone number đ Customer's name. Service account number. Amount due and terms of payment Past due amount where appropriate Adjustment factor, where applicable. Privilege, sales or use tax, or any regulatory assessment applicable Other approved tanif charges

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Villages at Desert Hills, Maricopa County, Arizona

		(NAME OF CITY)							
		Water Service							
C.	81LL	LING TERMS							
	*	All bills for services are due and payable when rendered. All bills not paid within fifteen (15) days shall be considered delinquent.							
	2	For purposes of this rule, the date a bill is rendered may be evidenced by							
		a The postmark date.							
	•	b The mailing date.							
	3	All delinquent bills shall be subject to the provisions of the Company's termination procedures							
	4	All payments shall be made or mailed to the office of the Company							
D.	APP	LICABLE TARIFFS, PREPAYMENT, FAILURE TO RECEIVE, COMMENCEMENT DATE, TAXES							
	10.7	Each customer shall be billed under the applicable tariff indicated in the customer's application for service							
	2	The Company shall make provisions for advance payment for services							
	3.	Failure to receive bills or notices which have been properly placed in the United States mail shall not prevent such bills from becoming delinquent nor relieve the customer of his obligations therein.							
	. 4.	Charges for service commence when the service is installed and connection made, whether used or not.							
	5	In addition to the collection of regular rates, the Company may collect from its customers a proportionate share of any privilege, sales or use tax, or other imposts based on the gross revenues received by the Company							
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#### E. METER ERROR CORRECTIONS

- If any meter after testing is found to be more than three percent (3%) in error, either fast or slow, proper correction between three percent (3%) and the amount of the error shall be made of previous readings, and adjusted bills shall be rendered according to the following terms:
  - a. For the period of three (3) months immediately preceding the removal of such meter from service for test or from the time the meter was in service since last tested, but not exceeding three (3) months since the meter shall have been shown to be in error by such test, or
  - b From the date the error occurred, if the date of the cause can be definitely fixed
- No adjustment shall be made by the Company except to the customer last served by the meter tested

## F. INSUFFICIENT FUNDS (MSF) CHECKS

- The Company shall be allowed to receiver a fee, as approved by the Commission, for each instance where the customer tenders payment for service with an insufficient funds check, and require a security deposit equal to that prescribed in Section B, provision 7 of Rule No. 2
- When the Company is notified by the customer's bank that there are insufficient funds to cover the check tendered for service, the Company may require the customer to make payment in cash, money order, certified check, or other means which guarantee the customer's payment to the Company
- A customer who tenders an insufficient funds check shall in no way be relieved of the obligation to render payment to the Company under the original terms of the bill nor defer the Company's provision for termination of service for nonpayment of bills
- No personal checks will be accepted if two (2) NSF checks have been received by the Company within a twelve-month period in payment of any billing.

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G.	DEF	ERRED	PAYMENT PLAN
	<b>*</b>		Company may, prior to termination, offer to qualifying residential customers a deferred nent plan for the customer to retire unpaid bills for service
	2	to the	deferred payment agreement, entered into in writing by the customer and the Company due e customer's inability to pay an outstanding bill in full shall provide that service will not be ontinued if
		3	Customer agrees to pay a reasonable amount of the outstanding bill at the time the parties enter into the deferred payment plan
j.		t	Costomer agrees to pay all future bills for service in accordance with the billing and collection tariffs of the Company.
		C.	Customer agrees to pay a reasonable portion of the remaining outstanding balance in installments over a period not to exceed six (6) months.
	3		the purpose of determining a reasonable installment payment schedule under these rules, the pany and the customer shall give consideration to the following conditions.
		a.	Size of the delinquent account
		b	Customer's ability to pay
	,	¢	Customer's payment history
		d	Length of time that the debt has been outstanding
		. <b>e</b>	Circumstances which resulted in the debt being outstanding.
		f.	Any other relevant factors related to the circumstances of the customer.

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		Water Service
	4	Any customer who desires to enter into a deferred payment agreement shall establish such agreement prior to the Company's scheduled termination date for nonpayment of bills. Customers failure to execute a deferred payment agreement prior to the scheduled termination date shall not prevent the Company from terminating service for nonpayment.
	5	Deferred payment agreements shall be in writing and signed by the customer and an authorized Company representative
	6	A deferred payment agreement may include a finance charge as approved by the Commission in a tariff proceeding.
	7	If a customer has not fulfilled the terms of a deferred payment agreement, the Company shall have the right to disconnect service pursuant to the Company's termination of service rules and under such direumstances, it shall not be required to offer subsequent negotiation of a deferred payment agreement prior to termination.
Н.	LAT	E PAYMENT PENALTY
	1	The Company may include in its tariffs a late payment penalty which may be applied to delinquent bills.
	2	The amount of the late payment penalty shall be indicated upon the customer's bill when rendered by the Company
	3	In the absence of an approved tariff, line amount of the late payment penalty shall not exceed 11/2% per month of the delinquent bill, applied on a monthly basis.
1,	CHA	NGE OF OCCUPANCY
	1,	Not less than three (3) working days advance notice must be given in person, in writing, or by telephone at the Company office to discordinue service or to change occupancy
and in	2 ocluding	The outgoing party shall be responsible for all utility services provided and/or consumed up to the scheduled turn off date.
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# RULE NO. 9 TERMINATION OF SERVICE

## A. NONPERMISSIBLE TERMINATION OF SERVICE

- 1 The Company may not disconnect service for any of the reasons stated below
  - Delinquency in payment for services rendered to a prior customer at the premises where service is being provided, except in the instance where the prior customer continues to reside on the premises
  - b Failure of the customer to pay for services or equipment which are not regulated by the Commission
  - Nonpayment of a bill related to another class of water service.
  - Failure to pay for a bill to correct a previous underbilling due to a billing error inaccurate meter residing or meter failure, if the customer and Company agree in writing to payment terms over a reasonable period of time.
  - e Disputed bills where the customer has complied with the Commission's rules and regulations

#### B. TERMINATION OF SERVICE WITHOUT NOTICE

- Company service may be disconnected without advance written notice under the following conditions:
  - The existence of an obvious hazard to the safety or health of the consumer, the general population. Company personnel or facilities
  - b The Company has evidence of meter tampering or fraud
  - Unauthorized resale or use of utility services

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Villages at Desert Hills, Maricopa County, Arizona

		(NAME OF CITY)
		Water Service
	đ	Failure of a customer to comply with the curtailment procedures contained in a Commission Order imposed by Company during supply shortages.
2		Company shall not be required to restore service until the conditions which resulted in the ination have been corrected to the satisfaction of the Company.
3	shall	Company shall maintain a record of all terminations of service without notice. This record be maintained for a minimum of one (1) year and shall be available for inspection by the mission
C. TERM	VINATIO	ON OF SERVICE WITH NOTICE
•		Company may disconnect service to any customer for any reason stated below, provided the pany has med the notice requirements established by the Commission.
	â	Customer violation of any of the Company's tariffs filed with the Commission and/or violation of the Commission's rules and regulations
	b	Failure of the customer to pay a delinquent bill for water service
	c	Failure to meet or maintain the Company's credit and deposit requirements
	đ	Failure of the customer to provide the Company reasonable access to its equipment and property
	e	Customer breach of a written contract for service between the Company and customer
	•	When necessary for the Company to comply with an order of any governmental agency having such jurisdiction
	9	The Company may terminate viater service to effect sewer service termination when it provides both services to the same customer upon the same premises.
2		Company shall maintain a record of all terminations of service with notice. This record shall aintained for one (1) year and be available for Commission inspection.
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#### **TERMINATION NOTICE REQUIREMENTS**

- The Company shall not terminate service to any of its customers without providing advance written notice to the customer of the Company's intent to disconnect service, except under those conditions specified where advance viriliter notice is not required
- 2 Such advance written notice shall contain, at a minimum, the following information
  - The name of the person whose service is to be terminated and the address where service is being rendered
  - The Commission rule or regulation that was violated and explanation thereof or the amount of the bill which the customer has failed to pay in accordance with the payment policy of the Company, if applicable
  - The date on or after which senice may be terminated C
  - A statement advising the customer to contact the Company at a specific address or đ phone number for information regarding any deferred payment or other procedures which the Company may offer or to work out some other mutually agreeable solution to avoid termination of the customer's service.
  - A statement advising the customer that the Company's stated reason for the termination of service may be disputed by contacting the Company at a specified address and phone number, advising the Company of the dispute and making arrangements to discuss the cause for termination with a responsible employee of the Company in advance of the scheduled date of termination. The responsible employee shall be empowered to resolve the dispute and the Company shall retain the option to terminate service after affording this opportunity for a meeting and concluding that the reason for termination is just and advising the customer of his right to file a complaint with the Commission

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Villages at Desert Hills, Maricopa County, Arizona

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E.	TIMIN	IG OF TE	RMINATION V	VITH NOTICE				
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	3	been p violatio has cer	aid nor arrange n of the Compa	ements made is any's rules the pany may then	with the Compan customer has n	elapsed and the c iy for the paymer ot satisfied the C ce on or after the	nt thereof or company that	in the case of a I such violation
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### RULE NO. 10

### ADMINISTRATIVE AND HEARING REQUIREMENTS

## CUSTOMER SERVICE COMPLAINTS

- The Company shall make full and prompt investigation of all service complaints made by its customers, either directly or through the Commission.
- The Company shall respond to the complaint and/or the Commission representative within five (5) working days as to the status of the Company investigation of the complaint
- The Company shall notify the complainant and for the Commission representative of the final disposition of each complaint. Upon request of the complainant or the Commission representative, the Company shall report the findings of its investigation in writing.
- The Company shall inform the custor/ler of his right of appeal to the Commission should the results of the Company's investigation prove unsatisfactory to the customer.
- 5. The Company shall keep a record of fill written service complaints received which shall contain, at a minimum, the following data:
  - a Name and address of complainant
  - b. Date and nature of the complaint
  - c. Disposition of the complaint
  - d A copy of any correspondence between the Company, the customer, and/or the Commission.

This record shall be maintained for a minimum period of one (1) year and shall be available for inspection by the Commission.

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	mpliance with these Rul Q) Rules, specifically R		•		on
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2	A backflow-prevention this Rule shall complete				
<b>3.</b>	Subject to the provisi Rule, the Company in backflow-prevention	nay terminata se vice	or may deny servi		
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6					Company with rec	ords of installation	and testing	for each
	a	asse	erntily ide	ntification	numtar and desc	ription		
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	đ	desc	cription of	repairs an	id recommendatio	ons for repairs mad	e by tester, a	and
	e.	the t	ester's n	ame and c	ertificate number			
7	haza	ird as co ediately	ontempial and with	led under F out notice	Rule 9 b 1 a exists	es not function pro the Company ma evention assembly stored.	y terminate	service
8	the e apple initia or dy	event that cable, the discoversfunction	at a custo he backflo ery of the on of the i	mer fails to ow assemb deficiency	o comply with the bly shall be repain in the assembly or failure to retest	es not function pro- testing requirement ed or replaced with or its function. Fail shall be grounds	nt, and Rule ( nin fourteen ( lure to remed	9 b.1 a is <b>not</b> 14) days of the dy the deficiency
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Villages at Desert Hills Maricopa County, Arizona (NAME OF CITY)

# TABLE OF CONTENTS

Sewer Service

General Sanitary Sewer Service 1 - Original

Industrial Discharge Service 2 - Original

Rules and Regulations ACC No. 1 thru

ACC No. 46

ISSUED				EFFECTIVE			
***	MONTH	DAY	YEAR	- con-pages	MONTH	DAY	YEAR
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	Villages		copa County, Arizona	simme.	
		(NAME O	F CITY)		
		Sowier S	iorvice		
		General Samitary	Sewer Service		
Availabil	lty				
	vailable for residential and c	ommercial establishr	ments served by Citizer	is Water Services Compan	y of
Monthly	Charges			Rate	
Resident	ial				:
	Minimum monthly charge p	er dwelling unit per m	conth	\$16.00	
	Usage Charge				
	For up to the first 7 thousan	d gallons of water us	age per unit per month	\$2.00 per 1,000 gallo	anc
Small Co	mmercial Users				
	Available to commercial est are not Large Commercial L	William III	ters 1" or smaller which		
	Minimum Monthly charge poto 1° in size	er commercial unit pe	er month for meters up		
	Mele: Size				
	5/8" X 3/4" 3/4"			\$16.00 \$24.00	
	3/4 1*			\$24.00 \$32.00	
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	Usage Charge				
	For 5/8" X 3/4" meters for up usage per unit per month; for gallons of water usage per u	or 3/4° meters up to t	he first 15 thousand		
	first 25 thousand gallor's of			\$2.00 per 1.000 gallo	วกร

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arge Commerc	iai Users				
educat car wa		sing homes, hospita Volume water users	els, laundromats, motels, which meter water used		
	Monthly char	ge per mater		\$64.00	
	Usage charg	e for all water word		\$2.00 per 1	000 gallons
erme and Con	1tora				
Sewer se opiicable to Sev		r this rate schedule	is subject to the Compar	y's Rules and Re	gulations
		nedule are for the el	rclusive use of the custo	mer and sewer se	rvices shall r
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Comments -3

Decision No.

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Citizens Water Services Company	CANCELING	ORIGINAL	SHEET NO.	2
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- neuro nomes en estado en esta		OF CITY)	одина при	
	Sovier	Service		
Annu	al Fee for Indus	trial Discharge Se	vice	
Availability				
Applicable to all customers SEWERS BY INDUSTRIAL DISCI Agreement pursuant to Rule No. 1	HARGERS and	,		
Rates				
For those customers consimonth through one or more water				
\$500.00 per	year			
For those customers consumore water meters to the same fa				ugh one or
\$1,000.00 p	er year			
Special Conditions				
Charges shall be non-refur Company by special billing.	ndable and shall i	pe assessed in adva	ance each January t	y the
For new Customers receive	ing this service, a	prorated charge sh	all be assessed.	
ISSUED MONTH DAY	YEAR	OTIVE MONT	H DAY	YEAR
ISSUED BY Fred I. Kries	ار این بازی	Vice Presider	nt and General Manag	er

NAME OF OFFICER

15262 North Del Weigh Bonkevard, Sun City, Arizona 85351

ADDRESS OF OFFICER



Citizens Wala	or Services Company	CANCELING	A.C.C.	SHEET NO	1
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	CITIZEN	14.	S COMPANY OF ARIZO	)NA	
Legally named	and operating in:				
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Citizens Water Services Company	CANCELING	ACC.	SHEET NO	<u></u>
of Arizona (NAME OF COMPANY)				

Villages at Desert Hills, Waricopa County, Arizona
(NAME OF CITY)

#### Sewer Service TABLE OF CONTENTS Section No. Title of Page A.C.C. Sheet No. Rule No. **DEFINITIONS** 6 ESTABLISHMENT OF SERVICE 9 2. INFORMATION FROM NEW APPLICANTS 9 10 8 DEPOSITS GROUNDS FOR REFUSAL OF SERVICE C 11 SERVICE ESTABLISHMENTS, REESTABLISHMENTS. D. OR RECONNECTION CHARGE E TEMPORARY SERVICE 12 DOUBTFUL PERMANIENCY 13 SERVICE LOCATION INFORMATION G. 13 **IDENTIFICATION OF PREMISES** 13 SERVICE CALLS OR ESTABLISHMENTS UNDER 14 1 **REGULAR HOURS** SERVICE CALLS OR ESTABLISHMENTS AFTER 14 REGULAR HOURS MINIMUM CUSTOMER INFORMATION REQUIREMENTS 15 3 INFORMATION FOR RESIDENTIAL CUSTOMERS 15 A 16 INFORMATION REQUIRED DUE TO CHANGES IN 8 TARIFFS 17 SERVICE CONNECTIONS AND REESTABLISHMENTS PRIORITY AND TIMING OF SERVICE ESTABLISHMENTS 17 A SERVICE LINES 18 8 CUSTOMER PROVIDED EQUIPMENT, SAFETY AND 19 C OPERATION. EASEMENTS AND RIGHTS-OF-WAY 19 0

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Villages at Desert Hills, Maricopa County, Arizona
(NAME OF CITY)

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A EXTENSIONS TO MAINS AND SERVICES: ADVANCES IN AID OF CONSTRUCTION  B. WRITTEN AGREEMENT REQUIREMENTS C. FINAL COST  A. COMPANY RESPONSIBILITY C. WIATERS & WASTES PROHIBITED TO BE DISCHARGED D. CONTINUITY OF SERVICE E. SERVICE INTERPUPTION C. SERVICE INTERPUPTION C. CONSTRUCTION STANDARDS C. ELECTION OF PLATE SCHEDULE  7. BILLING AND COLLECTION A. FREQUENCY B. MINIMUM BILLING INFORMATION C. BILLING TERMS D. APPLICABLE TARBETS, FREPAYMENT, FAILURE TO RECEIVE, COMMENCEMENT DATE, TAXES E. INSUFFICIENT FUNDS (NSF) CHECKS	A.C.C. Sheet No	Section No. Take of Page	Section No.	Rule No
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Villages at Desert Hills, Maricopa County, Arizona (NAME OF CITY)

#### Sewer Service TABLE OF CONTENTS Title of Page A.C.C. Sheet No. Section No. Rule No. TERMINATION OF SERVICE 35 35 NONPERMISSIBLE REASONS TO DISCONNECT A SERVICE TERMINATION OF SERVICE WITHOUT NOTICE 35 8 36 C TERMINATION OF SERVICE WITH NOTICE D TERMINATION NOTICE REQUIREMENTS 37 E TIMING OF TERMINATION WITH NOTICE 37 LANDLORD/TENANT RULE 38 9 ADMINISTRATIVE AND HEARING REQUIREMENTS 39 CUSTOMER SERVICE COMPLAINTS 39 10. USE OF SANITARY SEWERS BY INDUSTRIAL DISCHARGERS 40 40 PURPOSE AND POLICY A 40 8 DEFINITIONS C INDUSTRIAL WASTE DISCHARGE REQUIREMENTS 47 D. MAINTENANCE OF FACILITIES 53 -MANHULES 53 TESTS AND ANALYSES 53 INDUSTRIAL DISCHARGE SERVICE AGREEMENT 54 3 PRETREATMENT PROGRAM ENFORCEMENT AND RESPONSE GUILLINGS 54 PUBLICATION OF NONCOMPLIANCE LIST 56 LIABILITY OF USER 56 INSPECTION AND INDINITORING 56 57 ACCESS TO INFORMATION AND CONFIDENTIALITY

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Citizens Water Services Co	mpany	CANCELING	A.C.C	SHEET NO. SHEET NO.	E Contraction and the second contraction and the
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	Villanes	at Desert Hills, Ma	vicona County Ar	1700a	
*			OF CITY)	To the second se	
		Sewor	Service		
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supplying sewer service in th	ie County	or Counties provid	sasty mentioned.	npany") is engaged in ti	
These Rules and Re manner as will secure to eac good service to himself and c	h custom	er the greatest prai	ctical latitude in th		consistent with
These Rules and Re and copies are available at a classes of service, except wh customs or alleged understal any customers, at any office	ili Compar Nere speci ndings are	ly offices. The par life provisions in co I heraby researches	e a part of every of entracts or schedu	les modify same. All pr	govern all for rules.
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Citiz	ens Water Services Company of Arizona	CANCELING	ACC	SHEET NO	<b>6</b>
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ens albonoccionacci	Vilages	at Desert Hills, Mar (NAME C	icopa County, Arizona F CITY)		
		Sevier S			
		RULE DEFINI	NO. 1		
defini	For the purpose of these rule tions shall apply:	s and regulations, un	less the context other	wise requires, the f	ollowing
	Advance in aid of Construction collection main extension agreen				rms of a
2 /	Applicant: A person or agency re	equesting the Comp	any to supply sewer so	ervice	
	Application: A request to the Convallability or charges for such se		vice, as distinguished	from an inquiry as	to the
	Arizona Corporation Commission bublic service corporations quera		thority of the State of i	Arizona having juris	diction over
	Billing Month: The period between hirty (30) day intervals.	en any two regular bi	lling periods of the Co	impany's service at	approximately
6 6	Billing period: The time interval t	elween two consecu	utive billings.		
	Collection Main: All sewer pipe, collection and transportation of si				d for the
8 (	Commission: The Arizona Corpo	ration Commission			
9. (	Commodity Charge: The unit of	oost per billed discha	arge as set forth in the	Company's tariffs.	
	ommententententententententententententente	<b>実施が存在を担けた。 物の あいまま かいまま かいままり かいりょう かいままり かいまり かい</b>	(n. 1.1.2) Sykanov Narozić voje ser lazin osto zamanjaju seko poslovanje popusovanjem ostopovanjem je seko poslovanjem je seko		
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12211	ED BY Fred L. Wries	u ir	Vina Praeidant	and General <b>Mana</b> g	ler
	NAME OF OF			TITLE	

15262 North Del Webb Brigleyard, Sun City, Arizona 85351 ADDRESS OF OFFICER

Cı	tizens Water Services Company of Arizona	CANCELING	A.C.C.	SHEET NO	7		
	(NAME OF COMPANY)  Villages		oricopa County, Arizona OF CITY)	nterna.			
********		Serrer	Service				
10.	Company, Citizens Water Service	es Company of Ar	zona				
11.	Contributions in Aid of Construction collection main extension agreem						
12.	12. Customer: The person or entity in whose name service is rendered, as evidenced by the signature on the application or contract for that service, or by the receipt and/or payment of bills regularly issued in his name regardless of the identity of the actual user of the service.						
13.	3. Customer Charge: The amount the customer must pay the Company for the availability of sewer service. excluding any amount of discharge, as specified in the Company's tariffs.						
14,	Day: Calendar day.						
15	5. Main Extension: The mains and ancillary facilities relevant to providing service to additional customers via the extension of the collection system.						
16.	6: Minimum Charge: The amount the customer must pay for the availability of sewer service, including an amount of discharge, as specified in the Company's tariffs.						
17.	Permanent Customer A customer receives sewer service.	er who is a tenant	or owner of a service local	tion who applies	for and		
18	Permanent Service Service while character. The use of sewer services				blished		
19.	Person. Any individual, parmersh single entity	nip, corporation, go	vernmental agency, or oth	ner organization	operating as a		
20	Point of Collection: The point will Company's collection system:	ere pipes owned. I	eased, or under license by	a customer con	nect to the		
21.	Premises: All of the real property parcel of land undivided by public			ise, or living unit,	on an integral		
15 <b>S</b>		EFFE	CTIVE				
	WONTH DAY	YEAR	MONTH	DAY	YEAR		
188	UED BY Fred L. Kries		Vice President and		<u>ler</u>		
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Cit		er Services C f Arizona		CAMCELING	er eenst denakeerd aparte verk endeelde.  v. 104 - Skrivbligheid was verstenings open		SHEET NO.	8
	(NAME	OF COMPAN	<b>(Y</b> )				· ·	
		***	Vilages		Varicopa ( E. OF OT	County, Arizona	addresser (dr.	
Sever Service								
				**************************************				
22	lots for us	al Subdivision ie for the con ccupancy	n Developr struction o	nent. Any tract firesidential buil	of isand whi diags or pe	ch has been divid rmanent mobile f	ded into four or n nornes for eith <b>e</b> r	nore contiguous single or
23	Residential Use: Service to customers discharging sewage for domestic purposes.							
24	4. Rules: The regulations set forth in the tariffs we all apply to the provision of sewer service.							
25	5. Service Area: The territory in which the Company has been granted a certificate of convenience and necessity and is authorized by the Commission of provide sewer service.							
26	26. Service Establishment Charge: The charge as specified in the Company's Schedule of Rates which covers the cost of establishing a new account.							
27				insports sewage flection of the C		stomer's point of	collection to a co	ommon source
28	customer	prior to recor	nnaction of	Samuel Sarvall	each three s	ompany's tariffs, ne sewer service h the Company's	is disconnected	aid by the for non-payment
		William of the Trade of the Tra	Craftaga sar va bordarsa	friamental magnifriamental magnifriamental 2012年	i i de de sei constant, constant de	Manager in Land Constitution		
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and the control of th	ter Service of Arizona OF COM		CANCELING	A.C.C.	COLUMN CO	SHEET NO SHEET NO	9
		Villager	at Desert Hills M. (NAME	arico <b>pa County</b> , OF CITY)	Arizona		
			Server	Service			
				RULE NO.2 ENT OF SERVI	Œ		
A. INFO	RMATIO	I FROM NEW	APPLICANTS				
		ompany may o istomer	btain the following	minimum inforn	nation prior t	o acceptance o	f an applicant
	<b>.</b>	Name or nan	mes of applicant(s).	,			
	b.	Service addr	ess or location and	l leie <b>ph</b> on <b>e</b> num	ber.		:
	C.	Billing address	ss or location and t	elephone numb	er, if differer	it than service	
	<b>d</b>	Address whe	re sarvice wars pro	vided previous	y.		
	€.	Date applica	nt will be ready for	service.			
	<b>*</b> .	Indication of previously.	whether premises	have been supp	oiled with util	ity service	
## ## ## ## ## ## ## ## ## ## ## ## ##	9	Purpose for v	which service is to	he used.			
	h.		whether applicant i roof of agency.	is owner or tena	int of or age	nt for the premi	ses,
<b>2</b>			equire a naw applic produce proof of ide				
<b>3</b> ,	Where the full	service is requamount owed	siested by two or m to the Compan; fin	nore Individuals can any one of t	the Compan he applicant	y shall have th s.	e right to collect
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ISSUED BY	secondo color o productores	Fred L. Krie NAME Car Of		VICA: Y	esident and TiT	General Mana LE	
·		1526:2 No.	rth Del Wobb Bouk ADDRESS	Mard, Sun City, OF OFFICER	Arizona 853	151	

Citizei		r Servic	es Company	CANCELING	SHEET NO	10	
(	NAME (	OF COM	/PANY)	og e	oor oo rain, ar <del>an C</del> erce considered ander oo eefter die sek <mark>onder enkeedelijk de depar</mark> ees soo	ACMACANA.	
			Village		aricopa County, Arizo CF CITY)	na	
				56470	Sarvice		
8.	DEPO	SITS		· 安全社会的 國際的學術 化二甲基甲基甲基甲基甲基甲基甲基甲基甲基甲基甲基甲基甲基甲基甲基甲基甲基甲基甲基			
	<b>†</b> .	The C	ompariy may r	equire a deposit fro	om any new applicant	for service.	
	2	the cu	stomer to prod		shall in no way impair	cant for the deposit. The his right to receive a r	
	3.		ved by the Con			t rate filed by the Comp sence of such, the inte	
	4.	latere	st shall be com	puted and accrued	to the customer's acc	count on an annual bas	Si\$.
	5.				rafunded within thirty outstanding amounts	(30) days after discontidue the Company.	inu <b>an</b> ce of
3	6.	A sep.	aralie deçxesit n	nay be required for	coch service installed	,	
	. • <b>7</b> .	The a		oosit required by the	e Company shall be di	etermined according to	the following
		<b>3</b> .				mes the average resid report filed with the Co	
		b		kil customer dupos Brimura monižily bi		o and one-half times t	hat customer's
		٥.				after service has been mer's actual discharge	
			a contratas e	<b>ne o</b> n <sub>e</sub> kilar artolel - et	resseu open me obsidi	,,o, o access, cionina 24	•

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	15262 North Del Webb Foulavard, Su	n City, Arizona 853	51					
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Citizi		iter Serv	rices Company	CANCELING -	A.C.C	SHEET N	
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			`Villages	at Desert Hills, Ma	iricopa County, A OF CITY)	rizona	
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	8	durin mon Upor any d provi appii	ng which time the th period, or at the infinal discontinual deposit, not previ isions of this polic	customer has not e discretion of the a ance of the use of t ously refunded, with by wrill be returned (	been delinquent r Company at any the service and fu the service and fu the accrued interes to the customer of	after twelve (12) connore than three (3) to time before service in ill settlement of all bill t, if any, in accordant or at the Company's element and the balance	imes in a twelve (12) is discontinued. Its by the customer, ince with the election, it may be
	9.	The Company may require a customer to establish or reestablish a deposit if the customer becomes delinquent in the payment of two (2) or more bills within a twelve (12) consecutive month period or has been disconnected for nonpayment during the last twelve (12) months.					
	10.	Deposits shall not prevent the Company from terminating the agreement for service with a customer or suspending service for any failure in the performance of customer obligations under the agreement for service or any violation of the Company's Rules and Regulations.					
	* 1		i discontinuance ustomer's bill	of sanice, the dep	osit may be applic	ed by the Company i	oward settlement of
C.	GRO	UNDS F	OR REFUSAL C	of service			
	1	The (	Company may re	fuse to establish as	rvice if any of the	following conditions	s exist:
		a				the same class of ul irrangements with th	ility service with the le Company for
e e e e e e e e e e e e e e e e e e e		The second secon				npany's judgment is or the Company's	
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		15262 Nor	th Del Web	b Boulevard, Sun City, Arizona 85351
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	iter Servi	ces Company	CANCELING	ign a niger star a entralegation (nonventural para starcon) — entralegation dependent conservations	SHEET NO.	**************************************
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		Village	s at Desert Hills, Ma (NAME C		ona Annotationalista de des	
			Sevileri Sevileri	Service		
	C.	Refusal by the	ne applicant to provide	te the Company with	h a deposit	
d. Customar is known to be in violation of the Company's tariffs filed with the Comrof the Commission's Rules and Regulations.						commission
	• <b>e</b> .	necessary to			e, equipment, and/or rig een specified by the co	
		Applicant fall	sifies his or her elent	ity for the purpose o	of obtaining service.	
). SER	VICE ES	YABLISHMEN	rs, reestablien	MENTS, OR RECOI	NECTION CHARGE	
			nake a charge all per onnection or discoun		by the Commission for o	establishme
<b>2</b>	the c.	ustomer's reque	ed or cause, the busing will not	torner may be require parmit the requeste	d other than regular wo red to pay an after houn ed service on the same rge for the service that o	s charge day
3, 1	For the purpose of this rule, service establishments are where the customer's facilities are ready and acceptable to the Company and do not require construction on the part of the Company.					
E. TEM	PORARY	SERVICE				
	estab				Company, in advance of the facilities necessary (	

2.	Where the duration of service is to be	less than one month, the applicant may also be required to
	advance a sum of ordinary equal to the	entimated bill for service.

3. Where the disration of service is to at treatione month, the applicant may also be required to meet the deposit requirements of the Company.

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			Villages		aricopa County, Arizo OF CITY)	ona	
				Sever	Service		
	4,	customer	's operation	s changes so that		e character of a tempor Company the customer ules shall apply.	
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	doubtf the en	ul, the custof	omer shall t construction	pe required to enternation, including the ma	r into an <mark>agreement v</mark> ins and associated ed	er's requirement for ser rith the Company and s quipment. The agreem ction of the Company.	ıhail advan
	SERVI	CE LOCA	TION, INFO	MOTABLE			
	*					under which extension will be based upon the	
					accordance with the comparable to the Com	Company's specification pany.	ons and
1			ndividuali cu nstalledi.	stomers may be re	squired to have their p	roperty corner pins and	d/or marke
•	IDENT	IFICATION	I OF PIREM	8 <b>9E</b> \$			
	application the cut	ation. If the stomer may	service add be required	dress is not recogni d to provide specifi	ized in terms of a col	l by the customer at the mmonly used identificat nd/or legal descriptions	ion system
		MANAGOS ANDRES CAME OF VICTOR SHOP	NEWSCOTT BRIDGE STREET	1. 191. · · · · · · · · · · · · · · · · · · ·	THE RESIDENCE WAS ASSESSED.	ere spenieren in der der Frankriken in der Frankriken im der	



Citiza		ter Services Company	CANCELING	ACC	SHEET NO.	14
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		VILLER CO.		iricepa County, Arizo OF CITY)	ma	
			Sewer	Service		
1.	SER	VICE CALLS OR ESTAI	Sec 3. Agent angular consecution annual management of the consecution of 11 6 - 1 in the secution of the		URS	
		vice charge shall be ma lompany for the following		based upon the time	, materials and equipm	ent used by
	1.	Interruption caused b owned equipment, ex delivery.	y the customers wi ven though the Corr	ifful act or omission, (pany is unable to pe	negligence or failure of irform any work beyond	f customer i the point of
	2	unlawful use of service Company personnel	ca, minrepresectato or property, failure t spany bystam, fadur	on to the Company, it is permit safe accession to establish credit	isconnected for nonpay unsafe conditions, threa s, detrimental effects of and/or sign an agreem disconnection.	ats to customer
J.	SER	VICE CALLS ON ESTA	BLISHMENTS AFT	ER REGULAR HOU	IRS	
	A ser used	vice charge, not to exce by the Company, will be	ed the actual cost of imposed for a serv	of the employee's tim nina call after regular	e and the materials and hours for the following	d equipment
	•	owned equipment ex	can though the Corr say shall make coes	npany is unable to pe ionable offort to advi	n, negligence or failure or prorm any work beyond se the customer about	the point of
	2.	unlawful use of service Company parabrine demainds on the Con	ce, misrapresensation or proporty, fisitura i npany system, fisitur authorizing the Conf	on to the Company, to to permit safe access re to establish credit tolany to make such t	isconnected for nonpay unsafe conditions, threa i, detrimental effects of and/or sign an agreem disconnection. Such w ner.	ats to f customer ent for service
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ISSUED BY
Fired L. Kriets, dr. Vice President and General Manager
NAME OF OFFICER

15282 North Del Webb Equievard, Sun City, Arizona 85351
ACDRESS OF OFFICER



Citize	ens Wa	ter Servic	es Company	CANCELING	ACC	SHEET NO	15
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			36	s at Desert Hills, Mar	ricona County Arizz	nna	
				(NAME C		N EQ	
				Sever S			
			NIMINUN	RULE A CUSTOMER INFO		REMENTS	
) <b>a</b> .	INFO	ORMATIO!	N FOR CUSTO	OMERS			
	1.	date of	f request a cor			ot later than sixty (60) lied for by such custom	
		<b>a</b> .				e amount of the ch <b>arge</b> e minimum char <b>ge, wh</b>	
		b	Rate calcular annual water		applicable, comput	tations based upon sea	isonal or
		٠.	Any adjustm	ent factor(s) or tax in	npositions, and met	hods of calculation.	
	2			to the extent practice ner of such prior to s		most advantageous to lient.	the customer
	3					er request not later than s and Regulations cond	
		a	Deposits				
		b	Termination	of sanice			
		C	Billing and C	ollecálon			
	*	d.	Complaint ha	andling			
	4.	The Co		nform all new custos	ners of their right to	obtain the information	specified

ISSUED				EFFECTIVE
	WONTH	DAY	YEAR	MONTH DAY YEAR
ISSUED BY	Fred	L Kriess	J7.,	Vice President and General Manager
	NAM	E CAP OFF	icer -	TITLE
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	dater Services Company of Arizona IE OF COMPANY)	CANCELING	ACC	SHEET NO SHEET NO	16
4	Villager	s at Dosert Hills, Marc (NAME OI	icopa County, Arizo F CITY)	na 	
		Sever S			
B. INF	ORMATION REQUIRED				
***				st economic means a ecting those customer	
2	This information shall date of the change	I be transmitted to the	e affected customer	within sixty (60) days	of the effective
	Industry (shakkala) birk medi undus saja di shakka shakka si shakka sa 2 ki dala sa 5 ki dala sa 5 ki dala me	amplamenter entropie / Table /	and of the experimental services places have detected to the experimental product of t		
ISSUED	MONTH DAY	YEAR EFFEC.	TIVE MON	TH DAY	YEAR

15252 North Del Webb Boulevard, Sun City, Arizona 85351 ADDRESS OF OFFICER

Vice President and General Manager TITLE

CHIZENS -3

ISSUED BY

Fred L. Kriess, Jr. NAME OF OFFICER

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Citu	tens W	ater Services Company	CANCELING	A.C.C.	SHEET NO.	
Annies	(NAM	of Arizona E OF COMPANY)	COSC - MODEL -			indication of the contraction contraction of the co
		Village	s at Desert Hills, Mai (NAME C		ona -	
			Sever	Service		
			RULE E CONNECTIONS A	AND REESTABLIS	HMENTS	
A.	PRIC	DRITY AND TIMING OF	SERVICE ESTABL	SHMENTS		
	*.	After an applicant he been accepted for se connection and/or es	rvice by the Campai	Company's applicat ny, the Company st	ion and deposit-requirer nall schedule that custon	nents and has ner for service
	<b>2</b> .	Service establishmen has been accepted for establishments belyo	or service except in	those instances wh	rking days of the date the en the customer reques	e customer ts service
	3.	establishment purpor	ses and the company	or the customer c	vith a customer for <b>ser</b> vice annot make the appointrent to the satisfaction of the sa	ment during
	4.		n <mark>al vrocking</mark> hours, m		nents within a maximum rame is mutually accept	
	5	Service establishmen authorized by the Go		by qualified Com	pany service personnel i	or persons
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Citizens Water Services Company of Arizona	CANCELING	A.C.C.	SHEET NO.	18	
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# B. SERVICE LINES

- 1. An applicant for service shall be responsible for the cost of installing all plumbing up to the applicant's properly line. In addition, the applicant is responsible for the proper grade or leveling of the service line so that it conforms with the collection system of the Company.
- 2. An applicant for service shall pay to the Company a sum, equal to the actual cost of installation, for each service line, unless payment has already been made or part of a main extension agreement.
- Fundy collected for service connections shall be nonrefundable contributions in aid of construction, unless payment has been made as part of a line extension agreement.
- 4. Where the service line location on a customer's premises is changed at the request of the customer or due to alterations on the customer's premises, the customer shall provide and have installed at his expense in accordance with Company specifications, all piping necessary for relocating the service line and the Company may charge the actual cost of moving the service line.
- 5. The customer's piping must be installed in such a manner as to prevent cross-connection or backflow to the domestic water system.
- 6. The customer shall design and instalf all abunding in accord with existing plumbing codes.
- The Company shall retain the right to specify the location and size of any service connection.

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Villages at Desert Hills, Mancopa County, Arizona
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## C. CUSTOMER PROVIDED EQUIPMENT, SAFETY AND OPERATION

Each customer shall be responsible for maintaining all equipment and facilities used for Company services located on his side of the point of collection in safe operating condition.

### D. EASEMENTS AND RIGHTS-OF-WAY

- Each customer shall grant easements and rights-of-way satisfactory to the Company to ensure that customer's proper service condection. Failure on the part of the customer to grant adequate easements and rights-of-way shall be grounds for the Company to refuse service.
- When the Company discovers that is customer or his agent is performing work or has constructed facilities adjacent to or within an easement or right-of-way and such work, construction or facility poses a hazard or is in violation of federal, state or local laws, ordinances, statutes, rules or regulations, or significantly interferes with the Company's access to equipment, the Company shall notify the customer or his agent and shall take whatever actions are necessary to eliminate the hazard, obstruction or violation at the customer's expense.
- 3. If it is necessary for the Company to excavate in an easement or right-of-way to extend or repair sewer facilities, the Company will not be responsible for the cost to replace or repair landscaping, fences, shrube, structures, are placed within the easement or right-of-way.
- The Company shall at all times have the right of safe ingress and egress from the customer's premises at all reasonable hours for any purpose reasonably connected with the Company's properly used in furnishing service.

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Villages at Desert Hills, Maricopa County, Arizona
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# Sewar Service

# RULE NO. 5 COLLECTION MAIN EXTENSION AGREEMENTS

# A. EXTENSIONS OF MAINS AND SERVICES; ADVANCES IN AID OF CONSTRUCTION

- 1. The Company will supply services for temporary purposes, provided that the Company has capacity available in excess of the Company's regular needs, and provided the Company has available material and equipment nectistiary to supply said service. Each applicant for such service must pay in advance, to the Company, the Company's estimate of the cost of labor and materials, less salvage value on receival, for installing and removing such service.
- An applicant for the extension of mains or services shall be required to pay the Company, as a refundable advance in aid of constitution, before construction is commenced, the estimated reasonable cost of all mains, service pipe lines, fittings, other costs and reasonable overheads.
  - a. Upon request by a potential applicant for a collection main extension, the Company shall prepare, without charge, a preliminary sketch and rough estimates of the cost of installation to be paid by said applicant.
  - b. Any sopicant for a collection main extension requesting the Company to prepare detailed plans, specifications, or cost estimates may be required to deposit with the Company an amount equal to the estimated cost of preparation. The Company shall, upon request, make available within forty-fine (45) days after receipt of the deposit referred to above, such plans, specifications, or cost estimates of the proposed collection main extension. Where the applicant accepts the plans and the Company proceeds with construction of the extension, the deposit chall be credited to the cost of construction; otherwise the deposit shall be nonrefundable. If the extension is to include oversizing of facilities to be done at the Company's expense, appropriate details shall be set forth in the plans, specification and cost estimates.
  - In the event that additional facilities are required to provide or sustain service for the new service or devices requested, and the cost of the additional facilities is disproportionate to anticipated revenues to be derived from future customers using these facilities, the estimated reasonable cost of such additional facilities may be included in refundable advances in aid of construction to be paid to the Company.

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Villages at Desert Hills, Maricopa County, Arizona
(NAME OF CITY)

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- Refunds of advances shall be made in accord with the following method: the Company shall each year pay to the party making an advance under a main extension agreement, or that party's assigns or other successors in interest where the Company has received notice and evidence of such assignment or succession, an amount equal to ten per centum (10%) of the total gross annual revenue, less any gross receipts or sales taxes and amounts payable to any municipalities or others for treatment and/or transmission of sewage, from each bonafide customer whose service is connected directly to main or extension lines covered by the main extension agreement. Refunds shall not be made for any period after the expiration of ten (10) years from the date of the advance. Refunds shall be made by the Company on or before the 31st day of August of each year, covering any refunds owing from sewage revenues received during the preceding July 1st to June 30st packed. A buttance remaining at the end of the ten-year period shall become non-refundable, and the balance not refunded shall be entered as a contribution in aid of construction in the accounts of the Company.
- The aggregate refunds shall in no event succeed the total of the refundable advances in aid of construction. No interest shall be paid by the Company on any amounts advanced. The Company shall make no refunds from any revenue received from any lines, other than customer service lines, leading up to or taking off from the particular main or line extension covered by the agreement.
- 5. The Company may, appropriately the Commission, terminate its obligation to refund a percentage of gross revenues from a fine antension by accord and satisfaction of its obligations under the line extension agreement.
- 6. All agreements entered into shall be exidenced by a written agreement, and signed by the Company and the parties advancing the funds for advances in aid, or the duly authorized agents of each
- The size, design, type and quality of materials of the system, installed location in the ground, and the manner of installation, shall be specified by the Company, and shall accord with the requirements of the Commission or either public agencies having authority therein. The Company may install line extensions of any ace meeting the requirements of the Commission or any other public agencies. Saving authority does the construction and operation of the sewer system.
- 8 All facilities installed that he too properly of the Company, and parties making advances in aid of construction shall have no right. Side or interest in any such facilities.

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9	extension agreement mains, or other facility materials and costs of Other facilities shall be shall be made without	t a schedule of the pies. Such schedule of installation. Differ be separately stated it provision or profit t	roposed reasonable shall show a break ent sizes and types or listed as a perce to the Company but	ty seeking to enter into e contract price for such down of the contract pri to f pipes shall be separ entage of total cost. All t shall include reasonab for line extension agree	n extension of ices of ately stated installations le overheads.
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11	price or the time of populated that all bids is thus obtained, or if performance, and if specifications, the Co	sriormance to be un shall be submitted to la bid is obtained at such bid contemplate empany shall be may	reasonable, he may the bid date stipulan equal price and the rotal conformity was to meet the te	ion agreement deems to y siolicit bids from bonde ulated by the Company, with a more appropriate with the Company's requires and conditions of the intractor proffering such	ed contractors.  If a lower bid the time of uirements and he bid
12	provisions, or whore party or anticipated p	the application of the early to any agreemen	is rule works an inju	ation of this rule or any dustice or undue hardship party aggrieved may ref Rules and Practice and	o upon any er the matter to
13.	without first having re installations from the	icelved approvis of i Arizona Departman approvial shall mend	plans and <b>spec</b> ifical tof Environmental	r installations made by trans of such extensions Quality or its designated lities Division of the Ariz	s or d agent. A

# B. WRITTEN AGREEMENT PRECLUMENENTS

- 1. Each collection main extension agreement shall, at a minimum, include the following information
  - Name and address of applicant(s).

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Villages at Desert Hills: Maricopa County, Arizona (NAME OF CITY)

		AND SECURITIES AND SE	Sower Servic	•		
	b.	Proposed service add	ress or location			
	C.	Description of request	ed service			
	d	Description and sketch	n of the requested	main extension		
	<b>e</b>	Itemized cost estimate	to include materia	ils, labor, and othe	r costs as nec	cessary
	<b>f</b> .	Payment teams.				
	g,	A clear and concise or	oplanation of any r	efunding provisions	s, if applicable	<b>)</b> .
	h,	Company's estimated main extension.	start date and con	pletion date for co	nstruction of	the collection
2	Each ag	oplicant shall be provide	ed with a copy of the	ne written collection	n main extens	sion agreement
C. FINA	AL COST					
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NAME OF OFFICER
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ADDRESS OF OFFICER



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<b>3</b>	property, excluding of damage to Company	ordinary wear and te y property on the cus	air. The customer shotomer's premises ar	oss or damage to Co all be responsible for ising from neglect, ca issary repairs and re	loss of or relessness, or
. 4	The customer shall be Company's equipme		itilying the Company	of any failure identific	ed in the
5		by the Company sha	li ce allowed to remo	xcept Company empl ive or replace any Co	
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3.		er the customer, app to be discharged in	kant, owner, no	rany occupant of	the premises shall disc any of the following des	
	( <b>a</b> )	any storm water, s drainage, cooling			drainage, footing or ba	sement
	(b)	any liquid or vapor	having Flamps	rature higher than	150 degrees F.	
	(c)	any water or wast weight of fat, oil or		tain more than on	e hundred (100) parts (	per million by
	( <b>d</b> )	any gascoria, napi	nina, fuel ai or o	ther flam <b>mable cr</b>	explosive liquia, solid o	or gas.
	(e)	any garbage that I shreading device:	ras not been pro	perly shredded the	rough a disposal unit or	rother
	(1)		ce capable of A	Busing obstruction	ial, glass, tar, wood or a to the sewers, mains o	
	(9)	any water or was a constitute a hazar			tance in sufficient quar	ntity so as to
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	Weth Hend Cit	ionde		4,20	0 MG/L		
	Sufficies			0.9	5 MG/L		
	Tetrachloroet		53	MG/L			
	Trichioroethyl	ene		70	0 MG/L		
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	(b)	ANC - Butp					
	1(2)	B/IC - Gamma (	(Lindane)				
	(d)	Chrysene					
, E :	(6)	-teptachlor					
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	•	service. H	lowever, th	e Company shall n	forts to supply a satisf of the responsible for a finuance of service res	any damage or clain		
:	a. Any cause against which the Company could not have reasonably foreseen or made provisions for <u>i.e.</u> , force makeurs;							
	<ul> <li>Intentional service interruptions to make repairs or perform maintenance;</li> </ul>							
	C. Curtailment approved by orast of the Commission.							
E.	SER	VICE INTERF	MPTICAS					
	The Company shall reake reasonable efforts to reestablish service within the shortest possible time when service interruptions occur.							
	2	service, ar	id shall in a	m netrotikas to t	cvisions to address ensemble/secovering	procedures to be fo	illowed in the	
· · · · · · · · · · · · · · · · · · ·	3	Company service to	may, in the civil defens	public inherest, into	itroili disaster resulting amupt service to other acy service agencies o ad	customers to provid	le necessary	
	4. When the Company plans to interrupi service for more than four (4) hours to perform necessary repairs or maintenance, the Company shall attempt to inform affected customers, at least 24 hours in advance, of the scheduled date and estimated duration of the service interruption. Such repairs shall be completed in the shortest time to minimize the inconvenience to the customers of the Company.							
	5.	major divis hours after	ion thereof the region	The interruption ( Sible representition	ruptions in service aff of service and cause s is of the Company be- ted by a written report	shall be reported wit comes aware of said	hin four (4) I interruption, by	
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		V#ages	at Desert Hills, Ma NAME C	ricopa County, Arizona	geographics	
			(MAIRE C	r Citt)		
			Sover:	Service		
		· · · · · · · · · · · · · · · · · · ·				
F.	CONS	STRUCTION STANDAR	DS			
	1.	the requirements of th	ne Arizona Departm y successor agenci	fall sewer plants and c ent of Environmental Q es. ariy other governmental cutting and control of the control o	uality, any local De	partment of
	2	facilities in order to in Company shall have a source supplies) to in	sure high standards authority to specify sure system standa apital versus operat	ecify the type, size and it of service and to facilit unique manufacturers. indication and operation ional costs, shall be use be constructed.	ate efficiencies in models or features al efficiency Life in	operation. The (including sole cycle cost
G.	ELEC	TION OF RATE SCHE	DULES			
	***************************************	eligible based on avail best efforts for notifying after initial application rate schedules. Upon	lable data at the tim ng the customer of I , and shall not be re r written application	eselect the most favoral ne of application for sen the most favorable rate equired to refund the dif of any material change harige in rate schedule i	vice. The Compan schedule if the cla ference in charge is in the customer i	y shall use its ss has changed under different
		ennnesiski kalkantan väänen kalka kalkaskan kuks ja kääne 5 ° 450. sakkees	er, a limento, mon presenta primer do sintro sun mano, a mano solvento sono di conse	e o nal nika 1980a ngaya i siya kananganakan dikisi sakk kanangan palabungan pakan	MARININ CONTROLLER OF THE STATE	
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ISSUE	D BY	Fred L Kries NAME OF OF			nd General <mark>Mana</mark> g TITLE	

15262 North Del Webb Boulevard, Sun City, Arizona 85351 ADDRESS OF OFFICER

Citizens Water Services Cor	npany CANCELING	ACC.	SHEET NO	30
of Arizona			SHEET NO.	
(NAME OF COMPANY		inter de la recommendation de communication de la secondation de la communication de l	AMPRICAMENT	
· <del>included to the control of the co</del>	Villages at Desert Hills, Ma		na	
en Ada	(NAME C	F CITY)		
		Service		
		NO. 7 COLLECTION		
A. FREQUENCY				
1. The Compan Commission.	y shall bill monthly for service	pas rendered, unless	otherwise approved by	y the
B. MINIMUM BILLING II	NFORMATION			
1. Each bill for n	asidential service will contai	r the following minir	num information:	
a Billing	period			
b Billed	discharge, where applicable	é		
c Comp	xany telephone number			
d. Custo	mer's name			
e Serv	ce actount number			
f. Amou	int due and terms of payms	CT.		
g Past	due amount, where appropr	iale		
h Adjus	lmont factor, where applical	cite .		
Privile	içie, sakos or use tax, or any	regulatory assessm	nent applicable	
Other	approved tariff charges			
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		ter Services Company of Arizona OF COMPANY)	CANCELING	A.C.C.	SHEET NO SHEET NO	31	
		Villages	at Desert Hills, Mar (NAME O	icopa County, Arizona F CITY)	Space common State Contraction		
Sewer Service							
C.	BILLING TERMS						
	All bills for Company services are due and payable when rendered. All bills not paid within fifti (15) days shall be considered delinquant.						
	2 For purposes of this rule, the date a trill is rendered may be evidenced by						
	a. The postmark date						
		b. The mailing of	fate				
	3. All delinquent bills shall be subject to the provisions of the Company's termination procedures.						
	4. All payments shall be made at or mailed to the office of the Company						
D.	APPLICABLE TARIFFS, PREPAYMENT, FAILURE TO RECEIVE, COMMENCEMENT DATE, TAXES						
Each customer shall be billed under the applicable tariff indic service.					ed in the customer:	s application for	
2. The Company shall make provisions for advance payme				edvance payment for e	ent for sewer services		
<ol> <li>Failure to receive bills or notices which have been properly placed not prevent such bills from becoming delinquent nor relieve the cu therein.</li> </ol>					ced in the United St customer of his ob	tates mail shall ligations	
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roout		MONTH DAY	YEAR	MONT	H DAY	YEAR	
ISSUED BY		Fred L. Kriess, Jr NAME OF OFFICER		Vice President and General Manager TITLE			

15262 North Del Webb Boulevard, Sun City, Arizona 85351 ADDRESS OF OFFICER

				A.C.C.	SHEET NO	32
Citiz		ter Services Company	CANCELING		SHEET NO	
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		Villager		ricopa County, Arizona		
			(NAME (	OF CITY)		
			Sewer	Service		
				415		
	4.	Charges for service of not	ommence when the	service is installed ar	id connection made	a, whether used
	5	In addition to the colle proportionate share c revenues received by	fary privilege sale	es, each Company ma es or usa tax, or other i	y collect from its cu mposts based on the	stomers a ne gross
Ε.	INSU	FFICIENT FUNDS (NSF	) CHECKS			
	1.	instance where a cus	tomer tenders payr	er a fee, as approved be nearl for Company serve at prescribed in Section	rice with an insuffic	ent funds check
	2.	check tendered for ut	lity service the Co	stomer's bank that thei ripany may require the her means which guar	customer to make	payment in
	3.		e Company under t	unds check shall in no ne original terms of the oripayment of bills.		
	4	No personal checks within a twelve-month		vo (2) NSF checks has of any billing.	re been received by	the Company
F.	DEF	ERRED PAYMENT PLA	N			
	1			offer to qualifying resident paid bills for service.	lential customers a	deferred
ISSU	IEN		£3.40.50\$1	TIVE		
1330	/EU	MONTH DAY	YEAR	MONTI	d DAY	YEAR
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ISSL	JED 8Y	Fred L. Kner NAME OF OF		Vice President	and General Mana TITLE	<u>yer</u>
		<ul> <li>ALLEGATOR PROCESSARY</li> </ul>	7 7 N / NO 7 N			

15262 North Del Webb Boulevard, Sun City, Arizona 85351 ADDRESS OF OFFICER

	of Anzona	and the second s	CANCELING	A.C.C.	SHEET NO SHEET NO	33
(NAMI	E OF COM	(PANY)				
		Villages		aricopa County, Arizo OF CITY)	na 	
			Sevier	Service		
2	to the			ered into in writing by standing bill in full sha		
	a		prees to pay a reason into the deferred p	pnable amount of the ayment plan.	outstanding bills at th	ne time the
	b		grees to pay all futuriffs of the Company	re bills for service in a	ccordance with the t	billing and
	C	-		phable portion of the naxceed six (6) month	<del>-</del>	g balance in
3				nable installment payn onsideration to the fol		these rules, the
	a	Size of the d	elinquent account			
	b	Customer's a	ability to pay.			
	C.	Customer's p	payment history			
	d,	Length of time	ne that the debt has	been outstanding.		
	<b>e</b> .	Circumstanc	es which resulted is	the debt being outst	anding	
	ŧ	Any other rel	lavant factors refate	ed to the circumstance	s of the customer.	
4.	agreen failure	nent prior to th to execute a d	ie Company's schell leferred payment at	a deferred payment a divined termination date greement prior to the s larvice for nonpaymen	for nonpayment of techniques	oills. Customers
		populari aliandes (constantes e de aliantes	<b>哈迪的艾姆维斯</b> 卡耳特 <b>特爾特特特 款: 關稅等的關</b> 解以之前下來名 <b>1</b> 15 <b>38</b> 6	ntico artes art manestra de altas filillados, acadas por tinta de acadas de acadas de acadas de acadas de acad		
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			(NAME (	JF CITT)			
			Sever:	Service			
				16.5.7.11.			
	5	Deferred payment Company represe	tagreements shall he in ntative	writing and signed b	y the customer and	an authorized	
	6	A deferred payme a tariff proceeding	nt agreement may inclu	ide a finance charge	as approved by the	Commission in	
	7	If a customer has	not fulfilled the terms of	l a deferred payment	agreement, the Con	npany shall	
		have the right to d	isconnect service purs	sant to the Company's	s termination of serv	rice rules and.	
			istances, it shall not be ent prior to termination.	required to offer sub-	sequent negotiation	of a deferred	
			And the second s				
G.	LATI	E PAYMENT PENAL	TY				
	•	The Company may bills	y include in its teriffs a	late payment penalty	which may be applic	ed to delinquent	
	2.	The amount of the by the Company.	i late payment penalty i	strall be indicated upo	n the customer's bill	when rendered	
	3		an approved tarif, this if If the delinquent bill, app			not exceed 1	
н.	СНА	NGE OF OCCUPANT	CY				
	4		e (3) working days advi Ionspany office to disco			riting, or by	
	2. The outgoing party shall be responsible for all utility services provided and/or consumed up to, and including the scheduled turn off sixts.						
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(NAME	OF COM		at Desert Hills, Mil	ricopa County, Arizona	confections are	
7			(NAME C	OF CITY)		
			Sowne	Service		
				NO. 8 N OF SERVICE		
A. NON			NS TO DISCOMME			
•	The Co	mpany may no	disconnect service	e for any of the reasons	stated below	
	<b>a</b> .	Definquency services is b reside on the	aing provided, exce	ices rendered to a prior pliin the instance where	r customer at the past the prior custome	remises where r continues to
	b.	Failure of th Commission		or services or equipmen	nt which are not reg	gulated by the
	C.	Nonpaymen	of a bill related to a	another class of sewer s	service	
	đ	Failure to pa customer an time	y for a bill to correct d Company agrae ii	t a previous underbilling it writing to payment ter	due to a billing eroms over a reasona	or if the ble period of
	е	Dispured bill regulations	s where the cusum	ar has complied with th	e Commissions rul	es and
B. TERI	VINATIO	N OF SERVIC	E WITHOUT MOTT	ng gya gya gua		
1.	Utility	service may b	e disconnectes with	out advance written no	tice under the follow	wing conditions
	a	The existent population, t	te of an olivious has Company person el	zant to the safety or her i, or property.	aith of the consum	er, the general
	b.	The Compa	ny has evidence of l	ívaud.		
	C.	Unauthorize	d use of waldy serve	COS.		
	Maria (18 18 18 18 18 18 18 18 18 18 18 18 18 1	i dada nga nga nga nga nga nga nga nga nga ng	w/ "### 解來 2 10; 65 5 ## 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20 # 6 20			
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Citizens Water Services Company of Arizona	CANCELING	А.С.С. «Молектор полития полития выполнения полития п	SHEET NO.	36
(NAME OF COMPANY)		$+\infty \times 66 \times 10^{-3} \times 10^{$		***************************************

Villagen at Desert Hills, Manacapa County, Arizona
(NAME OF CITY)

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- 2. The Company shall not be required to restore service until the conditions which resulted in the termination have been corrected to the satisfaction of the Company.
- The Company shall maintain a record of all termination's of service without notice. This record shall be maintained for a minimum of one (1) year and shall be available for inspection by the Commission.

#### C. TERMINATION OF SERVICE WITH NOTICE

10

- 1. The Company may disconnect, service to any customer for any reason stated below provided the Company has met the notice requirements established by the Commission:
  - Customer violation of one of the Company's tariffs filed with the Commission and/or violation of the Commissions rules and regulations.
  - b. Fatture of the customer to pay a definquent bill for utility service.
  - Failure to sheet or maintain the Company's credit and deposit requirements.
  - d Failure of the customer to provide the Company reasonable access to its equipment and property.
  - e. Customer breach of a written contract for service between the Company and customer.
  - f. When necessary for the Company to comply with an order of any governmental agency having such jurisdiction.
  - g. The Company may technique water service to effect sewer service termination when it provides both services to the same customer upon the same premises.
- 2. The Company shall maintain a record of all termination of service with notice. This record shall be maintained for one (1) year and the available for Commission inspection.

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				Sever	Sarvice		
D.	TER	MINATIO	ON NOTICE RE	QUIREMENTS			
	1	writh	n notice to the c		ipany's intent to dis	ners without providing a connect service, excep pired.	
	2	Such	advance writter	nonce shall contain	n, at a minimum, the	following information:	
		<b>a</b>	The name of is being rend	,	ervice is to be term	inated and the address	where service
		b	amount of the		omer ha <mark>s failed to</mark> p	and explanation therecay in accordance with t	
		€.	The date on	or after which service	≋ may be terminate	d.	
•		ď.	of service in number, advi- cause for ten scheduled da the dispute a this opportun	ly be disputed by on sing the Company of mination with a resp de of termination. I nd the Company sh ity for a releting and	intacting the Compa of the dispute and re- consible employee of the responsible emp all retain the option diconcluding that the	y's stated reason for the any at a specific address the state of the Company in advanced to terminate service after reason for termination with the Commission.	is or phone discuss the nce of the ered to resolve ter affording
E.	TIM	NG OF 1	TERMINATION I	ANTH MOTICE			
	1.		lompany shall be nation date.	required to give at	least ten (10) days'	advance written notice	prior to the
	2	Such custo addr	omer or posted fi	considered to the given days in the Voit	en to the customer ad States mail, addr	when a copy thereof is essed to the customer	left with the s last known
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and the state of t	MONTH DAY	YEAR	MONTH	DAY	YEAR
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3		If after the period been paid not arri violation of the Co	of time allowed by the nangements made with the mongary's rules the custo company may then term	notice has elapsed a ne Company for the orner has not satisfic	payment thereof or in the difference of the Company that su	the case of a uch violation
4	ŀ		bold/sconnected in conjuntative of the Contpan		onal visit to the premise	es by ara
5	<b>5</b> , •	The Company shi installed on the co	all have the right (but no listomer's promises was	ে the obligation) to i ে the termination of	remove any or all of its service	property
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		or where the Concustomer of the C	a service is rendered at pany knows that a land lompany, and where the service. The Company m	lord/tenant relations is landlord as custon	ship exists and that the ner would otherwise be	landlord is the subject to
		in those f her own r	is ficusible to so provide vies, sinall offer the noce name. If the occupant th of elervice pursuant to th	spant the opportunitien declines to so s	ty to subscribe for servi	ice in his or
		tipon the	pany shall not attempt to payment of any cumium of the landlord			

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Citizens Water Services Company	CANCELING	A C C	SHEET NO	39
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Villages at Desert Hills Maricopa County, Arizona
(NAME OF CITY)

# Sewer Service

# RULE NO. 9 ADMINISTRATIVE AND HEARING REQUIREMENTS

### A. CUSTOMER SERVICE COMPLAINTS

- The Company shall make a full and prompt investigation of all service complaints made by its customers, either directly or through the Commission.
- The Company shall respond to the complainant and/or the Commission representative within five (5) working days as to the status of the Company investigation of the complaint.
- The Company shall notify the complainant and/or the Commission representative of the final disposition of each complaint. Upon request of the complainant or the Commission representative, the Company shall report the findings of its investigation in writing.
- The Company shall kniform the customer of his right of appeal to the Commission should the results of the Company's investigation prove unsatisfactory to the customer
- The Company shall keep a record of all written service complaints received which shall contain, at a minimum the following data.
  - Name and address of complainant
  - b Clate and nature of the compaint
  - Disposition of the convolaint
  - d A copy of any correspondance beareen the Company, the customer, and/or the Commission.

This record shall be conintained for a minimum period of one (1) year and shall be available for inspection by the Commission

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	and the second s		Service			
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Citizens Water Services Company CANCELING	A.C.C	SHEET NO	41 
(NAME OF COMPANY)	dis la constant de la constant que que papa que con encoderable de la constant que experiencia de la constant d	Approximation and Approximatio	enter alle relicion di la compania
Villages at Desert Hills, Ma (NAME C		ona	
Sover	Service		
COD (chemical oxygen demand) - The quantity of inorganic and organic matter present in the water Cooling Water - The wastewater discharged from conditioning, cooling or refrigeration.	r or wastewater, ex	pressed in milligrams pe	er liter
Company - Citizens Water Services Company of Composite Sample - A combinetion of individual	samples obtained a		
time period no longer than twenty-four hours. The proportional to the flow rate during the sample period (time on Agreement.	eriod (flow composit	e) or constant and colle	ected at equal
Composite Sample Quality - The concentration of	f some parameter t	ested in a composite sa	imple.
Daily Average Effluent Unitation - The maximum as measured in a Representative Sample during		ration of a Pollutant in th	ne Discharge
Discharge - The addition of any Sewage, Poliutal Sewage Collection System	nt(s), water or any t	iquid from any sewer us	ser into the
Domestic User - Any user who discharges only (	Domestic Wastewat	er en	
<u>Domestic Wastewater</u> - Any water-borne wastes residential dwalling unit, of such character as to proceed the conventional POTIN processes			
Facility - Any establishment or plant producing tic		vithout suspended solid	s, required to

Free Access - The stritily of Company personnel to enter a User's Facility under safe and non-hazardous conditions with a minimum of delay to enspect any and all parts of the User's Facility

Garbage - Solid wastes from the preparation postiling, and dispensing of food and from the handling, storage, and sale of produces.

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	<u> </u>	at Desert Hills, Mar (NAWE C	icope County, Arizon F CITY)	<b>a</b>	
<b>****</b>					
	·	Sewaar S			
Grab time o	Sample - An individual s f day	sample collected in (	ass than fifteen (15) n	ninutes without rega	ard for flow or
Grab.	Sample Quality - The co	ncentration of some	parameter tested in	a Grab Sample	
Indus Which	<u>mai Discharge</u> - Any inti	oduction into the Sa	wage Collection Syst	em of a non-domes	tic Pollutant
(a)	Is produced by a sou Requirements if such				Pretreatment
(b)	Contains any substar established by any Co				has been
Comp	<u>rial Discharge Service /</u> any and an individual In may discharge Industria	dustrial User specifi	ring the terms and co	nditions under whic	etween the h the industrial
Indus	nai User - This term inc	udes			
. (8)	A source of Industrial	Discharge;			
(b)	Any nonresidential us equivalent strength of				than the
(c)	Any Significant Indus	trial User,			
(d)	A parson who has co	airol over the dispos	al of a waste as desc	cribed in (a), (b) or (	c) above, or
<b>(e</b> )	A person who has the as described in (2), ()		and control over any	property which pro	duces a waste
from t	<u>riai Weste</u> - Any liquid, he decatopment, recove ting Non-contact Coolin	ry or processing of	natural resources, wil		
Disch	taneous Maximum Efflu arge at any time as mea not be combined with no	isureo in a Grab Sai	nple. In determining	concentration of a P compliance, compa	ollutant in the ny samples
		EFFEC	T11.75		
ISSUED		YEAR	MONT	H DAY	YEAR
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15262 North Del Webb Equikment, Sun City, Arizona 85351 ADDRESS OF OFFICER

Citizens Water Services Company	CANCELING	A.C.C.	SHEET NO	43
of Arizona (NAME OF COMPANY)		<ul> <li>- service steps ("Alleganisms complete in a tribition appropriate participation and activity by conference of the conference</li></ul>		

Villages at Desert Hills, Maricopa County, Arizona
(NAME OF CITY)

## Sevier Service

<u>Interference</u> - A Discharge which, alone or in conjunction with a Discharge or Discharges from other sources both:

- (a) Inhibits or disrupts the POTW, its treatment processes, or operations, or its sludge processes, use or disposal; and
- Therefore is a cause of a violation of any requirement of any environmentally related permit issued by a governmental entity to the Company or Citizens Water Resources Company of Arizona (including an increase in the magnitude or duration of a violation) or of the prevention of sewage studge use or disposal in compliance with the following statutory provisions and regulations or permits issued thereinder (or more stringent state or local regulations): Section 405 of the Clean Water Art; the Solid Winster Disposal Act (SWDA) (including Title II, more commonly referred to as the Resource Conservation and Recovery Act (RCRA), and including state regulations contained in any state studge management plan prepared pursuant to Subtitle D of the SWDA); the Clean Air Act: the Toxic Substances Control Act; and the Marine Protection. Research and Sanctuaries Act.

National Pretragiment Standard - Any regulation containing pollutant discharge limits promulgated by the United States Environmental Protection Agency in accordance with Section 307(b) and (c) of the Clean Water Act (33 U.S.C. Section 1317(b) and (c)) which applies to industrial users. This term includes prohibitive discharge limits established pursuant to 40 CFR 403.5.

Non-contact Cooling Water - Cooling Water that does not come into direct contact with any raw material, intermediate product, waste product or finish id product.

NPDES Permit - A national pollutant discharge elimination system permit, issued by the EPA or authorized delegate, which imposes federal standards governing the quality of the treated effluent discharged from the POTW.

Oil and Greater - The measure of oil and grease content of a sample as determined by EPA Method 413.1. Or other equivalent test method approved by the company.

Oil and Grease (TPH) - The measure of petroleum and mineral oil content of a sample as determined by EPA method 418.1. Or other equivalent test method approved by the company.

Pass Through - A Discharge which exits the PCTW into waters of the United States in quantities or concentrations which, aking or in conjunction with a Discharge or Discharges from other sources, is a cause of a violation of any requirement of the PCTW NPDES Permit (including an increase in the magnitude or duration of a violation) or which causes or contributes to a violation of an applicable numeric or narrative water quality standard.

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Citizens Water Services Company	CANCELING	A.C.U.	SHEET NO	44
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Villages at Desert Hills, Maricopa County, Arizona (NASSE OF DITY)

## Sewar Sarvice

Person - Any individual, partnership, co-parimership, firm, company, corporation, association, joint stock company, trust, state, managinality, indigentished political subdivision of the state or federal governmental agency or any other legal entity, including their legal representatives, agents or assigns

pH - The logarithm of the reciprocal of the concentration of hydrogen ions in grams per liter of solution

Pollutant - Any dredged specif, solid waste, inconstrator residue, sewage sludge, munitions, chemical wastes, biological materials, radioactive materials, heat, wrecked or discharged equipment, rock, sand, cellar dirt, or industrial, municipal or agricultural wastes.

<u>Pretreatment</u> - The physical, chemical, biological or other treatment of any Industrial Wastes prior to Discharge to the POTW. For the purpose of

(a) Reducing the amount or concentration of any Pollutant;

- (b) Eliminating the Discharge of any Pollutant, or
- (c) Altering the nature of any Pollutant characteristic to a loss harmful state

Pretreatment Requirements - All of the duties or responsibilities imposed upon Industrial Users by this Rule

<u>POTW (Publicity Owned Treatment Works)</u> - The treatment works, including connecting sewer collection system not owned and/or operated by the Company, which has agreed to provide the Company with Wastewater collection, treatment and discount services. For purposes of this rule, POTW includes the Citizens Water Resources Company of Angloria treatment plant and collection system.

Property Shrecidad Garbage - Garbage that then been shredded to such a degree that all particles will be carried freely under the flow conditions normally prevailing in public sewers, with no particle greater than one-fourth of an inch in any demonstra.

Representative Sample - A Composite Samula obtained by flow-proportional sampling techniques where feasible. Where flow-proportional sampling is inteasible, the Company may allow or conduct composite sampling by time-proportional techniques or by averaging one or more Grab Samples. "Representative Sample" does not include a composite sample composed of both company and non-company samples.

<u>Sewage</u> - A combination of water-carried wastes from residences, business buildings, institutions, and industrial establishments, together with such ground, surface, and storm waters as may be incidentally present.

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Citizens Water Services Company	CANCELING	А.С.С.	SHEET NO	45 ************************************
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Villages at Desert Hills, Maricopa County, Arizona
(NAME OF CITY)

#### Sevior Service

Sewage Collection System - All the pipes and conveyances owned and/or controlled by the Company that collects and/or transports sewage for disposal to the POTW or the Company's treatment works.

<u>Sewage Works</u> - All facilities for collecting, pumping, treating, and disposing of Sewage, including the Sewage Collection System and the POTW, as defined herein.

Significant Industrial User - This term includes:

- (a) Users having Discharges subject to Calagorical Standards; and
- (b) Any other User that:
  - (1) discharges an average of twenty-five thousand (25,000) gallons per day or more of industrial Waste to the Sewage Collection System;
  - contributes industrial Waste which makes up five percent (5%) or more of the average dry weather hydraulic or organic capacity of the POTW treatment plant(s); or
  - (3) regardless of customer classification, is designated by the Company on the basis that it has a reasonable potential for adversely affecting the POTWs operation or for violating any Pretreatment Requirement.

Significant Noncompliance - An Industrial User is in a state of Significant Noncompliance when violations meet one or more of the following criteria:

- (a) Chronic violation of the discharge fimilis established by this Rule, defined here as those in which sixty-six percent or work of all of the measurements taken during a six-month period exceed (by any magnitude) the Daily Average E fluent Elimitation set forth in this Rule for the same pollutant:
- (b) Technical review criteria (TRC) violations, defined here as those in which thirty-three percent or more of all of the measurements for sach Pollutant taken during a six-month period equal or exceed the product of the Daily Average Effluent Limitation set forth in this Rule multiplied by the applicable TRC (TRC= 1.4 for BOD) TSS, fats, oil and grease, and 1.2 for all other pollutants except pH);
- Any other violation of a Phatreatment Requirement that the Company determines has caused, along or in combination with other Discharges, Interference, Pass Through, or endangerment to the health of Sevvage Works personnel or general public):
- (d) Any Discharge of a Pollutant that have caused imminent endangerment to human health, welfare or to the environment or has resulted in the POTW's exercise of its emergency authority to halt or prevent such a Discharge;

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Villages at Deseri Hills, Maricapa County, Anzona
(MAI/SE OF CITY)

#### Sevier Barvice

- (e) Failure to meet, within 90 days after the schedule date, a compliance schedule milestone contained in a permit or enforcement order for starting construction, completing construction, or attenting final compliance:
- (f) Failure to provide, within 30 days after the due date, required reports such as baseline monitoring reports. 90-day crimpliance reports, periodic self-monitoring reports, and reports on compliance with compliance policedules.
- (g) Failure to accurately report noncompliance; or
- (h) Any other violation or group of violations which the Company determines will adversely affect the operation or anglementation of the local pretreatment program.

Slug Discharge - Any discharge of a non-routine, episodic nature, including but not limited to an accidental spill or a non-customery babis discharge.

Standard Incustrial Classification (SiC) - A coded classification of industries based upon economic activity developed by the U.S. Department of Commerce as published in the Standard Industrial Classification

Manual, 1972, Ciffice of Literagement and R. Squt

Standard Methods - The procedure as described in the most current edition of Standard Methods for the Examination of Water and Westernater published by the American Health Association, or the most current edition of Manual of Methods for Chemical Analysis of Water and Wastes published by the U.S. Environmental Protection Agency

Total Organic Carbon (TCC) - The total of all organic compounds expressed in milligrams per liter as determined by the combustion-infrared method prescribed by Approved Laboratory Procedures.

Total Suspendent Schola (TSS) - Golf to measured in milligrams per liter that either float on the surface of or are in suspendion in matter. Wasterester or other figuids and which are largely removable by a laboratory filtration devices, as desired in the Standard Westhools.

Upset - An exceptional incident in which those in unintentional and temporary noncompliance with Pretreatment Requirements because of factors tray and the reasonable control of the Industrial User, excluding recompliance due to such factors as operational error, improperly designed or inadequate treatment facilities, tack of preventions are careless or improper operation.

User - Any pionson, lot, park the found, busicing, prentises, municipal corporation or other political subdivision that discharges, causes or permiss the Direct arge of Wastewater into the Sewage Collection System

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			ollutant, including an con any source	Industrial Discharg	e, which is introduc <b>ed</b> i	nto the
b	ut has signifi e regulated !	cant quantities by this rule. Su	of hazardous maleri	als or high strength dated by requiring it	c wastewater or has no wastes which, if dischi- to maintain zero disch id.	arged, woul
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Citizens Water Services Company	CANCELING	A.0.c.	SHEET NO	48
of Arizona (NAME OF COMPANY)		The state of the s		

Villages at Desert Hills, Maricopa County, Arizona
(NAME OF CITY)

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# Sevent Larvice

- Any notious or majodorous pas or substance capable of creating a public nuisance;
- Any waste which may contain more than one hundred (100) parts per million by weight of fats, tills, or grease in such quantities so as to require special handling:
- j. Any surface active chemical which would tend to lower the surface tension between figures, such as between acid and water; any surface active agents used in detergents to cause lathering, the volume or concentration of which would cause excessive foaming in the Sewage Works;
- Any water or Wastewater their causes a Pass-Through resulting in the POTW violating any MPDES Permit requirement or that causes an obstruction to the flow in the sewage collection system or other interference with the proper operation of the sewage works. Such wastes include petroleum oil, non-biodegradable cutting oil products, or mineral oil origin in amounts that will cause interference or Pass Through:
- Any waste having a pH less than 5.0 or greater than 10.5 or having any corrosive or detrimental characteristics that may cause injury or damage to Wastewater treatment or maintenance personnel, structures, equipment, or other physical facilities of the Sewage Works.
- m. For significant industrial users, any water or Wastewater with Pollutant concentrations in excess of the following Daily Average Effluent Limitations (expressed in the total form unless otherwise estated; µç® = raccograms per liter, mg/l = milligrams per liter):

PARAMETER	EFFLUENT UMITATIO ( (GRÍV DESSAR)	PARAMETER	EFFLUENT LIMITATION (daily average)
Arsenic	100 uçil	Mercury	4.6 μg/l
Boron	5600 µg/.	Nickel	500 <b>0 μg/l</b>
Cadmium	<b>47</b> µg/l	Oil & Grease (TPH)	100 mg/l
Chromium	1400 jug/l	Selenium	ا/ویر 100
Copper	THE MET	Silver	500 μ <b>g</b> /l
Cyanide	2000 ptg-	5⊲lf\des	10.0 mg/l

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(See grant) real	MONTH DAY YEAR	MONTH DAY Y	EAR
ISSUED BY	Fani L. (Cless, Jr.,	Vice President and General Manager	
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	In def		iance with a daily aven			•
	n.		sary in the opinion of the rutions in excess of the	, , ,	ter or Wastewater	with BOD or
7		(1) 24-h	our average 5 day 60	C) of 250 ml/l by weigh	nt; and	
		(2) in <b>sta</b>	Alangensi Massimum Ti	SS content of 500 ml/	I by weight.	
	0	ina pritaneau	wastemaker with pollul s maximum afficent lin = micrograms par liber	nitations (expressed i	n the total form unl	
		PARAMETE	Ž		ENT LIMITATION ANEOUS MAXIMU	<u>M)</u>
		Benzene Chloroform Cyanide (am Methylerie C Suffices (disc Tetrachioroe	rolvori) Hylene		130µG/L 420µG/L 200µG/L 4,200µG/L 0.5 MG/L 530µG/L 700µG/L	
		Trick or lettry	eli iki			
	p	Trick ornally	iume Iowing prabibili et subs	tences:		
	r,	Trick forwarday  Any of the to		tances:		
	Çı	Trick forwerthy Any of the to (1) BHC	lowing prohibitor subs	tancas:		
	p	Trich forwarthy Any of the for (1) SHC (2) EntC	lowing prohibit of subs - Alpha	tances:		
	g;	Trich forwethy Any of the for (1) BHC (2) OriC	lowing prohibit of subs - Alpha - Beta Gonkra (Lindens)	tances:		
	P	Trich forwarthy Any of the to  (1) BHC  (2) BHC  (4) Chry	lowing prohibit of subs - Alpha - Beta Gonkra (Lindens)	tanceis:		

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	HTMOM	LAY	YEAF	HTMOM	DAY	YEAR
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	MAI	me of of	FICIER	TITLE	*	
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······································	он <del>досьбеббо</del> укранорандарсках обс. В <u>изму умянию</u> «1000 % ( † 6400 , 9	(1. 1865年) 1975年 1985年	AUCRE	IS OF OFFICER		



والمراجع والمنطقة والمستوال والمستول	ter Service of Arizona OF COM		CANCELING	A, C. C.	SHEET NO.	50
		Vilages		aricopa County, Arizon OF CITY)	<b>3</b> Managaran Managaran Managaran Managaran Managaran Managaran Managaran Managaran Managaran Managaran Managaran Managaran Managaran	
			* *	Service	·	
	11111	(7) Pher	nanthrens	a sali di la faranzia di sali da sali d		
		(8) Poly	chionnated Biphen	yl Compounds		
	q	substitute for	ided for the purpos adequate freatme other limit establish	e of clituting a Discharget to achieve complian ned by this Rule.	ge as a partial or co ce with a Daily Avei	rnplete rage Effluent
	*	for disastection	on purpose which s	ve quantity of chlorine sculd result in an exce Company's treatment	ss of 0.05 mg/l resid	
	5		r dy <b>e producing</b> ex r <b>ealmen</b> t works off	cessive discoloration of luent.	f Wastewater or PC	TW's or the
	t.	Any quantitie	s of radioactive m	elenal wastes		
	u.	treatment wo less than 140 93-80, or the	orlus, including 1.4 a 0° For 60° C as de	fire or explosive hazer tot limited to Discharge termined by the Pensk d D-3278-78, or an eq and 260 21.	es with a closed-cup y-Martens Standard	flashpoint of D-93-79 or D-
	٧	Any hauted v	vastes, including fr	dustrial Wastes.		
<b>2</b> .	regulation publish the fed	ed Poliutant ed in 40 CFR eral standards	Upon the offection Chapter I, Subcha	applicable local, state, date of any faderal cat gon N, for a particular than the limitations imp	egorical pretreatme industrial category of	nt standards, as or subcategory.
3			r requirements, da tion System (fis it)	ch Industrial User who elso:	discharges an Indu	strial Discharge
	8		sa Pretreatment no Neguiroments	cessary to comply with	Categorical Standa	ards and
ISSUED		The state of the s	manual of Carolina and Carolina and Carolina (Carolina Carolina)	STVE		
rasectoritae	MONTH	D#.Y	YEAR	MCNT	H DAY	YEAR
ISSUED BY	2000 A. 18° (1965 A. 1800	Fred Likite	approximate and the control of the c	Vice Presiden	t and General Mana TITLE	ger

15262 North Del Webb Equieward, Sun City, Arizona 85351
ADDRESS OF OFFICER

Citizens Water Services Company	CANCELING	ACC.	SHEET NO.	51
of Anzona .		A Crisis Section 6 kills in agramma distribution sides (significant sides in a substantial and agramma companion committee)		The state of the s

Viliages at Desert Hills, Mancopa County, Anzona (NAME OF CITY)

				Seven S	⊕rvice				
	b	Mainta	in a continuou	s Discharge r	ecord whice	th clearly iden	tifies		
		(1)	ina dates an	d times of all l	Industrial (	Discharges; ar	nd		
		(2)	the chemical	I nature, cond	entration, a	and volume of	all such Indu	strial Discharges;	
	C.	Provide the Company with all the same self-monitoring reports and notices that the Industrial User would be required to submit if it discharged directly to the POTW in accordance with the provisions of 40 CFR 403.12. In particular, the Industrial User's submit to the Company:							
		(1)	Baseline Mo	niforing Repo	ris (40 CFI	R 403.12 (b));			
		<b>(2</b> )	Compliance	Schedule Pro	gress Rep	orts (40 CFR	403 12 (c));		
		(3)	Reports on c		th Callegor	ical Pretreatm	ent Standard	Deadline (40	
		(4)	Feriodic repo	orta con Covidin	ued Comp	liance (40 CF	R 403.12 (e),	( <b>H))</b> ;	
		(5)	Motice of pot	ersial problem	rs. includir	g Slug Discha	irges (40 CFR	t 403.12 (f));	
		(6)	Notification o	of changed Dis	scharge (4	0 CFR 403.12	(j)); <b>a</b> nd		
		(7)	Notification o	of hazar∂ous v	aste Disc	harge (40 CFI	R 403.12(p)		
	d.		by an authoria				Industrial Dis er in accordar	charges are nce with 40 CFR	
	€.						nitoring activiti by the compa	es and results; ny;	
		routing the	batah <b>disc</b> hsr	yes), desenk mmedsidely of	ns stored o	hemicals, and	I contains pro	s (including non- cedures both to rse impacts from	
ISSUED				EFFECT	∂V <b>E</b>				
	MONTH	C	ian Visai		7 000	MONTH	DAY	YEAR	
ISSUED BY	- Serving difference of all produces are	14490 1000 N 4004 0860 600	Krisia, Jr., JF OFFICER	ringa, acompar i cui canco de cocado de controlidade.	Vice	President and	General <mark>Man</mark> LE	ager	
	······································		2 North Del V						
			д	DOMESS OF	OFFICER				

Ciliana 186	nter Services Comp	env CANCELING	A.C.C.	SHEET NO	52
Citizens vva	of Arizona	Willy CANCELING		SHEET NO.	
(NAM)	E OF COMPANY)	Confirmation and resident values of the confirmation of the confir	is 31, 49 to 4 part of the states the states the Levinia re <b>adest above</b> the december of the control of the states	- Additional Additiona	elitation and the state of the
	** danders electrical del service	illages at Desert Hills: MalviE ( (NAIVIE (	aricopa County, Arizo OF CITY)	na	
			Service		
	<b>W</b>	extent necessary, developed the for installation of equipments	•	the Company a comp	liance
4	treat Industrial other limit set for	ser shall, at its expense, i V/astes so as not to caus orth in this Rule prior to d ystem or device may sen	se violation of any Da	ily Average Effluent Li	mitation or
	a Restric	t or prevent the discharge	e of certain Pollutant	<b>5</b> ,	
•	b Distrib	ute over a longer period a	arry peak discharge o	f Industrial Wastes; an	d/or
		a the concentration of a F abilithed discharge finite		rain to a level equal to	or less than
<b>5</b> .	Arizona Depart engineering de licensed in the to proposed pri appropriate reg facilities shall b	of systems or devices the ment of Environmental Casign and have plans prepostate of Antonia. Plans prepositionary treatment facility agencies with jurillating agencies with jurillating agencies with jurillating agencies of device accent system or device.	matiby (ADEO). All Pierred and stamped by specifications, and a less shall be submitted is diction for review as rang obtained in writing rang obtained in writing the stamped in	retreatment systems s y an engineer of suitab ny other pertinent infor i to the Company and nd approval. No const ng. Purchase and inst	hall require ai de discipline mation relatir to all ruction of suc allation of any
6	Company, for the and other harm required for and crapacity appropriate cleaning are review showing	nd sand interceptor chall he proper handing of liquiding used for resident and day used for resident and gradient for resident and gradient for each type alled. Such records in alled.	At wastes containing we amounts, except to purposes. All interest of courted the transfer shad maintaints and performents.	grease, flammable wa that such interceptor sl reptors shall be of a ty as to be readily and ea in service records for to if for each grease, oil, is	istes, sand, hall not be ype and isily accessible he Company! and sand
7.		ned sand interceptors sit idea of the Industrial Tree!		talled, and maintained	in continuous

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- composition of the composition	HTVOM	LAY	PEAR	А **	MONTH	DAY	YEAR
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		15262 Nors	h De Vieo	s Boulevard, Syn C	City, Anzona 853	51	
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			* 44.0000	A.C.C	SHEET NO	53
Citi		er Services Company of Arizona	CANCELING		SHEET NO	
ji. 1900 kan papanad <del>aja</del> s	(NAME	OF COMPANY)	on 2000a	ig til det, av til verske skippet for og skjarnenhelmer skippet for klimet ørde ørde.	Section 1997	
		Villag is	at Desen Hills Mi (NAME)	rhoop <b>e</b> County, Anzo SF CITY)	VII.3 www.communication	
		dentificación describito de estador como e escribir e incluido de la como e en estado e en estado e en estado e		Service		
	8.	The Company may a	iso require the idata rge entering the Se	Hation of a pH probe	with a recorder at a potent. This device shall	,
D.	MAIN	ITENANCE OF PACILI	TES			
	<b>1</b> .		actory and ellective	•	wastes, they shall be n Justrial User at its own	
Ε.	MAN	HOLES				
	1				erved by a building sev a building sewer to fac	

## F. TESTS AND ANALYSES

a new control manhola shall not be required

All tests and own your of the characteristics of waters and wastes shall be determined in accordance with hypothesid Laboratory. Proveduces, and shall be determined at the control manifole provided for in the preceding maxion and upon Representative Samples taken at such object manifole. All sampling, implying and flow measurements of industrial Wastes shall be performed by an independent laboratory or by the laboratory of the Industrial User approved by the Company and Laborate by the Laboratory of Health Services. Prior to submittal to the Company of data developed in the contracted laboratory of an Industrial User, the results shall be certified by a responsible or ministrative official of the Industrial User.

observation and sampling of wastes. The example shall be installed in such a manner as to prewant the Discharge of any storm water, surface water, ground water, roof run off, Cooling Vester or unabsproved industrial process water. Such a manhole, when required, shall be

accessible and safety located and shall be constructed in accordance with plans approved by the Correspond. This in soil of the shall be in trailed by the owner at his expense and shall be maintained by him so as to be safe and accessible at all times. Should the Company determine an existing manifole is exitable for use as a denirol machole, the Company shall make such designation and

Those Industrial Users required to make periodic measurements of flow volumes and constituents shall do so at a frequency and in such a manner as determined by the Company. Measurements to certify the quantities of waste flows and weste constituents reported by Industrial Users will be conducted on a random basis by personnal of the Company.

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10000400000	MDs 101	MONTH	DAY	YEAR
ISSUED BY	Fred L. Protesta, St.	Vice President and	General Man	ager
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Citizens Water Services Company	CANCELING	A C.C.	SHEET NO	54 
of Arizona (NAME OF COMPANY)		in a state of the		. April 400-400-400-april april 400-400 p

Villages at Desert Hills, Maricopa County, Arizona (NANE OF CITY)

			COMMITTED TO THE STATE OF THE S	174	WE OF CITY			
					nor Service			
G.	inDi	ISTRIAL (	DISCHANGE	SERVICE AGE				
	*	Each ir	ndustnal User		to begin a new	r Industrial Discha tem shall:	rge or modif	y an existing
		а				strial Discharge Q		. the form and
		<b>b</b>	Daily Averag	ge Effluent Limit st results from a set Industrial "Na	impons ar <mark>e esti</mark> mi <i>Antron</i> a Dej	arge for the prese ablished by this Ri partment of Health also shall be teste	ule and provi Services lic	de the Company ensed laboratory.
		*	necessary A	WD enter into a	iO liaintautent ei	trial User, provide scharge Service A bit A to this Rule;	such additio	nal information as th the Company,
	2	Industr the effe this Ru	nal Discharge ective date⊨o	Questionnaire this Rule Sign ite an Industria	for evaluation I Roant Industria	te of this Rule sha by the Company v al Users in exister rvice Agreement i	athin forty-fivice upon the	e (45) days after effective date of
Н.	PRE	TREATME	HT PPCARA	LIM ENFORCES	SHIT AND RE	SPONSE GUIDE	LINES	
	*	and PC	anapholy WTC		engliance with	the environment, all applicable law		
	2					istrial Discharge S iment Response		
	3	Enforc	coment Resign	ome" shad inclu	de bys is not b	mited to the follow	ing	
			<b>建</b> 石 <b>网络</b> 名 网络克尔 电电子电路 医二甲基乙二甲基乙二甲基乙二甲基乙二甲基乙二甲基乙二甲基乙二甲基乙二甲基乙二甲基乙	(水分型試響數 1 動 科萊姆·獎·斯特爾納拉斯 	ン 3g (2007年)、20g (11.50g) (2018年) (2			
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15262 North Del Webb Eculevard, Sun City, Arizona 85351
ADDRESS OF OFFICER



Citizens Water Services Company	CANCELING	A.C.G.	SHEET NO.	<u> </u>
of Anzona (NAME OF COMPANY)		The state of the s		Non-special control of the control o

Villagen at Desert Hills, Markopa County, Arizona (NAME OF CITY)

		Sent Service
	8	Inspection by the Company of an industrial User's Facility.
	b.	Notice of violation
	¢.	Increased monitoring and testing:
	d	Report of the Baracas Official Mater Resources Company of Arizona, ADEQ, and/or EPA;
	e	Termination of service with a focus original to applicable Arizona Corporation Commension miles:
	f.	Terroination of sorvice without action, pursuant to applicable Arizona Corporation Commission rules, and/or
	9	Any and all remedies specifically provided in the Industrial Discharge Service Agreement.
4.	in det factor	ermining the appropriate Enforcement Response the Company shall consider the following s:
	a	Consideration of previous preripilance history:
	b.	Longth of shalleng
	C	Number of violations:
	ď.	Seriousnuss of effects to the Sawage Works;
	<b>e</b> .	Potental effects to the public health, and
	4	Any other relevant factors
	Citize and/o	ion of this rule could result in a decement or other legal action against the Industrial User by ns Weles Resources Company of Arizonia, the Arizona Department of Environmental Quality riths 1/2. Environs contain Protection Agency. These entities are authorized by law to impose tary penaltities of up to \$25,000 per day per violation.
ISSUED		EDESCTIVE NONYH DAV VEAD

SSUED	MONTH	J. H. T	YEAR	•	MONTH	DAY	YEAR
SSUED BY	Fi	edi. Ne	<b>13.</b> W.	Vice	President and	General Man	ager
	NA.	MEGITOR	The state of the s	eur en rec 1 Mensuse 2001 en <b>rechnes de</b> historia (he historia de	TITL	E	
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	er Services Company of Anzona . OF COMPANY	y CANCELING	A C C	SHEET NO.	56
	,	ges of Deson Hills, M (NAME)	aricopa County, Arize OF CITY)	ona	
			· Service		
i. PUBI	ICATION OF NONC	OMPLIANCE LIST	3) EL 1 4 E C 2 7 E L 2 2 1 E C 2 1 E		
	focal newspaper of previous twelve (% shall provide to the	of general circulation as (2) month period were	i Misi of all Industrial U in Significant Nonco on necessary to refle	ine POTW, shall publis isers which at any time mpliance. In addition, ct Industrial Users sub	during the the Company
J. LIAB	ILITY OF USER				
	Wastes which rest POTW or Collection in costs to the Citi System, shall be if	ults in darnage to eath on System Interferent zens Weter Resource	er the Citizens Water on, Pass Through, U in Company of Arizon ir Flemburces Compa	auses the discharge of Resources Company pset, or any other dami na POTW or Wastewat ny of Arizona, and shall reby.	of Arizona's ages resulting er Collection
K. INSP	ECTION AND MONT	TORBUS		·	
	Industrial Usern si Pretreatment Req of this Rule	hall provide the Camp ulrements. The Comp	lany with Free Acces pany may, in furthers	s in order to monitor co ince of the stated purpo	ompliance with ose and policy
	a Enter the	Mane's profession of th	asonable limes;		
	b. Inspect G	dinerally for complians	<b>1</b> 13)		
	c Taka end:	and when the same of the			
eta en	d Respired	ediffed in of monderic	ng equipment and		
	e. Inspect a	nd copy records			
				Arizona may accompan	

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	Ni	Wit - D	TREE	ey : 13 - 21 는 21 년 - 16 27年(2012년) 전한 <b>대한 대한 에서 대한 기계 (대한 대한 대한 대한 대한 대한 대</b> 한 대한	TITL	E		
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	ger <del>álisándagai és</del> / v / v-iga - e / s or reposser a militir a papir and, apin	e, seen, se <mark>ngan a</mark> an 44 arabat 2 baa <b>a</b> 46	FICCIA	E IS DE DIFICER	E ACTION COMPANY OF THE PARTY O			



	er Services Company of Anzona	CANCELING	ACC.		EET NO _	
-	OF COMPANY)	ye. 1481	Sunga er ek elder sicken und sein angegebenden den der den sennen, kendellen i keleb 1900-190	COLUMNIA - ARBITANTA TO THAT		reactive control of the control of t
	Villagei	s at Desert Hills N	laricopa County, A OF CITY)	V(ZON3		
		Sove	r Bervice			
ACCI	ESS TO INFORMATION					
1	Reports, documents submitted to the Conmay be claimed as o satisfaction of the Coto protection as tracitime of submission becontaining such information	npany pursuant to confidential by the company that the rale secrets of the cuby stamping the waternation of no clair	Rule 10 or the Inc customer, if the cu please of such info scomer. Any clain onts "Confidential I m is made at the ti	lustrial Dischi istomer is abl rmation would n of confident Business Info me of submis	arge Service e to demons d divulge info iality must bi rmation" on	itrate to the ormation entite e asserted at each page
2	When requested by data, or other informmade available to the agencies for asponses.	ation which are or le public, but shall listed to the incust	Affects confident be made available risk user pretreatm	ality under Pa Lupon written Sent program	aragraph (1) request to g established	jovernmenta by Rule 10.
3.	Information and this available to the public	a provided to the C ic.	company which is	effluent data :	shall upon w	ritten reques
A co	oy of the standard Indus	strial Discharge Te	irma Agreement	s displayed o	n Rule 10. E	xhibit A
	generalmentensia silak dari sejan silak sila	<b>纖維維性</b> 線線 無式 和 化 加快費 中原 计 使 <b>调</b> 度 在 订上 符	机物金素下部下降作用作金属螺纹设置 法解析的经济基本等的			
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15262 North Clel Webb Boulevard, Sun City, Arizona 85351 ADDRESS OF OFFICER

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